

Communication LME-MCO CEOs and Contract Managers – July 3, 2017

Sent on behalf of Lisa Haire, AD, Quality Management and Operations, DMH and Deb Goda, BH Unit Manager, DMA:

In follow up to *LME-MCO Communication #J254, Changes to the Agency Monitoring Process* this is to advise that, following continued collaborative efforts and assessment of the Monitoring process, the *DHHS Provider Review Database Process Effective October, 2015* will no longer be hosted on DHHS's website effective August 7, 2017. In addition, LME-MCOs will no longer be required to report Provider Review data on a monthly basis to DHHS as of the next reporting deadline of August 20th.

The data extraction function was modified/updated in the workbooks (effective July 3, 2017) to reflect the overall changes to the tools and that functionality remains available to the LME-MCOs to analyze and aggregate data, but does not have to occur through the utilization of the specific DHHS Provider Review Database Workbook.

The change in process does not diminish or reduce the LME-MCOs responsibility/authority to analyze and aggregate the data to determine trends/patterns specific to their Provider Networks.

The Department continues to focus on streamlining processes that will be more efficient, effective, ensures the best use of all available resources, and will result in positive outcomes for individuals supported across the mental health, developmental disabilities and substance abuse service system.

Please contact Janet Breeding at janet.breeding@dhhs.nc.gov or 910-434-3811 or Deb Goda at deborah.goda@dhhs.nc.gov or 919-855-4297 if you have any questions regarding the above.

Janet Breeding

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