



| Services | |
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| <p>Success Coach Service is a voluntary enhanced case management service designed to work in the home with families. A Success Coach works in partnership with the family to develop goals aimed to increase protective factors and decrease risk factors and promote long-term wellbeing outcomes of children. The model was developed by Catawba County Social Services, in partnership with The Duke Endowment and consultation from the National Implementation Research Network through stakeholder (families and professionals) feedback, focus groups, literature reviews and the resiliency model.</p> | |
| Eligibility | |
| <p>The family must have at least 1 child in the home that is adopted through the foster care system, or private & intercountry adoption OR reunified with birth/ removal parent(s), achieved guardianship, or custody from the foster care system and currently live in North Carolina.</p> | |
| What is a Success Coach? | |
| <p>A Success Coach is a social worker that partners with eligible families for up to 2 years. They can assist families with one area of need, or several. The goal of this service is to strengthen the permanent placement of children and decrease the potential for future safety concerns, or out of home placement. The Success Coach will use structured assessment tools to assist the family in assessing their child(s) needs and choosing goals which will be worked on throughout the duration of the case. The interventions used with families depend on the area of need; but often include, clinical components, skill building, crisis prevention/ intervention, case management and advocacy. The amount of face to face time is determined by family's needs and agreed upon by family, called "negotiated contact" as well as where visits will occur.</p> | |
| Examples of Areas of Need/ Goals are Built Upon (not limited to) | |
| <ul style="list-style-type: none"> • Basic needs (employment, housing, safety, food security, etc.) • Child Developmental Concerns • Individual or Family Mental Health/ Behavioral Health Needs • Parenting • Medical Needs • Financial Assistance/ Budgeting • Opportunities to Connect With Other Families (Build Natural Support System) | <ul style="list-style-type: none"> • Educational • Familial (bonding, attachment, communication, positive relationships) • Understanding the Impact and Effects of Childhood Trauma • Service Coordination & Community Referrals • Community Resources • Respite • Education and Training |
| For more information on Success Coach and to make a referral: | |
| <p>For more information on each of the North Carolina providers of Success Coach, please visit:</p> <p>Catawba County DSS</p> <p>Children's Home Society of NC</p> <p>Boys & Girls Home of NC</p> | |
| What Next? | |
| <p>A Success Coach will be in touch with you, as the referral source, to get any additional information needed and to discuss next steps for the referral (joint visit to introduce services, if possible).</p> | |