NORTH CAROLINA EHR FUNDING PROGRAM FOR BH/IDD PROVIDERS

WELCOME

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• Kenya Servia, NC Health Information Exchange Authority (HIEA)
• Mary McCaskill, NC Area Health Education Center (AHEC)
EHR Funding Program for Behavioral Health/IDD Providers

- Welcome
- Technical Assistance Resources
  - ORH Health Information Technology Team
  - Area Health Education Center Team
  - NC HealthConnex Team
EHR Funding Program for Behavioral Health/IDD Providers

The North Carolina Department of Health and Human Services Office of Rural Health (ORH) and NC Medicaid partnered with the NC Health Information Exchange Authority (NC HIEA) to launch a program to assist behavioral health, mental health, and intellectual development and disability practices with purchasing an Electronic Health Record (EHR) technology and establishing connectivity to the state-designated health information exchange, NC HealthConnex.
EHR Funding Program for Behavioral Health/IDD Providers

**WHO** is eligible for this program?

This program was designed to support health care practices that:

- are Medicaid-enrolled outpatient practices that have an active NPI number in NC’s Medicaid Management Information System (MMIS), NCTracks;
- provide behavioral health, mental health, or intellectual and developmental disorder services (Refer to the taxonomy [list]);
- attest that they have not received funding for EHR adoption or meaningful use (e.g., Medicaid or Medicare EHR Incentive Program);
- attest that they do not have electronic health record technology or attest that they do have a practice management system as of January 1, 2018, that could be upgraded to an electronic health record;
- for calendar year 2017, had behavioral health, mental health, or intellectual and developmental disorder services providers make up 75% of their affiliated health care providers based on NCTracks data.
**EHR Funding Program for Behavioral Health/IDD Providers**

**WHAT** is the EHR Funding Program for Behavioral Health/IDD Providers?

- The EHR Funding Program for Behavioral Health/IDD Providers helps eligible BH/IDD organizations get connected to the state Health Information Exchange (HIE), NC HealthConnex.

- The BH/IDD organizations that are accepted into this program must connect to NC HealthConnex within agreed upon time-frames prior to the funds being distributed.

- Eligible BH/IDD organizations will be **reimbursed** for the cost of EHR technology based on Table 1 below.

- Each eligible organization will receive only one payment based on Table 1 for all service locations.

**Table 1**

<table>
<thead>
<tr>
<th>Eligible Practice with</th>
<th>up to</th>
<th>Eligible Practice with</th>
<th>up to</th>
<th>Eligible Practice with</th>
</tr>
</thead>
<tbody>
<tr>
<td>26+ providers</td>
<td>$20,000</td>
<td>12-25 providers</td>
<td>$15,000</td>
<td>11 or fewer providers</td>
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</tbody>
</table>
EHR Funding Program for Behavioral Health/IDD Providers

**WHY** the EHR Funding Program for Behavioral Health/IDD Providers?

- Many mental health providers do not have access to critical patient information such as labs and allergies, and can be isolated from sharing information with other health care providers.

- The NC HIEA strongly recommends that providers choose a vendor from among the list of those that are already engaged in the NC HealthConnex connection process to ensure that they meet the technical requirements for connectivity.
What Does NC Law Mandate?

Hospitals as defined by G.S. 131E-176(3), doctors (licensed to practice under Article 1 of Chapter 90 of the General Statutes), and mid-level practitioners who provide Medicaid services and who have an electronic health record were required to connect by June 1, 2018.

All other providers of Medicaid and state-funded services shall connect by June 1, 2019 except:

- Dentists and ambulatory surgical centers are required to submit clinical and demographic data by June 1, 2021
- Pharmacies are required to submit claims data pertaining to State services once per day by June 1, 2021, using pharmacy industry standardized formats
EHR Funding Program for Behavioral Health/IDD Providers

**HOW** are payments made and what is the process for reimbursement through the EHR Funding Program for Behavioral Health/IDD Providers?

- Payments will be made to the organization and are made through NCTracks.
- Practices must apply to the program to be included on the request-for-reimbursement list.
- Reimbursement for technology purchase occurs:
  - once connectivity to the State-designated health information exchange (HIE), NC HealthConnex has been established
  - or active HIE onboarding for over 30 days, whichever comes first.
EHR Funding Program for Behavioral Health/IDD Providers

Program Stats

- 243 BH/IDD Organizations Applied – May 1-31, 2018
- 179 BH/IDD Organizations Awarded
- 64 Not Awarded – Did not meet Program Eligibility or no Attestation
EHR Funding Program for Behavioral Health/IDD Providers

Program Stats

154 BH/IDD Organizations with 11 or fewer Providers
$1,540,000

18 BH/IDD Organizations with 12-25 Providers
$270,000

7 BH/IDD Organizations with 26+ Providers
$140,000

Total Funding - $1,950,000
BH/IDD EHR Program
Reimbursement Process

**MOA Signed**
- Oct. 2018 – BH/IDD signs Memorandum of Agreement with ORH
- BH/IDD assigned Rural HIT Specialist for Technical Assistance (TA)

**Select, Contract, Implement EHR**
- Oct. 2018 - June 2019 – Select approved EHR vendor
- BH/IDD encouraged to work with AHEC Practice Support to implement EHR

**Sign PA**
- By May 2019 – Sign NC HealthConnex Participation Agreement

**Connect**
- Nov. 2018 – ongoing – BH/IDD Connected to NC HealthConnex
- NC HealthConnex notifies ORH re: BH/IDD connection status

**BH/IDD $$**
- Nov. 2018 – ongoing – ORH submits approved-for-payment list to NC Medicaid for reimbursement through NCTracks.
SAVE THE DATES:

BH/IDD EHR Incentive Program Monthly Webinars
2nd Friday of each month at noon
Dec. 14th
Jan. 11th
Feb. 8th
March 8th
April 12th
May 10th
June 14th

NC HealthConnex How to Connect Call
January 28, 2019
Please register to attend the WebEx

Behavioral Health Work Group Meeting
Next Date TBD
ABOUT NC AHEC

NC AHEC’s **mission** is to meet the state’s health and health workforce needs and to provide education programs and services that bridge academic institutions and communities to improve the health of the people of North Carolina, with a focus on underserved populations. Our **vision** is to lead the transformation of health care education and services in North Carolina.
NC AHEC – CORE SERVICES

NC AHEC weaves through all sectors of health care education and workforce.

- Health Careers & Workforce Diversity
- Continuing Professional Development
- Student & Preceptor Services
- Practice Support
- Graduate Medical Education Support
- Library Services
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NC AHEC works with medical practices to transform delivery of care.

Our practice support teams ensure that medical practices, especially those in rural locations, have the help they need to evolve with the ever-changing health care system – from electronic health records to Medicaid transformation – ultimately reducing costs and improving quality of care.
We are here to help with EHR Implementation

• Steps for EHR Implementation
  • Pre-work
  • Assessment
  • Planning
  • Selection
  • Implementation Go-live
  • Optimization

• Share information amongst the group about EHR characteristics and how they meet the needs of different types of organizations.
FOR MORE INFORMATION

• Online application:
  https://my.ncahec.net/roles/ipip/qic/addPractice.php

• Find your AHEC:
  https://www.ncahec.net/about-nc-ahec/find-your-ahec/

• Contact:
  mary_mccaskill@med.unc.edu

@NCAHEC | NCAHEC.NET
Facebook.com/ncahec  Twitter.com/ncahec
NORTH CAROLINA HEALTH INFORMATION EXCHANGE AUTHORITY
NC EHR Funding Program for BH/IDD Providers

Kenya Servia, MPA
Business Development and Outreach Specialist
We connect health care providers to safely and securely share health information through a trusted network to improve health care quality and outcomes for North Carolinians.

STATE DESIGNATED
North Carolina’s state-designated health information exchange

SECURE
Secure statewide network for physicians and other health care providers in North Carolina to share important patient health information to improve patient care

PARTNERSHIP
Housed within the Department of Information Technology’s Government Data Analytics Center (GDAC). Our technology partner is SAS Institute.
North Carolina set out a vision to create communities of connected health care providers electronically across the state.

- Allow providers to view their patients’ longitudinal health record in real-time
- Improve health care quality, enhance patient safety, improve health outcomes
- Consolidate data reporting requirements across the state to ease administrative burden and create efficiencies by eliminating duplicative data integrations
- Create outbound services to give providers insight to their at risk patient population
What is Health Information Exchange (HIE)?

A Health Information Exchange (HIE) is a secure, electronic network that gives authorized health care providers the ability to access and share health-related information across a statewide information highway.
What are the clinical benefits of an HIE?

- A full “picture” of a person’s health, including visits, hospitalizations and medications
- Improved, more accurate and timely medication reconciliation that reduces errors and avoids unnecessary tests
- Instant access to a full panel of test results, reducing errors and gaps in treatment
Electronic Health Record
Clinicians enter data into EHR and that data is pulled into HIE

Data Provided
Clinicians who have care relationships with their patients are able readily access that data

1. Elements Available
   Current data elements available in NC HealthConnex include: Allergies, Encounters, Immunizations, Medications, Problems, Procedures, Results

2. Security in Place
   All data is protected, stored and accessed only for purposes permissible under federal and state law.
How Do Providers Meet the Mandate?

There are two steps to determine a practice’s readiness for connection.

1. Does your practice have an EHR that can send CCD or HL7 messages?
   
   • **Technology in Place**: The NC HIEA Participation Agreement requests EHRs that are minimally capable of sending HL7 messages, version 2 and higher.

2. Does your practice have a Participation Agreement in place?
   
   • **The Participation Agreement** is the document that governs the exchange of data between the practice and NC HealthConnex. This contract must be in place before the technical build can begin. Participation Agreements are linked on our website for providers to download, sign and return.
NC HealthConnex Participation Agreement

The contract governing data sharing between the NC HIEA and Health Care Organization

How do I complete?

Log on to: nchealthconnex.gov/how-to connect

✓ Complete the Participation Agreement
✓ Submit to hiea@nc.gov

Note: For those who fall within the June 1, 2018 deadline extensions have been automatically applied and you will receive confirmation when you receive your executed agreement.
How Do Providers Connect: The Participation Agreement

Attachment 2
Participant Staff Contact Information

Please provide contact information for the following staff members at your organization. Each field must be filled even if one person occupies more than one role. All fields must be completed or the processing of your Participation Agreement will be delayed.

Participant Account Administrator

Staff member who will be the point of contact for the NC HIEA for communications and credentialing NC HealthConnect users in your organization.

Name:
Position Title:
Email Address:
Phone Number:
Mailing Address:

Technical Services Contact

Staff member who will work with our technology vendor to build a connection from your organization to NC HealthConnect.

Name:
Position Title:
Email Address:
Phone Number:

Participant Background Information

1. Type of facility or system: Please select all that apply below.
   - Hospital, Health System, or Regional HIE
   - Ambulatory Care
   - Outpatient Clinic
   - Laboratory
   - Pharmacy
   - Other Please specify:

2. Provider type:
   - Primary Care
   - Dental or Orthodontic
   - Respiratory, Developmental, Rehabilitation or Restorative
   - Pediatrics
   - Residential Facility
   - Speech, Language and Hearing
   - OB/GYN
   - In Home Care, e.g. PCS, CAP-CDA, etc.
   - Other Please specify:
   - Behavioral Health
   - Eye & Vision

3. Participant Organization National Provider Identifier (NPI):

4. How many Participating Entities (PEs) or facility locations does your organization have?
   - If you have any PEs or more than one facility location, please complete Attachment 4.

5. Is your provider or health system a part of or more than the following? Yes No
   - Health System
   - Regional HIE
   - Accountable Care Organization
   - Clinically Integrated Network

Substance Use Disorder Treatment Information

6. Does your organization or any units within your organization provide Substance Use Disorder treatment? Yes No

7. If yes to 6, does your organization fall under 42 CFR Part 2? Yes No
   - If yes, please contact your legal counsel and visit the SAMHSA website.

8. EHR Vendor:

Electronic Health Record (EHR) Vendor Information

Please discuss these questions with your Technical Services Contact.
Thank You!

For more information visit,
www.nchealthconnex.gov
Tel: 919-754-6847
E-mail: hiea@nc.gov

NC Office of Rural Health HIT Team
E-mail: ORH_HIT@dhhs.nc.gov
Questions?