DSDHH Temporary Loan Service-Hearing Aid Redistribution

February 2021
Overview of Temporary Loan Service - Hearing Aid Redistribution

Provide previously used behind-the-ear hearing aids that are:

• Thoroughly cleaned and sanitized using UV
• Checked by audiologist to ensure full functionality
• Fill in the gaps of the current service delivery systems
Who Could Apply?

• NC residents who
  – Have hearing loss or tinnitus
  – Need a hearing aid to assist with hearing on the phone or hearing the phone ring
  – Need a second hearing aid and have received one from another source, such as DSDHH Equipment Distribution Service
  – Can pay for the fitting costs
  – Qualified applicants MUST be willing to find and PAY a hearing aid professional to fit the hearing aid
What to Expect During the Application Process

• Talk with Hard of Hearing Services Specialist at a NC DSDHH Regional Center to discuss whether hearing aid redistribution is right for them

• Submit an application, proof of NC residency, and the hearing aid request form from their chosen hearing aid professional

• Once approved, the hearing aid will be shipped directly to the hearing aid professional