Date: March 21, 2016

To: LME-MCOs

From: Kathy Nichols, Behavioral Health Manager, Behavioral Health Section, DMA and Mabel McGlothlen, LME-MCO System Management Section Chief, DMH/DD/SAS

Subject: EPSDT and Due Process Requirements for 1915(b)(3) Services

The bulletin informs LME-MCOs of EPSDT and due process requirements for 1915(b)(3) services. This builds on Communication Bulletin #J174 – Due Process Requirements from December 14, 2015.

For children, EPSDT applies to the following 1915(b)(3) services:
- Personal Care/Individual Supports
- Psychosocial Rehabilitation/Peer Supports
- Community Guide
- Transitional Living Skills; and
- Intensive Recovery Support.

1915(b)(3) services are subject to Medicaid due process in the same manner as other Medicaid services provided under the Waiver.

DMA released the attached revised Notice of Action letters, Reconsideration Request Review Form and Instructions, Notice of Resolution; and State Fair Hearing Form and Instructions by email on February 1, 2016. These documents should also be used to notify beneficiaries of a managed care action and due process related to a 1915(b)(3) service request.

Please contact Beverly Bell at 919-855-4321 or Beverly.Bell@dhhs.nc.gov if you have questions.

Previous bulletins can be accessed at: http://jtcommunicationbulletins.ncdhhs.gov/
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