



**STATE CONSUMER AND FAMILY ADVISORY COMMITTEE**

**MEETING MINUTES**

**Date:** Wednesday, September 9, 2020 **Time:** 9:00 am **Location:** WebEx Virtual Meeting  
<https://tinyurl.com/SCFACReplay-0909>, password: RqEmHXU9

<b>MEETING CALLED BY</b>	Mark Fuhrmann, Chair
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<b>TYPE OF MEETING</b>	Public Meeting
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**ATTENDEES**

COMMITTEE MEMBERS		GUESTS	
NAME	CATCHMENT AREA	NAME	CATCHMENT AREA

Brandon Wilson		Amie Brendle	
Jean Andersen		Annette Smith	
Jessica Aguilar		Bob Crayton	
Kenneth Brown		Carrie Chambless	
Mark Fuhrmann		Debbie Chapman	
Pat McGinnis		Diane Krisanda	
April DeSelms		Doug Wright	
Angelena Kearney-Dunlap		Ginny Hall	
Lorraine Washington		Janet Sowers	
Lori Richardson		King Jones	
Ricky Johnson		MaryAnn Haskell	
Benita Purcell		Sarah Potter	
		Pat Porter	
		Kelly Friedlander	Speaker
		Allison Crotty	
		Shirley Moore	
		Mike?	
		Pinky Dunston	

**STAFF**

ABSENT		NAME	AFFILIATION
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Debbie Page	Susan Stevens	Kate Barrow	DMHDDSAS-CE&E
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Robin Jordan		Stacey Harward	DMHDDSAS-CE&E
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**1. Consent Agenda & Approval of July and August Minutes**

<b>Discussion</b>	- The minutes from July and August were approved.
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<b>Conclusions</b>	Lorraine Washington motioned. Benita Purcell seconded. Motion carried.
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Action Items	Person(s) Responsible	Deadline
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Post approved minutes to State CFAC website.	Kate Barrow	
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**2. Public Comment**

<b>Discussion</b>	No public comment was made.
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Sarah Potter made public comment prior to the start of Kelly Friedlander's presentation on DSP issues. She highlighted real-life examples of unstaffed hours from another family member. The concern is that state



	and legislators had asked that those unstaffed hours go tracked, so that we have a better picture of how desperate it has become with the shortage of DSPs.	
<b>Conclusions</b>		
<b>Action Items</b>	<b>Person(s) Responsible</b>	<b>Deadline</b>

### 3. Direct Support Professionals: Moving from Workforce Crisis to Stabilization

Kelly Friedlander, MSW/MPA  
Principal Consultant  
*Community Bridges Consulting Group*

<b>Discussion</b>	Kelly Friedlander provided a presentation on the Direct Support Professionals workforce crisis. <ul style="list-style-type: none"> <li>- Review data, best practices being tried across the country</li> <li>- Reviewed challenges</li> </ul> The full presentation slide deck can be viewed by clicking on this link: <a href="https://www.dropbox.com/sh/giaczg83qpzeby8/AADRPMB_dw_tGmugh382uHLA?dl=0">https://www.dropbox.com/sh/giaczg83qpzeby8/AADRPMB_dw_tGmugh382uHLA?dl=0</a>	
<b>Conclusions</b>	Need for data on gaps on engagement with DSPs, gaps in needs; ways to educate state and local policymakers on importance of DSPs (credentialing); inclusion of DSPs, providers in the advocacy work;	
<b>Action Items</b>	<b>Person(s) Responsible</b>	<b>Deadline</b>
State CFAC will draft a letter in response to the DSP information.	Mark Fuhrmann, SCFAC Members	

### 4. Committee Reports

<b>Discussion</b>	New member, Jessica Aguilar introduced herself to the group. The other members did introductions as well. Angelena Kearney-Dunlap gave the report of the Diversity, Equity and Inclusion Subcommittee. She introduced the purpose of the subcommittee. No opposition to the charter was made.	
<b>Conclusions</b>		
<b>Action Items</b>	<b>Person(s) Responsible</b>	<b>Deadline</b>
Angelena will send a copy of the information to Kate for distribution.	Angelena Kearney-Dunlap/Kate Barrow	

### 5. Division Updates

Kody Kinsley, *Deputy Secretary of Behavioral Health & IDD*  
*NC DHHS*

<b>Discussion</b>	<ul style="list-style-type: none"> <li>- Most pressing thing is state legislature; passed a package extending the remainder of the federal corona virus funding, and that money was divvied up to a lot of different organization.</li> <li>- Thirty-eight million dollars was sent to mental health DV and substance use services to increase single stream this year.</li> <li>- Gave credit to the hard work that all of you have done in making sure that legislators understand the intimate and personal stories of the impact that coven nineteen has had on behavioral health and IDD supports</li> <li>- This kind of brings our total up to nearly ninety million dollars surrounded by responding that has been put into in depth services, for the uninsured and some small amounts of services for people in ICF and group homes.</li> </ul>	
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	<ul style="list-style-type: none"> <li>- DSP workforce crisis: with us before COVID and more exacerbated; have a systemic problem</li> <li>- The other big change has happened since we last made is that we have modified our visitation requirements for facilities.               <ul style="list-style-type: none"> <li>o find a middle ground here with outdoor visitation</li> </ul> </li> <li>- Restart the engine for Medicaid Transformation and Tailored Plan; need to make sure it's inclusive, all the right things added</li> <li>- Work around 122C; first priority around working with consumers and families continue to provide the same leadership and advocacy               <ul style="list-style-type: none"> <li>o first effort will be getting groups of people together, including folks in the States feedback to make sure we're engaging on that. And, or we look forward to hearing from you about the priorities.</li> </ul> </li> </ul>				
<b>Conclusions</b>					
<b>Action Items</b>	<table border="1" style="width: 100%;"> <thead> <tr> <th style="width: 50%;">Person(s) Responsible</th> <th style="width: 50%;">Deadline</th> </tr> </thead> <tbody> <tr> <td> </td> <td> </td> </tr> </tbody> </table>	Person(s) Responsible	Deadline		
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## 6. Child Mental Health Updates and Overview

Eric Harbour, *Child Behavioral Health Services Team Leader*

*NC DHHS, Division of Mental Health, Developmental Disabilities, and Substance Abuse Services*

<b>Discussion</b>	<p>Eric Harbour gave a presentation on the Child Behavioral Health team</p> <ul style="list-style-type: none"> <li>- Projects</li> <li>- Data</li> <li>- COVID19 Impact related Impacts to Kids and response</li> </ul> <p>April DeSelms asked about justice involved youth; identified the lack of services for age range 16-19, especially for substance abuse treatment, oftentimes the family end up in voluntarily committing them because there's nothing else for them. She also identified time-limited services and issue of discharging to outpatient, no way to follow the youth. Identified adding back targeted case management back, especially if there isn't a parent really involved. Raise the age population- very difficult to find services for this age group. Need for resources, programs for juvenile justice kids.</p> <p><u>Response:</u> Tried to build into the Standard Plan and Tailored Plan better attention and care coordination for JJ involved kids. Hoping state can implement well.</p> <p>Bob Crayton reminded the participants of the Regional Policy Institutes hosted by the State Collaborative, NC Child, and Prevent Child Abuse NC.</p> <p>No other questions asked.</p>				
<b>Conclusions</b>					
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Person(s) Responsible	Deadline				
<b>Meeting Adjourned:</b>	<b>Next Meeting:</b>				
The meeting adjourned at 1 pm. Pat McGinnis motioned. Jean Andersen seconded. Meeting adjourned.	October 14, 2020				