



North Carolina Department of Health and Human Services
Division of Medical Assistance

2501 Mail Service Center • Raleigh, N. C. 27699-2501 • Tel 919-855-4100 • Fax 919-733-6608

Beverly Eaves Perdue, Governor
Lanier M. Cansler, Secretary

Craig L. Gray, MD, MBA, JD, Director

June 30, 2009

Dear County Director of Social Services:

Due to the increase in the number of applications for Food and Nutrition Services and Medicaid, County Departments of Social Services have requested the Food Stamp Information System (FSIS) and the Eligibility Information System (EIS) be available for extended weekend hours on each Saturday and Sunday.

Effective immediately, the IMS region for EIS, the SCC1CICS region for FSIS and the SCC4CICS region for EPICS will be available on Saturdays from 7:00am until 7:30pm and on Sundays from 12 noon until 7:30pm. Please do not key outside of the hours indicated.

In the event that Saturdays and/or Sundays are needed to complete system changes or scheduled maintenance, counties will be notified via a listserv message that the systems are not available for keying.

If you have questions concerning the information in this letter, contact the Division of Medical Assistance, Eligibility Information System Unit at (919) 855-4000 or Division of Social Services, Information Support Unit at (919) 733-8938.

Sincerely,

Craig L. Gray, MD, MBA, JD, Director
Division of Medical Assistance

A handwritten signature in cursive script that reads "Sherry S. Bradsher".

Sherry S. Bradsher, Director
Division of Social Services

Dennis W. Streets, Director
Division of Aging and Adult Services

PM-REM-08-2009



NCDOT AVAILABILITY FOR YEAR 2009

(SCC4CICS and OLV are available from 7:00 a.m. – 7:30 p.m. EVERY Saturday and on the Sundays and times indicated in the schedule below)

SATURDAY 10:00 - 7:30	SUNDAY 12:00 - 7:30
JANUARY 10	JANUARY 11
JANUARY 17	JANUARY 18
FEBRUARY 14	FEBRUARY 15
FEBRUARY 21	FEBRUARY 22
MARCH 14	MARCH 15
MARCH 21	MARCH 22
APRIL 11	APRIL 12
APRIL 18	APRIL 19
MAY 9	MAY 10
MAY 16	MAY 17
JUNE 13	JUNE 14
JUNE 20	JUNE 21
JULY 11	JULY 12
JULY 18	JULY 19
AUGUST 8	AUGUST 9
AUGUST 15	AUGUST 16
SEPTEMBER 12	SEPTEMBER 13
SEPTEMBER 19	SEPTEMBER 20
OCTOBER 10	OCTOBER 11
OCTOBER 17	OCTOBER 18
NOVEMBER 14	NOVEMBER 15
NOVEMBER 21	NOVEMBER 22
DECEMBER 12	DECEMBER 13
DECEMBER 19	DECEMBER 20

