NC DEPARTMENT OF
HEALTH AND
HUMAN SERVICES

Inclusion Works Lunch & Learn Series

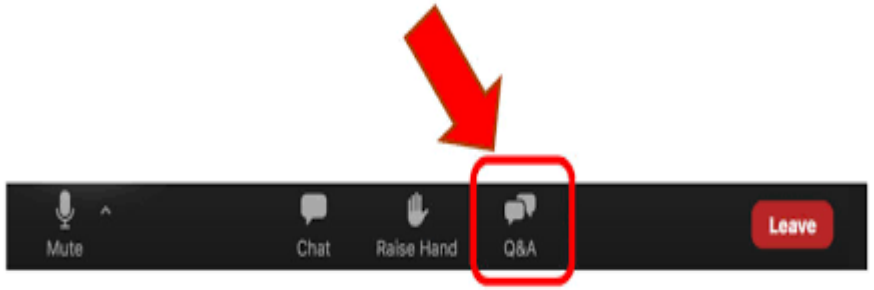
Breaking Barriers: A Conversation with R.V. Kuser on Overcoming Challenges and Driving Change

- **Claire Colligan,** I/DD Employment Lead, I/DD, TBI, & Olmstead *DMH/DD/SUS*
- **R.V. Kuser,** Educator, Author, and Advocate

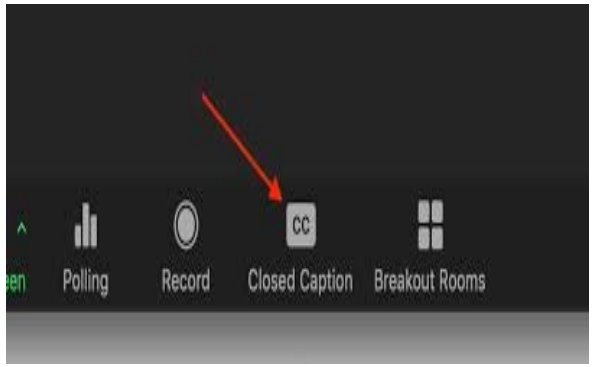
March 18, 2026

Housekeeping

- Reminders about the webinar technology:
  - Please make sure you are using a computer or smart phone connected to the internet, and the audio function is on, and the volume is turned up.
  - Please make sure your microphone is muted for the duration of the call unless you are speaking or asking questions.
  - Questions can be submitted any time during the presentation using the “Q&A” box located on your control panel, and we will answer as many questions as time allows after the presentation.



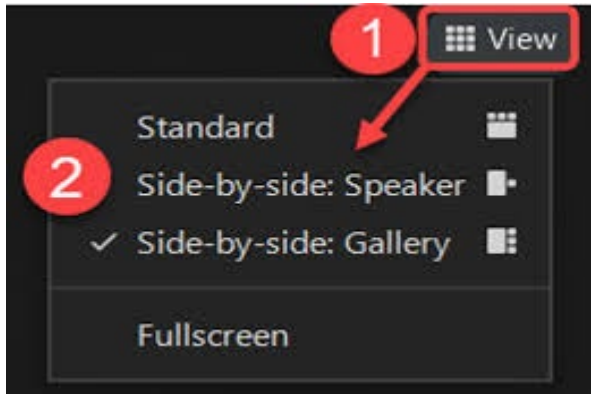
Housekeeping



- American Sign Language (ASL) Interpreters and Closed-Captioning
  - ASL Interpreters and Closed-Captioning options will be available for today's event.
  - For closed-captioning options select the "Closed Caption" feature located on your control panel.

Intérpretes en lengua de signos americana (ASL) y subtítulos:

Habrá intérpretes de ASL y opciones de subtítulos disponibles para el evento de hoy. Para opciones de subtítulos, seleccione la función "Subtítulos" ubicada en su panel de control.



- Adjusting Video Layout and Screen View
  - Select the "View" feature located in the top-right hand corner of your screen.

Agenda

1. Introductions
2. A Conversation with R.V. Kuser
3. Stay Connected with Inclusion Works

Introductions

Claire Colligan, MS, LCMHC, LCAS, CCS
I/DD Employment Lead, I/DD, TBI, & Olmstead
DMH/DD/SUS

R.V. Kuser, Educator, Author, and Advocate

A Conversation with R.V. Kuser

Stay Connected with Inclusion Works

New Video Available!

Hear from Amy Miller, CEO of OE Enterprises, about her experience participating in the Inclusion Works Provider Innovation Program.

Scan the QR Code to watch!

Directions:

1) Open the camera app on your phone to scan the QR code
2) Hold down the screen over the QR code you would like to access
3) Get transferred to web landing

Want to get connected?

Inclusion Works Community Meeting

Join us for **an update on the progress of Inclusion Works' programs and initiatives**. This meeting is held quarterly and is open to the public.

Meeting Time: Third Tuesday every third month at 11:00am. **Next Meeting on April 21, 2026.**

Interested in joining?

Email: Claire.Colligan@dhhs.nc.gov

Stay involved with updates from Inclusion Works!

Register for our bi-monthly Lunch and Learns

Visit the Inclusion Works Website

Join our mailing list and receive bi-monthly community updates