

Local Agency User Access to Crossroads Reports

REPORT	Local Agency User Access					
	Director	CPA	Support Staff	BF Staff	Scheduler	Lab
Appointments						
Appointment History Report	X	X				
NEW Appointment History Report with Phone	X	X	X			
Clinic Calendar Report	X	X	X	X	X	
Daily Appointments to be Rescheduled Detail	X		X			X
Detail / Summary Clinic Daily Appointment Schedule	X	X	X	X	X	X
NEW Detail Clinic Daily Appointment Schedule with Phone	X	X	X			
Detail / Summary Initial Cert Appts Made Outside of Processing Standards	X		X			X
Detail Nutrition Education Appointment Schedule	X	X	X			X
NEW Detail Nutrition Education Appointment Schedule with Phone	X	X	X			
Participant Appointment Show Rate Report	X					
Walk-In Summary Report	X	X				
Caseload						
Detailed / Summary Participants Who Failed to Pick Up Benefits	X	X	X			
Participation by Category, Priority, and Age for Children	X					
Participation Report by Race-Ethnicity	X					
State / Local Agency / Clinic Caseload Summary	X					
Summary of Actions Due Listing Details / Summary	X		X			
Total Participation by Category and Priority	X					
Clinic						
Active Contacts	X	X	X			
Breast Pump Issuance Detail / Summary Report	X				X	
Deferred Bloodwork Report	X	X	X			X
Detail / Summary Food Instrument Void History Report	X		X			
Detail / Summary Initial Ineligible/Termination Report	X					
Detail / Summary Participants in Military Families	X					
Detail Medicaid Recipients Report	X					
Detail Services Report	X					
Monthly BF Activities Report	X				X	
Multi-User Breastpump Return Report	X				X	
Participant Database Plus Assessment Questions Modified	X	X	X			

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	Director	CPA	Support Staff	BF Staff	Scheduler	Lab
Clinic (continued)						
Random Listing of Participants	X					
Shopping List Issued Benefits	X	X	X			
Telehealth User Report (Note: access from Family Services: Telehealth Menu)	X	X	X			
Operations						
Detail and Summary Report of Non-Serialized Products	X	X		X		
Detail and Summary Report of Serialized Inventory Products	X	X		X		
Redemption						
Detail and Summary Issuance Due Report	X	X	X			