# STATE CONSUMER AND FAMILY ADVISORY COMMITTEE

## MEETING MINUTES

**Date:** Wednesday, March 9, 2022  
**Time:** 9:00 am  
**Location:** Hybrid Meeting

Replay the Meeting: URL Password:

**MEETING CALLED BY**  
April DeSelms, Chair

**TYPE OF MEETING**  
Public Meeting

### ATTENDEES

<table>
<thead>
<tr>
<th>COMMITTEE MEMBERS</th>
<th>IN ATTENDANCE</th>
<th>ABSENT</th>
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<tbody>
<tr>
<td>NAME</td>
<td>AFFILIATION/CATCHMENT AREA</td>
<td>NAME</td>
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<tr>
<td>Jessica Aguilar</td>
<td>Partners</td>
<td>Patty Schaeffer</td>
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<td>Jean Andersen</td>
<td>Partners</td>
<td>Lori Richardson</td>
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<td>Kenneth Brown</td>
<td>Alliance</td>
<td>Orion Christy</td>
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<td>Jason Burke</td>
<td>Trillium</td>
<td>Mark Fuhrmann</td>
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<td>Bob Crayton</td>
<td>Vaya</td>
<td>Robin Jordan</td>
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<td>April DeSelms</td>
<td>Eastpointe</td>
<td>Jason Burke</td>
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<td>Crystal Foster</td>
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<td>Pat McGinnis</td>
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<td>Susan Monroe</td>
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<td>Brandon Wilson</td>
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<td>Dreama Wilson</td>
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<td>Ricky Johnson</td>
<td>Trillium</td>
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<td>Janet Breeding</td>
<td>Sandhills</td>
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<td>Lorraine Washington</td>
<td>Eastpointe</td>
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<td>Heather Johnson</td>
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<td>Johnnie Thomas</td>
<td>Alliance</td>
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### GUESTS

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<tr>
<th>NAME</th>
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<td>Stacy Sorrells</td>
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<td>Janet Sowers</td>
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<td>Monae Davis - 57</td>
<td>Vaya</td>
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<td>Deborah Hendren</td>
<td>Vaya</td>
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<td>Chelsea Allen</td>
<td>Vaya</td>
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<td>Jennifer Munch</td>
<td>Vaya</td>
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<td>Sarah Potter</td>
<td>Partners</td>
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<td>Lara Kehle</td>
<td>KidSCope</td>
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<td>Frank Messina</td>
<td>Trillium</td>
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<td>John Weeks</td>
<td>Partners</td>
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<td>Daniel Pietrzak</td>
<td>BIANC– Executive Director</td>
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## Consent Agenda & Approval Minutes

**Discussion**
- Agenda – motioned by Susan Monroe 2nd Pat McGinnis approved
- Minutes approval was placed on hold until later in the meeting
- Minutes – By-law discussion RE- regarding
- Page 5 meeting ended at 2:15 without – please remove the word without
- Minutes approved a motion to approve by L. Washington and Jean A. motioned was approved Janet B. and Bob C. abstained

### Conclusions

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<tr>
<th>Action Items</th>
<th>Person(s) Responsible</th>
<th>Deadline</th>
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<tr>
<td>Distribute and post minutes to the website</td>
<td>Stacey Harward</td>
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## Public Comment

**Discussion**
- None

### Conclusions

### Action Items

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## Discussion on Legislative Day

**Discussion**
- No Date for the legislative day currently
- April has emailed to see if there is a sponsor that will let us have a press conference
- Other members offered to reach out to their representatives to see if they can sponsor us – all were encouraged to reach out to them and whoever responds first SCFAC will go with.
- Brainstormed on talking points and April will get those out to the group by next month

### Conclusions

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<tr>
<td>Talking Points</td>
<td>April</td>
<td>4/13/22</td>
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## Sub-Committee Discussion

**Discussion**
- Reviewed the membership of each subcommittee and discussed the times that each group should meet
  - **State to Local** - next meeting will be Thursday at 1:00 – March 10th and it will be reoccurring on the 2nd Thursday of every month
  - **Gaps and Needs** - Brandon Wilson sets up his own meetings – and other members are having issues with getting on the meeting. – Heather stated that at the last meeting it was determined that the
group would choose 4 Gaps and Needs – Pat McGinnis – stated that she had requested to be removed from the committee, but she still would like to receive updates not be part of the group. Day Before the SCFAC Janet B. suggested that we make sure we know what the status of the Gaps and Needs are – Janet to send an email to Jennifer Bowman. Crystal – stated that Trillium will not be getting its Gaps and Needs report until next year. *Recovery and Self Determination* – As needed meeting – Pat M. would like to have someone else step up to be the chair of this meeting. Bob Crayton stated that he would be the chair of this committee. Would like to encourage the group to be on the committee – *Nominating Committee* - April D, Crystal F, Susan M, *By-laws* – discussed additional changes made and a motion was made by Ken B. 2nd by Pat M. By-laws have been approved with suggested changes. 

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<tr>
<th>Conclusions</th>
<th>Pat &amp; April only want to receive information on the Gaps and Needs committee not be a part of</th>
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<tr>
<td>Action Items</td>
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<tr>
<td>Date for Recovery subcommittee</td>
<td>Bob and Pat</td>
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### 5. Division of Health Benefits Updates

**Debra Farrington, COO**  
**DHB**

| Discussion | No PowerPoint  
| --- |  
| 1st – last week some of the Staff met with the joint oversight committee that is looking at Medicaid expansion – provided some information on what it would mean to NC if Medicaid is expanded – we will continue to work with them to help move the expansion.  
| 2nd – last year we were able to get expanded post–benefits for a full year and they will have Medicaid for the full year this new policy should start April 1st  
| 3rd COVID is declining and the % continues to decline including the number of people in the hospital- What we have done in NC with mask and social distancing and vaccination- as we move through this, we are looking at reducing the mask-wearing in a low-risk area you do not have to wear a mask.  
| 4th as the Medical Emergency is declining, we are looking at what areas we can start backing off from – at this time it looks like the Public Health Emergency will go through mid-July.  
| 5th Foster Care plan –we are going to start a process of looking at what we call these programs – Foster care plans, Tailored plans, Standard plans. We will be looking for some people who would be willing to work with us and help us with the rebranding  
| Crystal F. – asked about making sure that there is someone that will be keeping the consumers up to date with changes that are going to come when the Public Health Emergency ends. – DF- there should be Case management that will assist with the changes. Work on a one-page fact sheet  
| Johnny T. – Feels that the language that is being used is not allowing people to understand what is being said  
| DF – will look into the communication guidelines  
| Jessica A- when you are on vacation and there is an emergency that happens what should be done- do they need the approval to see out of network – Since things are going to be changing what should we tell them.  
| DF – Even prior to the Public Health Emergency if you were out of state, you can get care – you can contact our Medicaid office and they would assist you in locating where you can get services. If you have a behavioral Health Crisis you could go have a placement to receive service. You would not be able to get counseling services. |

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6. Division of Mental Health, Developmental Disabilities, and Substance Abuse Services Updates

Deeza Avula, Director, DMHDDSAS
NCDHHS

Discussion
Renee Rader – updated the group

1st - lots to celebrate this month – Women’s History Month and IDD Awareness Month – Brain Injury Awareness Month – Problem Gambling Awareness Month – The Division is working on all of these fronts to help support and provide the correct services to each of these areas

January release an RFA for $5 mil - RFA is closing soon and will be reviewing the applications and awarding this

IDD / Substance use – RFA – we do not have a lot of support in the community and know that we need it

This one is closed, and we are reviewing the applications

There will be another RFA coming out – looking for providers to expand their care for BH and Physical care

Grants to be awarded to the agency would have applied that will support community education and jail diversion

988 – work continues to happen July 16th will be the date for rollout – work to include text and chat functions

The division has several key openings, and we are hoping that these will be filled quickly.

Johnnie – can you provide information on how you will provide oversight for all the Grants?

RR – we have a team that will be overseeing – providing technical assistance as needed.

Crystal F - are all the LME/MCOs held to the same standards

RR – yes but each one has different challenges in each part of the state

Crystal F - can we get a spreadsheet so that we are not digging through reports

Conclusions

7. Open Discussion

Discussion
What would it take to get more people to come in person to the meetings?

- There is a lack of staff to help take care of youth at home
- Lack of transportation
- Non-members – would like to have more of a say in the meetings- but feels that the meeting is working well in the virtual platform

Conclusions

8. Brain Injury Association of NC – update

Daniel Pietrzak
Executive Director

Discussion
PP is attached to min –
- We hope to have an office in every county, but it will take a while and we have been
  Challenged in the West part of the State
- Great working relationship with the division and many other community partners.
- We are always looking at ways to improve our education in the community
- What are the solutions out there- How can technology assist people?
- Mask – Unmasking the story
- We have several trainings online that cover a wide range of training on our Web page
- HB 734
- TBI Fund Increase
- If SCFAC could bring one thing to the Division- A good review of the definitions and make sure
  that people are getting the services that they need.

Conclusions

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9. **Traumatic Brain Injury update**
   Scott Pokorny, MSW, CBIS
   Traumatic Brain Injury Team Lead
   Michelle Merritt,
   IDD Clinical Consultant with DHB for the TBI Waiver

Reviewed PP – attached to minutes
Jean A – why are there only 5 LME/MCO that report data?
SP- because it is not in their contract, they feel that they will not be able to provide that
information. We know how many are in the catchment area, but we do not have the screening
piece.
Jean A- the Data does not include the out-of-pocket expenses – as they age, they may enter into
the system later in life and is there a way to gather that information from the insurance
companies
SP - at this time we have not been able to determine who or how to get that information from the
insurance companies
Crystal F.- When we go to Tailored plans, we know how many have TBI
SP – we know those that receive services that data is from 2018 and we are hoping to get the data
from 2019-2020- yes, we want to find those people who are not caught in the data at this time.
Crystal F. – those who have TBI who have mild or serve TBI will there be services that are directed
for TBI on Innovations
MM- that is on our radar, and we will be adding some specific services in 2025 – current drafts do
include Adults in TBI, and Children will be included in Innovations
Crystal F – could we get an update monthly from the TBI?
SP – We could do that on a quarterly basis – really do not think that we will have major changes on
a monthly basis.

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Meeting Adjourned: 3:05

Next Meeting:
April 13, 2022