

# **NC Medicaid Managed Care**

**DHHS Secretary Mandy Cohen, M.D.**

**Deputy Secretary NC Medicaid,  
Dave Richard**

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# Background

- **2015:** Session Law 2015-245 directs the Department to transition to managed care
- **2015-2018:** Extensive collaboration with and feedback from stakeholders
- **Aug 2018:** RFP released
- **Oct 2018:** CMS approves 1115 waiver
- **This week:** PHP selection announced

# Vision for Medicaid Managed Care

*“Improving the health and well-being of North Carolinians through an innovative, whole-person centered and well-coordinated system of care that addresses both medical and non-medical drivers of health.”*

# PHPs for NC Medicaid Managed Care

## Four statewide PHP contracts:

- **AmeriHealth Caritas North Carolina, Inc.**
- **Blue Cross and Blue Shield of North Carolina, Inc.**
- **UnitedHealthcare of North Carolina, Inc.**
- **WellCare of North Carolina, Inc.**

## One regional provider-led entity:

- **Carolina Complete Health, Inc.**
- **Regions 3 and 5**

# Prepaid Health Plan Contracts

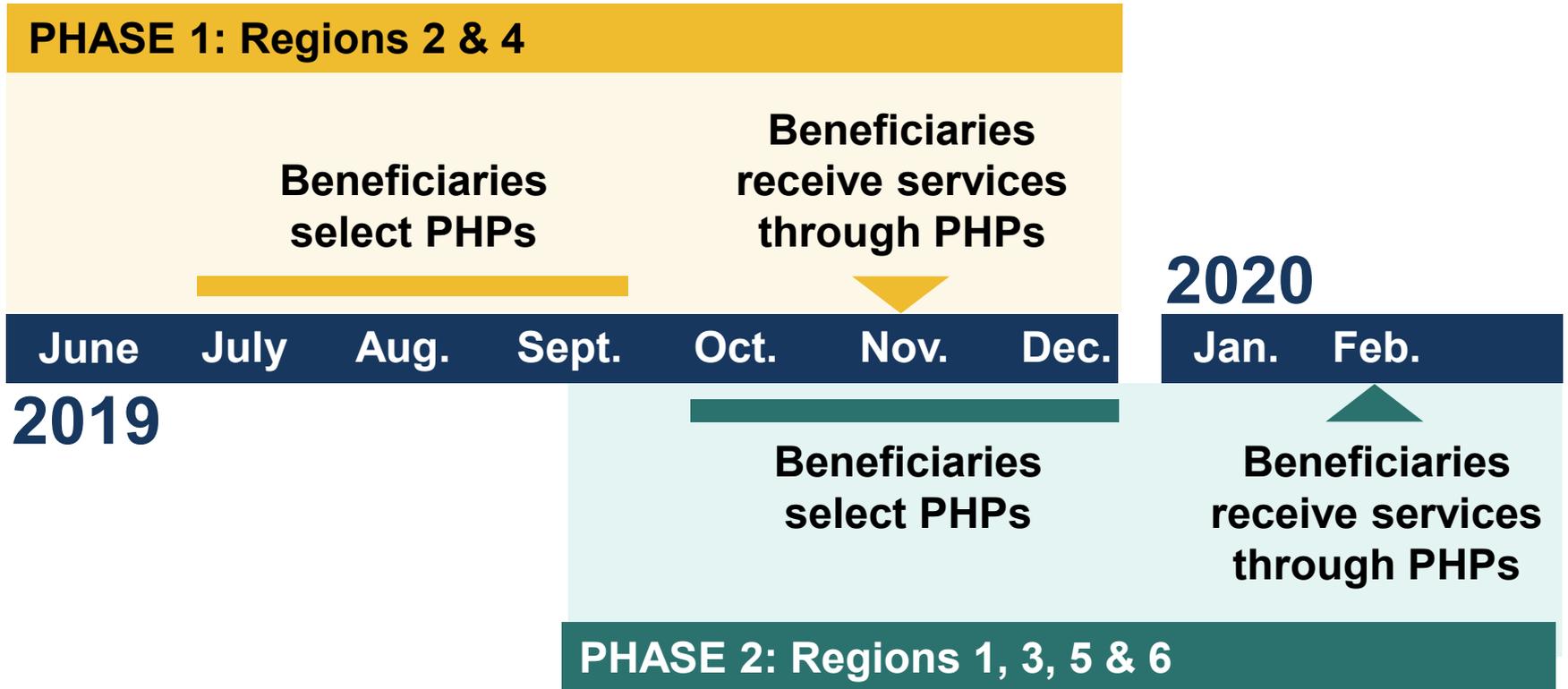
- **Prepaid Health Plans will manage care for 1.6 million Medicaid beneficiaries**
- **Contracts are for Standard Plans; Behavioral Health Tailored Plans will be procured later**
- **PHPs will be subject to rigorous oversight to ensure:**
  - **Strong networks**
  - **Full range of benefits**
  - **Accountability for quality and outcomes**
  - **Positive beneficiary experience**
  - **Timely payments to providers**
  - **Many other aspects of successful managed care program**



# Next Steps

- **Department will work with PHPs to prepare for the launch of Medicaid Managed Care, including system and operational readiness, and compliance with contract provisions**
- **PHPs and providers will discuss and enter into contracts to build networks**
- **Members will begin receiving information about enrolling in managed care, including how to select a PHP and primary care provider**
- **Department will conduct thorough readiness reviews to make sure PHPs are ready for managed care launch**

# What Beneficiaries Can Expect Next



PHP selection assistance

PHP call centers operational

# Key Messages for Beneficiaries

- **Only thing beneficiaries need to do now is update their information**
- **Help will be available for beneficiaries to select a plan based on what makes the most sense for them**
- **Beneficiary rights will be protected**
- **Many things are not changing**
  - **Eligibility rules are the same**
  - **Same services/treatments/supplies will be covered**
  - **Cost-sharing is not changing**

# Questions

## For more information

PHP procurement:

[Medicaid.Procurement@dhhs.nc.gov](mailto:Medicaid.Procurement@dhhs.nc.gov)

Managed care and transformation feedback:

[Medicaid.Transformation@dhhs.nc.gov](mailto:Medicaid.Transformation@dhhs.nc.gov)

Transformation news and documents:

[www.ncdhhs.gov/medicaid-transformation](http://www.ncdhhs.gov/medicaid-transformation)