



NC DEPARTMENT OF  
**HEALTH AND  
HUMAN SERVICES**

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**LME/MCO Joint Communication Bulletin #J445**

**DATE:** March 9, 2023

**TO:** Local Management Entities/Managed Care Organizations (LME/MCOs)

**FROM:** Saarah Waleed, Community Mental Health Section Chief, DMH/DD/SUS  
Deb Goda, Associate Director, Behavioral Health and I/DD, NC Medicaid

**SUBJECT:** Timelines for Implementation of the New Guidance on North Carolina DHHS Person-Centered Planning

[Joint Communication Bulletin #J440 - Person-Centered Planning Training](#), issued on Dec. 13, 2022, announced the Person-Centered Planning Training project. The purpose of this Joint Communication Bulletin is to provide timelines for implementation of this project.

Effective June 1, 2023, the LME/MCO utilization review process should be updated to incorporate the PCP guidance and providers can start utilizing the new PCP guidance and templates. Effective Oct. 2, 2023, providers and LME/MCOs will be required to use the new PCP guidance.

If you have any questions, please contact Brittany T. Jones at [brittany.t.jones@dhhs.nc.gov](mailto:brittany.t.jones@dhhs.nc.gov) or 984-236-5005.

PCP Guidance and templates can be accessed at: [ncdhhs.gov/divisions/mental-health-developmental-disabilities-and-substance-abuse/councils-and-committees/person-centered-planning-training](https://ncdhhs.gov/divisions/mental-health-developmental-disabilities-and-substance-abuse/councils-and-committees/person-centered-planning-training).

Previous bulletins can be accessed at: [ncdhhs.gov/divisions/mhddsas/joint-communication-bulletins](https://ncdhhs.gov/divisions/mhddsas/joint-communication-bulletins).

cc: Kody Kinsley, NC DHHS  
Mark T. Benton, NC DHHS  
Kelly Crosbie, DMHDDSUS  
Karen Burkes, DSOHF

**NC DEPARTMENT OF HEALTH AND HUMAN SERVICES**

**NC MEDICAID • DIVISION OF HEALTH BENEFITS**

LOCATION: 1985 Umstead Drive, Kirby Building, Raleigh, NC 27603

MAILING ADDRESS: 2501 Mail Service Center, Raleigh, NC 27699-2001

www.ncdhhs.gov • TEL: 919-855-4100 • FAX: 919-715-9451

**DIVISION OF MENTAL HEALTH, DEVELOPMENTAL  
DISABILITIES AND SUBSTANCE ABUSE SERVICES**

MAILING ADDRESS: 3001 Mail Service Center, Raleigh, NC 27699-3001

www.ncdhhs.gov • TEL: 984-236-5000 • FAX: 919-508-0951

NC Medicaid Leadership Team  
DMH/DD/SUS Leadership Team  
Julie Cronin, DHHS Office of General Counsel  
Pam Scott, DHHS Office of General Counsel  
Marti Knisley, Technical Assistance Collaborative  
Sam Hedrick, DHHS Office for ADA and Olmstead