

**State Consumer & Family Advisory Committee**

**AGENDA\***

**Wednesday, March 13, 2019 | Time: 9:00 am – 3:00pm**

**Location: Dix Campus, Ashby Bldg.**  
1987 Umstead Drive,  
Raleigh, NC 27603

**CALL-IN #: 1-888-273-3658**

**ACCESS CODE: 2490768#**

Please press \*6 to mute your phone while on the call.

**Kate Barrow [Contact Person] (919) 621-1116**

9:00 - 9:05 am	Welcome <i>Benita Purcell and Mark Fuhrmann</i>
9:05 - 9:10 am	<i>Consent Agenda</i> Approval of Agenda and Minutes
9:10 - 9:20 am	Public Comment
9:20 - 10:50 pm	Committee Work
10:50 - 11:00 am	Break
11:00 - 11:30 am	NC-TOPPS: North Carolina Treatment Outcomes and Program Performance System <i>Jennifer Bowman, Quality Management Team Lead DHHS, Div. MH/DD/SAS</i>
11:30 am - 12:00 pm	Division Updates <i>Karen Burkes, Associate Director for Operations; Div. MH/DD/SAS Jonathan Kappler, Chief of Staff; Div. MH/DD/SAS</i>
12:00 - 12:45 pm	Lunch
12:45 - 1:45 pm	Tailored Plans: Determining Eligibility <i>Debra Farrington, Senior Program Manager; NC Medicaid</i>
1:45 - 2:00 pm	Break
2:00 - 3:00 pm	Tailored Plans: Care Management <i>Debra Farrington, Senior Program Manager; NC Medicaid</i>
3:00 pm	Adjournment

*\*Agenda subject to change without notice*