### Average Waiting Time For Referrals To A State Hospital For Persons In Emergency Departments By LME SFY 2021

<table>
<thead>
<tr>
<th>Referring LME-MCO</th>
<th>Jul</th>
<th>Aug</th>
<th>Sep</th>
<th>Oct</th>
<th>Nov</th>
<th>Dec</th>
<th>Jan</th>
<th>Feb</th>
<th>Mar</th>
<th>Apr</th>
<th>May</th>
<th>June</th>
<th>Total # Patients</th>
<th>Total Avg Hrs Waiting</th>
</tr>
</thead>
<tbody>
<tr>
<td>Alliance Health</td>
<td>41</td>
<td>197.98</td>
<td>63</td>
<td>288.38</td>
<td>67</td>
<td>186.16</td>
<td>49</td>
<td>216.75</td>
<td>73</td>
<td>205.73</td>
<td>65</td>
<td>308.58</td>
<td>68</td>
<td>274.61</td>
</tr>
<tr>
<td>Cardinal Innovations Healthcare Solutions</td>
<td>18</td>
<td>319.53</td>
<td>22</td>
<td>361.54</td>
<td>38</td>
<td>320.14</td>
<td>25</td>
<td>290.95</td>
<td>27</td>
<td>252.36</td>
<td>23</td>
<td>434.11</td>
<td>29</td>
<td>260.00</td>
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<tr>
<td>Eastpointe</td>
<td>20</td>
<td>110.57</td>
<td>31</td>
<td>94.15</td>
<td>37</td>
<td>123.85</td>
<td>36</td>
<td>181.62</td>
<td>29</td>
<td>153.29</td>
<td>29</td>
<td>162.92</td>
<td>17</td>
<td>190.38</td>
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<tr>
<td>Partners Behavioral Health Management</td>
<td>2</td>
<td>118.27</td>
<td>2</td>
<td>97.58</td>
<td>9</td>
<td>651.91</td>
<td>3</td>
<td>143.81</td>
<td>4</td>
<td>616.32</td>
<td>3</td>
<td>182.90</td>
<td>7</td>
<td>58.27</td>
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<tr>
<td>Sandhills Center</td>
<td>16</td>
<td>207.18</td>
<td>29</td>
<td>237.27</td>
<td>27</td>
<td>168.22</td>
<td>14</td>
<td>76.08</td>
<td>24</td>
<td>179.43</td>
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<td>146.50</td>
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<td>Trillium Health Resources</td>
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<td>78.24</td>
<td>77</td>
<td>100.01</td>
<td>60</td>
<td>71.52</td>
<td>84</td>
<td>96.41</td>
<td>74</td>
<td>202.02</td>
<td>60</td>
<td>204.52</td>
<td>63</td>
<td>134.67</td>
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<td>Vaya Health</td>
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<td>118.77</td>
<td>5</td>
<td>0.92</td>
<td>8</td>
<td>852.90</td>
<td>2</td>
<td>264.01</td>
<td>7</td>
<td>230.37</td>
<td>7</td>
<td>120.48</td>
<td>7</td>
<td>468.47</td>
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<tr>
<td>Grand Total</td>
<td>168</td>
<td>150.19</td>
<td>229</td>
<td>200.13</td>
<td>246</td>
<td>196.16</td>
<td>213</td>
<td>155.23</td>
<td>238</td>
<td>210.01</td>
<td>221</td>
<td>246.20</td>
<td>208</td>
<td>210.29</td>
</tr>
</tbody>
</table>

What the data DOES include:
- Every referral from an Emergency Department, regardless of whether the referral turned into an admission
- Average hours waiting, from the time the ED placed the call/fax to the state hospital to the time the state hospital called the ED to inform them a bed was available. The wait time is state hospital discovers the patient was sent elsewhere or taken off of the IVC (this is dependent upon the ED following through to inform the state that alternative arrangements were made)
- Referrals from every LME-MCO in North Carolina
- Referrals for all ages and service types

What the data DOES NOT include:
- Those patients that did not wait on delay at all, such as walk-ins, drop offs, voluntary patients, or those brought from jail on a judge's order or taken in immediately despite the delay (all subject to the state hospital discovering the patient was sent elsewhere or taken off of the IVC (this is independent upon the ED following through to inform the state that alternative arrangements were made)
- Referrals from every state hospital in North Carolina
- Referrals for all ages and service types
- Referrals from a 3-Way Contract Bed
- Whether or not the referring ED tried to place the patient in a community-based hospital prior to referring to the state hospital

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What the data DOES include:
- Length of time it took the ED to send all the necessary referral information in order to make a decision
- Number of inappropriate referrals and withdrawn referrals
- Whitch referrals came from a 3-Way Contract Bed
- Whether or not the referring ED tried to place the patient in a community-based hospital prior to referring to the state hospital

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What the data DOES NOT include:
- Those patients that did not wait on delay at all, such as walk-ins, drop offs, voluntary patients, or those brought from jail on a judge's order or taken in immediately despite the delay (all subject to the state hospital discovering the patient was sent elsewhere or taken off of the IVC (this is independent upon the ED following through to inform the state that alternative arrangements were made)
- Referrals from every LME-MCO in North Carolina
- Referrals from every state hospital in North Carolina
- Referrals for all ages and service types
- Referrals from a 3-Way Contract Bed
- Whether or not the referring ED tried to place the patient in a community-based hospital prior to referring to the state hospital