



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

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LME-MCO Joint Communication Bulletin # J369

Date: 7/22/ 2020

To: Local Management Entities-Managed Care Organizations (LME-MCOs)

From: Renee Rader, Assistant Director for Policy and Programs, DMH/DD/SAS
Deb Goda, Behavioral Health Unit Manager, NC Medicaid

Subject: North Carolina Supports Needs Assessment Profile: Initial and Annual Assessment

Effective May 19, 2020, through the conclusion of the North Carolina declared state of emergency related to the COVID-19 crisis, a certified North Carolina Support Needs Assessment Profile (NC SNAP) examiner may complete NC SNAP assessments anywhere in the state of NC for any eligible individual. NC SNAP examiners are not restricted to completing assessments only within their catchment area.

If examiners are unable to complete the assessments face-to-face, as the preferred method, the assessment may be completed via telehealth or telephonically, by speaking with the individual, natural supports and/or staff of the individual's choice. If no one is available to speak to the examiner, the examiner may also review documents, such as past NC SNAP assessments, the Person-Centered Plan and the individual's file (including notes and other assessments) to gain reliable information to complete a new/updated assessment.

At the end of the COVID-19 crisis, face-to-face assessments will continue to be the first and preferred choice to complete NC SNAP assessments. This applies to initial and annual NC SNAP assessments.

If you have questions, contact Rachel Noell at 919-715-2225 or DMHNCSNAP@dhhs.nc.gov .

Previous bulletins can be accessed at: <http://www.ncdhhs.gov/divisions/mhddsas/joint-communication-bulletins>

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