LME-MCO Communication Bulletin J288

Date: June 13, 2018

To: Local Management Entities/ Managed Care Organizations (LME-MCOs)

From: Lisa Haire, Associate Director, Quality Management and Operations, DMH/DD/SAS
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Subject: Changes to NC-TOPPS interview items

Attached please find three documents with specific changes to North Carolina – Treatment Outcomes and Program Performance System (NC-TOPPS) interview items. Changes are effective beginning July 1, 2018 and will be incorporated into the web-based system. Interview changes include:

• Education
  – Added item about an Individualized Education Program (IEP)
  – Revised types of educational programs
  – Included separate item for General Educational Development (GED)
  – Added a response choice for employed and in school

• Community changes
  – Clarified housing options
  – Added information about restraining orders
  – Revised wording for needs related to disabilities
  – Added response for food insecurity, supply

• Recovery follow up and ADATC
  – Added items about Medication-Assisted Treatment (MAT)

• Consumer signature is no longer required on submitted NC-TOPPS interviews to accommodate providers with electronic health records.

If you have questions, please contact the NC-TOPPS Help Desk at 919-515-1310 or Carol Potter at Carol.Potter@dhhs.nc.gov or 919-733-0696.
Previous bulletins can be accessed at:
www.ncdhhs.gov/divisions/mhddsas/joint-communication-bulletins

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