NC Department of Health and Human Services

Division of Social Services (DSS) Business Operations
Program Compliance
Office of Civil Rights (OCR)
An update on Civil Rights Compliance
Presentation/Training will be conducted
at the Social Services Institute on
Friday, October 19, 2018
What will be presented

➢ An overview of Civil Rights Laws and what the laws mean to Local Social Services
➢ An overview of the revised annual Assurance Form
➢ An overview of the revised annual Limited English Proficiency (LEP) Agreement
➢ US HHS OCR will be presenting a detailed training on Multi-Ethnic Placement Act (MEPA)
➢ Diligent Recruitment & Retention Plans, including revised annual template will be explained by NC DSS Child Welfare Consultants
Audience

❖ The training will be targeted to all Local Social Services Program Workers, Supervisors, and Managers in TANF, FNS, LIEAP, Refugee, Medicaid, Adult Services, and Child Care Subsidy.

❖ All Child Welfare Program Staff

❖ Local Social Services Agency Civil Rights/ADA/NVRA Coordinator
Please email the Local Social Services Civil Rights/ADA/NVRA Coordinator Contact information to:

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State Emergency Response Team(SERT)/ESF 6 Human Services Lead
Title VI/ADA-Civil Rights Coordinator
NC Division of Social Services-Program Compliance
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