



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

ROY COOPER • Governor

MANDY COHEN, MD, MPH • Secretary

JOYCE MASSEY-SMITH, MPA •
Director, Division of Aging and Adult Services

August 21, 2020

DEAR COUNTY DIRECTOR OF SOCIAL SERVICES

ATTENTION: ADULT SERVICES SUPERVISORS AND PROGRAM MANAGERS

SUBJECT: ADULT SERVICES SURVEY SFY 2019-2020

REQUIRED ACTION: Information Only **Time Sensitive** Immediate

The Division of Aging and Adult Services is conducting a survey of Adult Services programs to collect information regarding the needs of vulnerable older adults and adults with disabilities who came to the attention of your agency. The survey covers the period July 1, 2019 through June 30, 2020.

Data from the survey allows the Division to capture information not collected in the Adult Protective Services Register (APS-R) and Disinterested Public Agent Guardians (DPAG) systems and will provide a more complete picture of Adult Services in NC. Once the survey data is compiled, it will be shared with all DSS's and key stakeholders.

The survey will be completed through the online survey tool Survey Max. The survey contains questions regarding multiple program areas, staff vacancies and training. To complete the survey, your agency will input data from your 2019-2020 APS-Register reports, agency's APS log, completed APS intake forms, and XPTR system.

The Adult Services Annual Survey along with instructions can be found at: [DAAS Adult Services Survey SFY2019-2020](#). Attached is an Excel document, that includes both the questions asked in the survey and additional guidance. It is recommended that your agency complete the survey in the Excel document provided, and transfer your answers from the Excel document to Survey Max.

For the Division to compile the data in a timely manner, please complete no later than **September 21, 2020**. Please note that the survey must be reviewed by the Director prior to its submission. If your agency's data is not received by the deadline then it will reflect zero on the data results. Thank you for your prompt attention to this matter. If you have questions or need additional information, please contact Sarah M. Smith at sarah.smith@dhhs.nc.gov or the Adult Services listserv at dssasup@listserv.unc.edu.

Sincerely,

Karey Perez

Adult Services Section Chief

KP/sms/ctw

Attachment: AS 19-20 Survey Document

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NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF AGING AND ADULT SERVICES

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