



North Carolina Department of Health and Human Services  
Division of Social Services  
Child Support Enforcement

Post Office Box 20800, Raleigh, NC 27619-0800 Courier # 55-41-12  
Telephone (919) 255-3800

Beverly Eaves Perdue, Governor  
Lanier M. Cansler, Secretary

Sherry S. Bradsher, Director

April 14, 2008

Dear County Director of Social Services  
Reference: CSE Manual Change Notice

Revisions in procedures for safeguarding data used by CSE staff have been made as follows:

- Chapter P – (Topic 27, Section G). Child support orders effective on or after October 1, 1993 continue past the child's eighteenth birthday, without further order of the court, if the child is still in primary or secondary school, until the child graduates, stops attending school on a regular basis, fails to make satisfactory academic progress toward graduation, or reaches age twenty (20), whichever comes first. If the child is receiving a high school education through an alternative arrangement, each situation must be assessed on a case by case basis.
- Chapter B – (Topic 02, Section N) Effective February 9, 2009, Indiana is now active with QUICK. The CSE
- Chapter P – (Topic 7, Section K). ACTS currently reports payment and subaccount information to consumer reporting agencies, Experian and Innovis. A consumer reporting agency gathers this payment history data in order to report the individual's status to credit bureaus.
- The CSE Policy Manual has been revised to clarify that "medical insurance available to the NCP" denotes "dependent medical insurance" coverage available to the NCP. The changes are located in the NPA Case/AOC Order Initiation Chapter (F04C); the Establishment Chapter (J05D, H, & K); and the Enforcement Chapter (P17B, C, D, & F).

If you have any questions, please contact the Policy and Training Team (919) 255-3800.

Sincerely,

A handwritten signature in cursive script that reads "Judy McArn".

Judy McArn  
Assistant Chief of Program Operations

CSE-01-2009

**Mission Statement**

*To consistently collect as much child support money as possible for the benefit of North Carolina's children.*

An Equal Opportunity / Affirmative Action Employer