County DSS Directors Update
March 2018
## Child Welfare Services (Project 4) Timeline

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<td>Planning</td>
<td>Fit Gap</td>
<td>Start of JADs</td>
<td>Functional Design / JAD (Rel 1 &amp; 2)</td>
<td>Sprint Development and Test Cycles (Rel 1 &amp; 2)</td>
<td>Functional Design / JAD (Rel 3)</td>
<td>Sprint Development and Test (Rel 3)</td>
<td>Conversion and Implementation</td>
<td>Deploy Release 1</td>
<td>Pilot</td>
<td>Deploy R2</td>
<td>G 1</td>
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-Sprint Development and Test Cycles (Rel 1 & 2)
-User Check Point #1*
-User Check Point #2*
-INT & UAT

-Functional Design / JAD (Rel 3)

-User Check Point #3
-INT & UAT

-Conversion and Implementation
-Deploy Release 1
-Pilot
-Deploy R2
-G 1

-Deploy Release 3
-G 2 | G 3 | G 4 | G 5

We are here — Revised deployment schedule.
Project 4 - Revised Rollout Schedule

Implementation Schedule

- **Pilot**
  - August 7, 2017 (R1)
  - February 26, 2018 (R2)

- **Expanded Pilot**
  - March 26, 2018

- **Group 2**
  - June 25, 2018

- **Group 3**
  - August 20, 2018

- **Group 4**
  - September 24, 2018

- **Group 5**
  - November 26, 2018
Project 4 - Revised Release Plan

- **Pilot**
  - R2

- **Expanded Pilot**
  - R3
  - R1, 2, & 3

- **Group 2**

- **Group 3**

- **Group 4**

- **Group 5**

- **Private Agencies**
  - Planned Cúram Version 7 Upgrade

- **R3 Includes PIP Policy Enhancements**

- **Private Agencies**
  - Pilot

- **Big Bang**
Project 4 Status

- March release resolved the three remaining “critical” issues in time for the March 26 rollout to Extended Pilot (Group 1) counties: Catawba, Chatham, Dare, Macon, Orange and Rowan
- Additional issues that are not classified as “critical” are being addressed
- Successfully processed February Foster Care payment issuances
- Continuing to review and resolve prior month financial adjustments
- Additional staff from the Division of Social Services are working with the NC FAST project team to provide a high level social work lens specific to NC child welfare. Priorities include mitigation of system issues, P4 roll out approach and strategy, P4 training, P4 helpdesk, and communication
- Data reports for Intake, Assessment, and Ongoing Case Management have been reviewed by Pilot counties and are being deployed in Client Services Data Warehouse (CSDW). Additional data reports are being developed
- Actively supporting expanded pilot roll out
The mobile app is being used in Richmond and Sampson counties as of Feb. 26, 2018

Mobile Device Management (MDM)
  - State contract awarded to SHI to procure MobileIron as the MDM vendor
  - Setting up State MDM to allow counties without MDM to use the app

The county cost estimation spreadsheet can be found in Learning Gateway

https://ncfasttraining.nc.gov/pluginfile.php/52573/course/section/3265/20180130 - County Cost Estimation Worksheet.xlsx
Project 9 – Remaining Timeline

NC FAST P9 Timeline

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<td>Reporting changes for Traditional Reopens, Presumptive Report, Queue Doc, Case rules, Case rules, Planning, Removal of Family Questions from EIG</td>
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<td>Deploy Curam 7.0 Upgrade, Automation of reasons/outcome for 8110 for Traditional Medicaid</td>
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<td>Deploy NT-Person Registration, ABLE Account, Income Calculation for Retro-MOC Program Freeze</td>
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<td>Deploy ePass Document Upload, SAVE Interface Upgrade, Automation of 8109 Denial Reasons/outcome, Expedited appeals, A/C Transfer to IGS</td>
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<td>Deploy Recent Report Card, Pregnancy Presumptive -move to MAGI, 1557-Civil rights CR</td>
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<td>Deploy XPTR Reports, ePASS Renewals - Phase 1</td>
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<td>Deploy Provider Portal enhancements for LTC facilities, PACE and SA providers; Add Presumptive Link to Provider Portal</td>
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<td>Deploy IMD AtRisk batch to chunk based on number of participants rather than facilities, Identity Proofing, Revamp ePASS, Ex-FIN, Linked acs-RIDP, ETL and Report Optimization Phase-1</td>
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<td>Deploy Mobility Consolidated Forms/Notices</td>
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<td>Deploy Revamp ePass, Coordinated eligibility notice with FFIR &quot;last touch&quot;</td>
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Enterprise Program Integrity

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Pilot and Remaining County Rollout

Post Production and Rollout Support

Project Close-Out
Project 9 – Medicaid Self Service

- No Touch Recert Phase 1 (MAGI-No income)
  - For MAGI applications where there is no income evidence, recertification will be carried out by the system without caseworker intervention. This functionality will be piloted with Brunswick, Mecklenburg, Wilkes and Surry prior to rollout to all counties. Please look for additional communication from DMA.

- 1095-B changes for Tax Year 2017
  - 1.4 million notices were generated for 2.2 million individuals and were mailed out in January. We anticipate to complete electronic transmissions by end of March 2018 and then run the corrections on a monthly basis.

- UNCOLA Automation
  - UNCOLA changes were automated by NCFAST the batch was run Mar 3, 2018.

- The following changes were deployed in the March release.
  - Presumptive Report changes.
  - Traditional Report card changes for handling reopens and discouragement.
  - StateQueue/HCRCCaseWorker changes
• Design/Development is in progress for the following future release items:
  • MAGI Report card changes for handling reopens and discouragement.
  • Automation of Outcome/Reasons for Traditional Medicaid products in 8110
  • NCHC Program Freeze
  • A/C Transfer for CGIS
  • ePASS Document Upload
  • Single-Streamlined application
  • SAVE Upgrade
  • NT- Person Registration
  • RIDP Phase-1
  • Cúram 7.0 Upgrade
Project 9 – Enterprise Program Integrity (EPI)

Scope:

• Replace existing legacy system Enterprise Program Integrity Control System (EPICS) with NC FAST functionality to support the entry of referrals, investigations, and the tracking of substantiated claims for over-issuances for FNS, Medicaid and Work First programs

Timeline:

• Pilot October 2018, statewide rollout December 2018

Current Status:

• Development and testing is continuing

• Pilot and statewide readiness and preparation calls and activities are continuing

• Project team will be participating in regional program integrity meetings
Project 12 – Document Management

Current Status:

• New NC FAST screens and functions were deployed in the March release

• Initial Pilot (non-DMS) counties will focus on the Datacap to FileNet/NC FAST process beginning in early April

• Project team has begun engaging with vendors to discuss conversion and federation expectations

• Regular conference calls between the project team and vendors have been requested, NC FAST team is in the process of planning to support these requests

• Preliminary draft of the county conversion and federation specification has been finalized

• Functionality Releases
  • May – Release 1.1 – Child Services and additional functionality
Resolution Requirements Update

- As indicated in the Fact Sheet dated 3/2/2018, part of the update to NC FAST will include screen resolution changes.
- The minimum recommended resolution has changed from 1024 x 768 to 1366 x 768.
- Computer monitors that do not support a screen resolution of at least 1366 x 768 may look slightly different. Older monitors may not have the capability to display without slight variations.
- If the NC FAST application is launched and viewed on a monitor with a lower resolution, it may display differently, but users will still be able to complete their work.
- The previously issued Fact Sheet has been sent to your Technical Champions, as well as a list of county IT personnel.
Resolution Requirements Update Cont.

Change the appearance of your displays

Display: 1. Mobile PC Display
Resolution: 1366 x 768 (recommended)
Orientation: Landscape
Multiple displays: Extend desktop to this display

This is currently your main display.

Connect to a projector (or press the Win key and tap P)
Make text and other items larger or smaller
What display settings should I choose?

[OK] [Cancel] [Apply]