LOCATION OF WORKERS UTILIZED BY VENDOR

RFP#
Vendor Name:
In accordance with NC General Statute 143-59.4, the Vendor shall detail the location(s) at which performance will occur, as well as the manner in which it intends to utilize resources or workers outside of the United States in the performance of The Contract.
Vendor shall complete items a) and b) below.
a) Will any work under this Contract be performed outside the United States?
If "YES":
1, List the location(s) outside the United States where work under The Contract will be performed by the Vendor, any sub-Contractors, employees, or other persons performing work under the Contract:
2. Specify the manner in which the resources or workers will be utilized:
b) Where, within the U.S., will work be performed?
NOTES:
 The State will evaluate the additional risks, costs, and other factors associated with the utilization of workers outside the United States prior to making an award.

3. All Vendor or sub-Contractor personnel providing call or contact center services to the State of North Carolina under the Contract **shall disclose** to inbound callers the location from which the call or contact center services are being provided.

2. Vendor shall provide notice, in writing to the State, of the relocation of the Vendor, employees of the Vendor, sub-Contractors of the Vendor, or other persons performing services under the Contract to a location outside

Version Date: 1/2020

of the United States.