



NC DEPARTMENT OF  
**HEALTH AND  
HUMAN SERVICES**

**ROY COOPER** • Governor

**MANDY COHEN, MD, MPH** • Secretary

**SUSAN OSBORNE** • Assistant Secretary for County Operations for  
Human Services

July 15, 2020

DEAR COUNTY DIRECTOR OF SOCIAL SERVICES  
ATTENTION: Child Support Managers and Supervisors

SUBJECT: INFORMATION: Pandemic Unemployment Compensation

On March 27, 2020 Congress passed the Coronavirus Aid Relief and Economic Security (CARES) Act giving states the option of extending unemployment compensation payments to workers not traditionally eligible for unemployment compensation who are unable to work as a direct result of the coronavirus public health emergency. The Online Verification (OLV) can now distinguish between regular unemployment compensation and the various types of Pandemic Unemployment Compensation. The following details the various types of unemployment that you will see in OLV.

**Regular**

NC's regular unemployment compensation for people whose employment was subject to unemployment insurance tax and who meet requirements for work and wage history.

**Extended**

Available unemployment for those receiving regular unemployment compensation who have reached the 13-week limit.

**Pandemic Unemployment Assistance (PUA)**

Federal program for people not eligible for state unemployment compensation, such as independent contractors and self-employed workers, available for weeks through December 26, 2020. This unemployment option is for people who are ineligible for regular unemployment compensation or any extensions to regular unemployment compensation, and unable to work as a direct result of COVID-19.

**Pandemic Emergency Unemployment Compensation (PEUC)**

A 13-week extension to state unemployment compensation, available for weeks ending April 4 through December 26, 2020. This compensation is for people who are eligible for regular unemployment insurance but have exhausted their 12 weeks of compensation. Reason for loss of work does not need to be COVID-19.

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF SOCIAL SERVICES • CHILD SUPPORT SERVICES

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## Federal Pandemic Unemployment Compensation (FPUC)

Individuals do not need to apply separately for this compensation awarding \$600 weekly to eligible individuals.

Below are examples of how unemployment information will appear in OLV and what will be garnished for child support.

**Example one:** NCP is receiving regular state unemployment benefits and federal PUC benefits. Child support will be garnished out of the regular benefits only (up to 25% of the \$77 each week based on the court ordered obligation).

**Note:** if 25% of the weekly amount is less than \$8.00 per week, nothing will be withheld for that month.

Payment History				
Type	Issue Date	Week End Date	Gross Amount	Net Amount
Regular	5/29/2020	4/18/2020	\$77.00	\$77.00
Pandemic Unemployment Compensation (puc)	5/29/2020	4/18/2020	\$600.00	\$600.00
Regular	5/29/2020	4/25/2020	\$77.00	\$77.00
Pandemic Unemployment Compensation (puc)	5/29/2020	4/25/2020	\$600.00	\$600.00
Regular	5/29/2020	5/2/2020	\$77.00	\$77.00
Pandemic Unemployment Compensation (puc)	5/29/2020	5/2/2020	\$600.00	\$600.00
Regular	5/29/2020	5/9/2020	\$77.00	\$77.00
Pandemic Unemployment Compensation (puc)	5/29/2020	5/9/2020	\$600.00	\$600.00

**Example two:** This NCP is receiving federal PEUC benefits and federal PUC benefits. Child support will be garnished out of federal PEUC benefits only (up to 25% of the \$310 each week based on the court ordered obligation).

**Note:** if 25% of the weekly amount is less than \$8.00 per week, nothing will be withheld for that month.

Payment History				
Type	Issue Date	Week End Date	Gross Amount	Net Amount
Pandemic Emergency Unemployment Compensation (peuc)	6/13/2020	4/4/2020	\$310.00	\$310.00
Pandemic Unemployment Compensation (puc)	6/13/2020	4/4/2020	\$600.00	\$600.00
Pandemic Emergency Unemployment Compensation (peuc)	6/20/2020	4/11/2020	\$310.00	\$310.00
Pandemic Unemployment Compensation (puc)	6/20/2020	4/11/2020	\$600.00	\$600.00
Pandemic Emergency Unemployment Compensation (peuc)	6/27/2020	4/18/2020	\$310.00	\$310.00
Pandemic Unemployment Compensation (puc)	6/27/2020	4/18/2020	\$600.00	\$600.00
Pandemic Emergency Unemployment Compensation (peuc)	7/5/2020	4/25/2020	\$310.00	\$310.00
Pandemic Unemployment Compensation (puc)	7/5/2020	4/25/2020	\$600.00	\$600.00
Pandemic Emergency Unemployment Compensation (peuc)	7/12/2020	5/2/2020	\$310.00	\$310.00
Pandemic Unemployment Compensation (puc)	7/12/2020	5/2/2020	\$600.00	\$600.00

**Example three:** This NCP is receiving federal PUA benefits and federal PUC benefits. At this time, nothing will be withheld. We are working with the Division of Economic Services (DES) to make a change that may allow child support to be withheld from the PUA benefits, you will be notified when that occurs.

## Payment History

Type	Issue Date	Week End Date	Gross Amount	Net Amount
Pandemic Unemployment Assistance (pua)	6/29/2020	3/21/2020	\$132.00	\$132.00
Pandemic Unemployment Assistance (pua)	6/29/2020	3/28/2020	\$132.00	\$132.00
Pandemic Unemployment Assistance (pua)	6/29/2020	4/4/2020	\$132.00	\$132.00
Pandemic Unemployment Compensation (puc)	6/29/2020	4/4/2020	\$600.00	\$600.00
Pandemic Unemployment Assistance (pua)	6/29/2020	4/11/2020	\$132.00	\$132.00

If you have any questions, please contact the ACTS Help Desk at (800) 405-9053.

Thank you,



Carla West  
Senior Director for Economic Services  
NC State Child Support Director

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