### State Consumer & Family Advisory Committee

**AGENDA***

**Wednesday, September 8, 2021 | Time: 9:00 am – 3:00 pm**

**Location:** Virtual Meeting, WebEx  
[https://tinyurl.com/StateCFACMeeting](https://tinyurl.com/StateCFACMeeting)

**Call-in:** +1-415-655-0003  
**Access Code:** 171 378 2076

**CALL-IN #:** +1-415-655-0003  
**ACCESS CODE:** 171 378 2076

*Please mute your phone/device while on the call to reduce echo/feedback.*

**Kate Barrow [Contact Person]** 919-621-1116

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<th>Time</th>
<th>Session</th>
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| 9:00 am - 9:05 am | Welcome  
*April DeSelms and Jean Andersen* |
| 9:05 - 9:10 am  | Consent Agenda  
*Approval of Agenda and Minutes* |
| 9:10 - 9:20 am  | Public Comment |
| 9:20 - 10:20 am | SCFAC SWAT Analysis and SMART Goal Development  
Brandon Wilson |
| 10:20 - 10:30 am | Break |
| 10:30 - 11:00 am | Subcommittee Breakouts  
- Recovery & Self-Determination  
- Legislative  
- State to Local Collaboration  
- Service Gaps & Needs/Veterans |
| 11:00 – 11:30 am | DHB Updates  
Deputy Secretary Dave Richard  
NC DHHS |
| 11:30 – 12:00 pm | LME/MCO Score Cards  
Jennifer Bowman, DMHDDSAS  
NC DHHS  
**Division Updates**  
Victor Armstrong, Director, DMHDDSAS  
NC DHHS |
| 12:00 pm - 12:45 pm | Lunch |
| 12:45 – 1:45 pm  | SCFAC Working Time  
- August Meeting Whiteboard: Annual Report, NCDHHS ARPA Spending Plan |
| 1:45 - 2:45 pm   | SCFAC Annual Report |
| 2:45- 3:00 pm    | Break |
| 2:00 - 3:00 pm   | SCFAC Roles & Responsibilities  
CE&E Team  
NC DHHS, DMHDDSAS |
| 3:00 pm          | Adjournment |

*Agenda subject to change without notice*