



NC DEPARTMENT OF
**HEALTH AND
 HUMAN SERVICES**
 Division of Mental Health, Developmental
 Disabilities and Substance Abuse Services

ROY COOPER • Governor
KODY H. KINSLEY • Secretary
MARK T. BENTON • Deputy Secretary for Health
KELLY CROSBIE • Director

March 1, 2024

MEMORANDUM

TO: LME-MCO CEOs
FROM: Matt Herr, Director of System Performance

DocuSigned by:
 Matt Herr
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RE: First Quarter SFY2024 Compliance with Reporting Requirements in the DHHS-LME-MCO Performance Contract

Enclosed please find the First Quarter SFY2024 Report on Compliance with Performance Contract Reporting Requirements. The report shows each LME-MCOs' performance during the quarter on submitting reports and data required in the DHHS-LME Performance Contract. The report may be found on the Division's website:

<https://www.ncdhhs.gov/divisions/mhddsas/reports/performance-contracts-quarterly-report>.

Monitoring the reporting requirements helps to ensure data integrity and receipt of reliable information needed for Federal reporting and for the oversight of specific fiscal and program objectives. These reports also directly impact increases in the accountability and effectiveness of LME-MCO and provider systems associated with improved client identification, participation, quality of care and service outcomes.

LME-MCOs routinely review their individual results with their area boards and CFACs and within their quality management programs for quality assurance and improvement purposes. CEOs have used these reports for LME-MCO self-monitoring, and these reports have been instrumental in the adoption and implementation of local improvement projects to enhance LME-MCO performance.

Statewide, the LME-MCOs met **100 percent** of the four report submission requirements and **93 percent** of the ten data submission requirements measured this quarter. **Four** LME-MCOs met all 14 of the 14 report and data submission requirements this quarter. **Two** LME-MCOs met 12 of the 14 report and data submission requirements this quarter. Thank you, we appreciate your efforts to help us manage the programs and services of our system.

The enclosed report provides information and results for each reporting requirement as well as graphs displaying performance trends for report and data submission over the past six years for each LME-MCO and the state.

If you have questions, please contact your LME-MCO liaison. They will assist in getting answers to questions and/or having errors corrected.

cc: Dave Richard, NC Medicaid
 Deborah Goda, NC Medicaid

Lisa Jackson, DMH/DD/SAS
 Yvonne French, DMH/DD/SAS

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF MENTAL HEALTH, DEVELOPMENTAL DISABILITIES AND SUBSTANCE ABUSE SERVICES

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