DMA UPDATES

DSS Directors’ Call – 1/5/16
Carolyn McClanahan
1095B

- See Dear County Director Letter dated December 14, 2015
  - Included FAQs to assist if individuals call county
  - Information for tax-filing purposes only – does not impact Medicaid/NCHC

- Printed in batches and sent out each week in January – will send approximately 1.5 million notices
  - On 12/28, IRS extended deadline for mailing. DMA expects to mail through the end of February

- DHHS web site will have banner for link to 1095B information
  - Flyer, FAQs, sample form, etc.
  - Expected to be available this week

- DMA Call Center # and DHHS web site included on form
1095B, cont’d


- Undeliverable 1095B forms returned to county DSS – follow procedures for “unable to locate” in policy
Notices - Client Addresses

- Old addresses must be end-dated in NC FAST.
  - Remind workers to end-date all old evidence, including addresses, in NC FAST when updating.
  - Notices, such as 1095b, will be sent to the old address if not end-dated
  - Caseworkers must follow policy for “unable to locate” for all returned mail
    - Make correction in system (update evidence correctly)
    - Re-mail to correct address
    - Take negative action only if truly unable to locate after following policy
Mandatory Outstations

- DSS must provide staff for mandatory outstations – either on-site or on-call depending on volume

- DMA is updating list of qualified providers

- Director and facility must have agreement updated each year

- Refer to MA-3200 III.B.
Unconverted Medicaid Cases

- Almost 9,000 cases were in converted status in early December
- NC FAST Communication dated 12/4/15 with instructions
- DMA Administrative Letter 06-15 dated 12/17/15
- List of cases in FAST Help