P4 Brainstorming Session Summary

• Primary Goal: To understand how NC FAST system functionality does/does not meet and serve the needs of its users

• Two day session held May 16th and 17th at NC FAST

• Attended by:
  – Pilot County Leadership and Staff
  – NC DHHS Leadership
  – NC DSS Leadership and staff
  – NC FAST Leadership and staff (state, IBM and Accenture)
  – IBM Leadership and product development team
P4 Brainstorming Session Summary

• Objectives: Review NC FAST P4 system functionality to identify impact on social work practice
  – Identify barriers to effective child welfare social work practice
  – Identify activities that increase the time necessary to complete social work tasks
  – Identify themes for system improvement to increase efficiency
  – Ensure the State of North Carolina has an electronic system that complements policy, but doesn’t drive it

• System Functionality Reviewed and Discussed:
  – Intake, Assessment, Out of Home/Ongoing, Outcome Plans, Eligibility, Placements, Financials and General/Overall Functionality
P4 Brainstorming Session Summary

• Next Steps:
  – NC FAST and NC DSS staff currently reviewing all session input for categorization and prioritization
  – NC FAST and NC DSS to review input with IBM to determine product changes needed to meet usability requirements
  – Detailed requirements to be developed to support JAD session
  – NC FAST to reassess the project schedule, staffing plan and budget based on the updated scope prioritization from business system review

• Additional information to be shared soon