DMA UPDATE

May 6, 2014
PLAN OF ACTION
FOR
MEDICAID APPLICATION PROCESSING
BACKGROUND

• Affordable Care Act (ACA) effective January 1, 2014

• Enormous workload

• Applications sent to the state

• Applications received by the state

• Applications screened by the state

• Recertification delay

• Waiver approval
ACTIONS REQUIRED

• Guidance to counties
  – Prioritization of work
  – Reports
Who is Responsible

- County DSS
- DHHS
  - DMA
  - State DSS
  - NCFast
TASKS

• County Director
• Case Workers
  • Application Processing
  • First In, First Out
  • Urgent Medical Need
  • Recertifications
• County Management Supervisors
  • Reports
• DHHS
Resources

- Reports to counties
- Extension of Certification Period for Renewals
- OSS staff
Communication

• NCFast Blast
• Reports through EIS
• Weekly County Champion/Director Calls
• County Site Visits
• Dear County Director Letters
ESCALATION Process
MAC UPDATE

• Agreement that the MAC work group, which includes four DSS directors, will meet (tentatively May 12th) to discuss definitions of allowable activities (provided under Phase II of the NIM)
  – Next meeting will include determining what activities may be grouped together, and determine how many SIS codes are needed
  – Goal of meeting on biweekly basis
MAC UPDATE

- In the final stages of drafting an IMOA between DMA, DAAS and DSS.
- A draft IMOA among DMA, DSS, and DAAS has already been developed and will be finalized. It will include:
  - How the three divisions will carry out their roles in these areas.
  - CAP claiming attestation,
  - Performance measures for MAC,
  - Monitoring of DSSs
- Tentative Execution 5/31/14.
Questions

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