

**Statewide DSS Director
Conference Call**
Monday, February 26, 2018
9:00 a.m. – 11:30 a.m.
Conference Room 201; Hargrove Building

Update on Revised Emergency Disaster Sheltering Procedures

In the upcoming month, Department of Health and Human Services-Division of Social Services (DSS) partnering with Department of Public Safety-Emergency Management (DPS-EM), and American Red Cross (ARC) will provide revised policy and procedure on the County Social Services/Human Services Agency responsibility of the following during an emergency/disaster event:

1. Managing Sheltering
2. Providing Interpreters
3. Working with County Emergency Management and County Management with Pet Sheltering

The partnership will host a webinar to discuss in detail the three areas mentioned, providing written policy and standard operating guides/procedures (SOG/Ps) according to the Incident Command System (ICS).

Also, will be discuss is how to access on-line and face-to face training with American Red Cross and FEMA.

DSS State Emergency Response Team (SERT) will communicate the webinar, policy, SOG/Ps, and training through a formal joint letter with DPS-EM and ARC.

Should any County have questions prior to the webinar, please contact **Carlotta Dixon** at below information.

919-527-6421 Office
919-334-1198 Fax
Carlotta.dixon@dhhs.nc.gov

820 South Boylan Avenue, McBryde Building
Raleigh, North Carolina 27603

2401 Mail Service Center
Raleigh, NC 27699-2401