NC FAST Child Welfare (P4) Rollout Update

Why is there an updated Go-Live plan for Child Welfare (P4?)

- The roll-out of P4 was paused in May 2018 to allow NCDSS and NC FAST to conduct a system review and redesign
- The system redesign is currently underway and the key system updates will be available as new counties go live
- Initial updates and system improvements are focused on Intake and Assessment and will be available in November.

What is new in the updated Go-Live plan?

- An increased focus on staff training including Instructor Led Training (ILT) for each staff member’s primary responsibilities
- Improved self-paced Web Based Training (WBT) with a focus on Sandbox activities for practice and proficiency
- Improved training and support for foster care eligibility

When will my county start using NC FAST?

- Paper Based Counties will begin using Intake and Assessment in November 2018 or January 2019
- All counties will begin using full functionality and complete conversion starting in March, May, or July 2019
- Readiness activities start approximately 3 months prior to each county’s Go-Live

<table>
<thead>
<tr>
<th>Roll-Out Group</th>
<th>Date</th>
<th>Number of Counties</th>
<th>Functionality</th>
</tr>
</thead>
<tbody>
<tr>
<td>East Paper-Based Counties</td>
<td>Nov 26</td>
<td>33</td>
<td>Intake and Assessment</td>
</tr>
<tr>
<td>West Paper-Based Counties</td>
<td>Jan 21</td>
<td>24</td>
<td>Intake and Assessment</td>
</tr>
<tr>
<td>All East Counties Initial Go-Live</td>
<td>Mar 21</td>
<td>36</td>
<td>Intake, Assessment, New Ongoing Cases, &amp; Licensure</td>
</tr>
<tr>
<td>All East Counties Full Functionality</td>
<td>Apr 22</td>
<td>36</td>
<td>Conversion, Adoption, LINKS, ICPC</td>
</tr>
<tr>
<td>All Central Counties Initial Go-Live</td>
<td>May 20</td>
<td>29</td>
<td>Intake, Assessment, New Ongoing Cases, &amp; Licensure</td>
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<td>All Central Counties Full Functionality</td>
<td>June 24</td>
<td>29</td>
<td>Conversion, Adoption, LINKS, ICPC</td>
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<tr>
<td>All West Counties Initial Go-Live</td>
<td>July 22</td>
<td>24</td>
<td>Intake, Assessment, New Ongoing Cases, &amp; Licensure</td>
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<tr>
<td>All West Counties Full Functionality</td>
<td>Aug 26</td>
<td>24</td>
<td>Conversion, Adoption, LINKS, ICPC</td>
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</tbody>
</table>

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What does Paper Based County mean and what functionality will they Go-Live with first?

- Paper Based Counties do not have their own case management or document management software
- These counties will Go-Live with Intake and Assessment only with their initial Go-Live.
- Counties will continue to manage all remaining work (In-Home, Permanency Planning, Adoption, LINKS, Licensure) via their legacy processes until their full go-live.

33 Counties Going Live in November 2018
- Anson
- Beaufort
- Bertie
- Brunswick
- Carteret
- Columbus
- Craven
- Duplin
- Gaston
- Gates
- Greene
- Halifax
- Harnett
- Hertford
- Hoke
- Hyde
- Johnston
- Jones
- Lee
- Lenoir
- Lincoln
- Martin
- Moore
- Nash
- Northampton
- Onslow
- Pender
- Pitt
- Robeson
- Sampson
- Scotland
- Tyrrell
- Union
- Wayne

24 Counties Going Live in January 2019
- Alexander
- Lincoln
- Alleghany
- Madison
- Ashe
- McDowell
- Avery
- Mitchell
- Caldwell
- Polk
- Rutherford
- Swain
- Burke
- Orange
- Bladen
- Dare

33 Counties Going Live in November 2018
- Alamance
- Alleghany
- Ashe
- Caldwell
- Caswell
- Catawba
- Chatham
- Davidson
- Davie
- Forsyth
- Franklin
- Guilford
- Iredell
- Person
- Randolph
- Rockingham
- Stokes
- Surry
- Warren
- Warren
- Watauga
- Wilkes
- Yadkin
- York

43 Pilot, Expanded Pilot Counties and Non-Paper-Based Counties

**November 2018**

<table>
<thead>
<tr>
<th>County</th>
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<tr>
<td>Anson</td>
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<tr>
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<td>Hertford</td>
<td>Perquimans</td>
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<tr>
<td>Camden</td>
<td>Hoke</td>
<td>Person</td>
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<td>Martin</td>
<td>Warren</td>
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<tr>
<td>Duplin</td>
<td>Montgomery</td>
<td>Washington</td>
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<tr>
<td>Gates</td>
<td>Nash</td>
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<tr>
<td>Granville</td>
<td>Northampton</td>
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<td>Greene</td>
<td>Pamlico</td>
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**January 2019**

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<tbody>
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<td>Alexander</td>
<td>Lincoln</td>
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<td>Alleghany</td>
<td>Madison</td>
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<tr>
<td>Ashe</td>
<td>McDowell</td>
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<td>Avery</td>
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<td>Polk</td>
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<td>Stokes</td>
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<td>Swain</td>
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<tr>
<td>Graham</td>
<td>Transylvania</td>
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<tr>
<td>Haywood</td>
<td>Wilkes</td>
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<tr>
<td>Henderson</td>
<td>Yadkin</td>
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<tr>
<td>Iredell</td>
<td>Yancey</td>
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</tbody>
</table>

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What functionality is included with the Go-Live?

- Counties will begin with Intake & Assessment (if not already live), new In-Home and new Permanency Planning cases, and Licensure during the first month of go-live.
- The second month of go-live will include conversion of Permanency Planning cases, Adoption, and LINKS functionality.

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**March 2019**
- BEAUFORT
- BERTIE
- BLADEN
- BRUNSWICK
- CAMDEN
- CARTERET
- CHOWAN
- COLUMBUS
- CRAVEN
- CUMBERLAND
- CURRITUCK
- DUPLIN
- EDGEcombe
- GATES
- GREENE
- HALIFAX
- HERTFORD
- HOKE
- HYDE

**May 2019**
- ALAMANCE
- ALEXANDER
- ALLEGHANY
- ANSON
- CABARRUS
- CASWELL
- DAVIDSON
- DAVIE
- DURHAM
- FORTYTH
- GRANVILLE
- HARNETT
- HARE
- JOHNSTON
- HOKE
- HYDE

36 Counties Going Live in March 2019
29 Counties Going Live in May 2019
24 Counties Going Live in July 2019
Pilot and Expanded Pilot Counties

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**July 2019**
- ASHE
- AVERY
- BUNCOMBE
- BURKE
- CALDWELL
- CLAY
- CLEVELAND
- CLEVELAND
- CLEVELAND
- CLAY
- CUMBERLAND
- CURRITUCK
- DARE
- DUPLIN
- EDGEcombe
- GASTON
- GRAHAM
- HAYWOOD
- HENDERSON

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