



DEPARTMENT OF HEALTH AND HUMAN SERVICES  
DIVISION OF SOCIAL SERVICES

County Operations

ROY COOPER  
GOVERNOR

MANDY COHEN, MD, MPH  
SECRETARY

WAYNE E. BLACK  
SR. DIRECTOR OF SOCIAL SERVICES  
AND COUNTY OPERATIONS

**TO: Dear County Director of Social Services**  
**ATTN: Economic Services Administrators, Managers and Supervisors**  
**SUBJECT: December 2016 Supervisor Cluster Meeting Questions and Answers**  
**DATE: February 3, 2017**

The Operational Support Team has posted Part 1 of the responses to questions from the Supervisor Cluster meetings held in December 2016. Additional responses will be posted once they are received. These materials are available for county staff to review via the NC FAST Learning Gateway.

If there are any questions, please submit questions to: [ost.policy.questions@dhhs.nc.gov](mailto:ost.policy.questions@dhhs.nc.gov).

Sincerely,

Handwritten signature of Regina W. Bell in cursive.

Regina W. Bell  
Operational Support Team Manager

Handwritten signature of Barbara M. Daniels in cursive.

Barbara Daniels  
Operational Support Team Manager

OST-49-2016

