NORTH CAROLINA HEALTH INFORMATION EXCHANGE AUTHORITY

Overview for BH EHR grantees – January 11, 2019

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North Carolina Health Information Exchange Authority

Overview of Topics

- Health Information Exchange Overview
- What is NC HealthConnex
- Connection Process
- Value of Integrating Behavioral Health & Primary Care Data
- Use Case
- Suite of Services
- Questions
We connect health care providers to safely and securely share health information through a trusted network to improve health care quality and outcomes for North Carolinians.

STATE DESIGNATED
North Carolina’s state-designated health information exchange

SECURE
Secure statewide network for physicians and other health care providers in North Carolina to share important patient health information to improve patient care

PARTNERSHIP
Housed within the Department of Information Technology’s Government Data Analytics Center (GDAC). Our technology partner is SAS Institute.
The Vision for Connectivity

North Carolina set out a vision to create communities of connected health care providers electronically across the state.

- Allow providers to view their patients’ longitudinal health record in real-time
- Improve health care quality, enhance patient safety, improve health outcomes
- Consolidate data reporting requirements across the state to ease administrative burden and create efficiencies by eliminating duplicative data integrations
- Create outbound services to give providers insight to their at risk patient population
What Does the Law Mandate?

Hospitals as defined by G.S. 131E-176(3), doctors (licensed to practice under Article 1 of Chapter 90 of the General Statutes), and mid-level practitioners who provide Medicaid services and who have an electronic health record were required to connect by June 1, 2018.

All other providers of Medicaid and state-funded services shall connect by June 1, 2019 except:

- Dentists and ambulatory surgical centers are required to submit clinical and demographic data by June 1, 2021
- Pharmacies are required to submit claims data pertaining to State services once per day by June 1, 2021 using pharmacy industry standardized formats
What is Health Information Exchange (HIE)?

A Health Information Exchange (HIE) is a secure, electronic network that gives authorized health care providers the ability to access and share health-related information across a statewide information highway.
What are the clinical benefits of an HIE?

- A full “picture” of a person’s health, including visits, hospitalizations and medications
- Improved, more accurate and timely medication reconciliation that reduces errors and avoids unnecessary tests
- Instant access to a full panel of test results, reducing errors and gaps in treatment
How Does Health Information Exchange Work?

1. Elements Available
   Current data elements available in NC HealthConnex include: Allergies, Encounters, Immunizations, Medications, Problems, Procedures, Results

2. Security in Place
   All data is protected, stored and accessed only for purposes permissible under federal and state law.

Electronic Health Record
Clinicians enter data into EHR and that data is pulled into HIE

Data Provided
Clinicians who have care relationships with their patients are able readily access that data.
## Significant Progress

### Number of Connected Facilities

<table>
<thead>
<tr>
<th>Year</th>
<th>Facilities</th>
</tr>
</thead>
<tbody>
<tr>
<td>Spring 2016</td>
<td>108 Facilities</td>
</tr>
<tr>
<td>Spring 2017</td>
<td>877 Facilities</td>
</tr>
<tr>
<td>Summer 2018</td>
<td>4500+ Facilities</td>
</tr>
</tbody>
</table>

### Number of Facilities in the Onboarding Process

<table>
<thead>
<tr>
<th>Year</th>
<th>Facilities</th>
</tr>
</thead>
<tbody>
<tr>
<td>2016</td>
<td>158 Facilities</td>
</tr>
<tr>
<td>2017</td>
<td>578 Facilities</td>
</tr>
<tr>
<td>2018</td>
<td>3800+ Facilities</td>
</tr>
</tbody>
</table>
## What Data Elements Will You Need to Submit?

### The NC HealthConnex Data Target

*We aim to collect all Meaningful Use Data Elements*

<table>
<thead>
<tr>
<th>Data Element</th>
</tr>
</thead>
<tbody>
<tr>
<td>Patient ID</td>
</tr>
<tr>
<td>Name</td>
</tr>
<tr>
<td>Date of Birth</td>
</tr>
<tr>
<td>Address/Phone</td>
</tr>
<tr>
<td>Language</td>
</tr>
<tr>
<td>Race/Ethnicity</td>
</tr>
<tr>
<td>Gender</td>
</tr>
<tr>
<td>Date of Visit</td>
</tr>
<tr>
<td>Visit Number</td>
</tr>
<tr>
<td>Reason for Visit</td>
</tr>
<tr>
<td>Level of Care</td>
</tr>
<tr>
<td>Visit Location</td>
</tr>
<tr>
<td>Care Team Members</td>
</tr>
<tr>
<td>Vital signs (height, weight, BP, BMI)</td>
</tr>
<tr>
<td>Immunization</td>
</tr>
<tr>
<td>Referrals</td>
</tr>
<tr>
<td>Care plan field(s), including goals and instructions</td>
</tr>
<tr>
<td>Problems</td>
</tr>
<tr>
<td>Medication Allergies</td>
</tr>
<tr>
<td>Medications</td>
</tr>
<tr>
<td>Laboratory Test(s)</td>
</tr>
<tr>
<td>Laboratory Value(s)/Result(s)</td>
</tr>
<tr>
<td>Smoking Status</td>
</tr>
<tr>
<td>Discharge Summary</td>
</tr>
<tr>
<td>Procedures</td>
</tr>
</tbody>
</table>
How Do Providers Meet the Mandate?

There are two steps to determine a practice’s readiness for connection.

1. Does your practice have an EHR that can send CCD or HL7 messages?
   
   • **Technology in Place:** The NC HIEA Participation Agreement requests EHRs that are minimally capable of sending HL7 messages, version 2 and higher.

2. Does your practice have a Participation Agreement in place?
   
   • **The Participation Agreement** is the document that governs the exchange of data between the practice and NC HealthConnex. This contract must be in place before the technical build can begin. Participation Agreements are linked on our website for providers to download, sign and return.
NC HealthConnex Participation Agreement

The contract governing data sharing between the NC HIEA and Health Care Organization

How do I complete?

Log on to: nchealthconnex.gov/how-to connect

✓ Complete the Participation Agreement
✓ Submit to hiea@nc.gov
NC HealthConnex works with EHR vendors who, at minimum, can send HL7 messages. The list of EHR vendors currently working with NC HealthConnex is available on our website at www.nchealthconnex.gov.

- Aprima
- AYM Technologies
- Credible Behavioral Health
- eMed Solutions (eNotes)
- Integrity-Checkpoint
- Mediware-AlphaFlex
- Patagonia
- The Echo Group
- Therap
- Practice Fusion
- AllScripts
- Athena
- Echo
- Epic
- Greenway
- NextGen
- Office Ally
- ICAN Solutions
- Icanotes, LLC
- InSync Healthcare
- MediTab
- NetSmart
- PaceNet
- TheraSoft
- Ethos Sys., Eclipse
- Fellowship
- Harris Computers
- Lauris Online
- Valant
- Pangaea
- Celerity, LLC
- Paragon
- Simple Practice
- ShareNotes
- OTHER(s)
How Do Providers Connect: The Participation Agreement

**Attachment 2**

**Participant Staff Contact Information**

Please provide contact information for the following staff members at your organization. Each field must be filled even if one person occupies more than one role. All fields must be completed or the processing of your Participation Agreement will be delayed.

**Participant Account Administrator**

Staff member who will be the point of contact for the NC HIEA for communications and credentialing NC HealthConnect users in your organization.

- **Name:**
- **Position Title:**
- **Email Address:**
- **Phone Number:**
- **Mailing Address:**

**Technical Services Contact**

Staff member who will work with our technology vendor to build a connection from your organization to NC HealthConnect.

- **Name:**
- **Position Title:**
- **Email Address:**
- **Phone Number:**

**Participant Background Information**

1. **Type of facility or system:** Please select all that apply below.
   - Hospital, Health System, or Regional HIE
   - Ambulatory/Outpatient Clinic
   - Laboratory
   - Pharmacy
   - Other Please specify:

2. **Provider type:**
   - Primary Care
   - Dental or Orthodontic
   - Respiratory, Developmental, Rehabilitation or Restorative
   - Pediatrics
   - Residential Facility
   - Speech, Language and Hearing
   - OB/GYN
   - In Home Care, e.g. FCS, CAP-CDA, etc.
   - Behavioral Health
   - Eye & Vision
   - Other Please specify:

3. **Participant Organization National Provider Identifier (NPI):**

4. **How many Participating Entities (PEs) or facility locations does your organization have?**
   - If you have any PEs or more than one facility location, please complete Attachment 4.

5. **Is your provider or health system a part of one or more of the following?**
   - [ ] Yes
   - [ ] No
   - Health system
   - Regional HIE
   - Accountable Care Organization
   - Clinically Integrated Network

**Substance Use Disorder Treatment Information**

6. **Does your organization or any unit within your organization provide Substance Use Disorder treatment?**
   - [ ] Yes
   - [ ] No

7. **If yes to 6, does your organization fall under C.F.R. Part 2?**
   - [ ] Yes
   - [ ] No
   - If you choose “Yes,” please contact your legal counsel and visit the SAMHSA website at www.SAMHSA.gov

**Electronic Health Record (EHR) Vendor Information**

Please discuss these questions with your Technical Services Contact.

8. **EHR Vendor:**
## Participant Address for Notice

<table>
<thead>
<tr>
<th></th>
<th>Primary Contact</th>
<th>Alternate Contact</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Name</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Title</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Organization</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Address</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>City, State Zip</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Phone</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Fax (not required)</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>E-mail</strong></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Attachment 2

**Participant Account Administrator**

*Staff member who will be the point of contact for the NC HIEA for communications and credentialing NC HealthConnex users in your organization.*

Name: 

Position Title: 

Email Address: 

Phone Number: 

Mailing Address: 

**Technical Services Contact**

*Staff member who will work with our technology vendor to build a connection from your organization to NC HealthConnex.*

Name: 

Position Title: 

Email Address: 

Phone Number: 

Mailing Address: 
### Participant Background Information

1. **Type of facility or system:** Please select all that apply below.
   - [ ] Hospital, Health System, or Regional HIE
   - [ ] Ambulatory/Outpatient Clinic
   - [ ] Laboratory
   - [ ] Pharmacy
   - [ ] Other, please specify: [ ]

2. **Provider type:**
   - [ ] Primary Care
   - [ ] Dental or Orthodontic
   - [ ] Respiratory, Developmental, Rehabilitative or Restorative
   - [ ] Pediatrics
   - [ ] Residential Facility
   - [ ] Speech, Language and Hearing
   - [ ] OB/GYN
   - [ ] In Home Care, e.g. PCS, CAP/C/DA, etc.
   - [ ] Other, please specify: [ ]
   - [ ] Behavioral Health
   - [ ] Eye & Vision

3. **Participant Organization National Provider Identifier (NPI):** [ ]

4. **How many Participating Entities (PEs) or facility locations does your organization have?**
   - [ ]
   - *If you have any PEs or more than one facility location, please complete Attachment 4*

5. **Is your provider or health system a part of one or more the following?**
   - [ ] Yes
   - [ ] No
   - *If yes, please select all that apply and list the name of the organization(s)*
     - [ ] Health system
     - [ ] Regional HIE
     - [ ] Accountable Care Organization
     - [ ] Clinically Integrated Network
### Substance Use Disorder Treatment Information

| 6. Does your organization or any unit within your organization provide Substance Use Disorder treatment? |
|--------------------------------------------------|--------------------------------------------------|
| Yes ☐ ☐ No ☐ ☐ |

| 7. If yes to 6, does your organization fall under 42 C.F.R. Part 2? |
|------------------------------------------------------------------|------------------------------------------------------------------|
| Yes ☐ ☐ No ☐ ☐ |

*If unsure, please contact your legal counsel and visit the SAMHSA website at www.SAMHSA.gov*

### Electronic Health Record (EHR Vendor) Information

#### Please discuss these questions with your Technical Services Contact

<table>
<thead>
<tr>
<th>8. EHR Vendor:</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
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</table>

<table>
<thead>
<tr>
<th>9. EHR Vendor Product &amp; Version:</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>10. Hosting Location:</th>
</tr>
</thead>
<tbody>
<tr>
<td>On-site ☐ ☐ Cloud-based ☐ ☐ Hub/server on-site at another location ☐ ☐ Other:</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>11. EHR Vendor Contact Name:</th>
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</table>

<table>
<thead>
<tr>
<th>12. EHR Vendor Contact Email:</th>
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<table>
<thead>
<tr>
<th>13. EHR Vendor Contact Phone Number:</th>
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<tbody>
<tr>
<td></td>
</tr>
<tr>
<td>Question</td>
</tr>
<tr>
<td>--------------------------------------------------------------------------</td>
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<tr>
<td>14. Do you accept and receive reimbursement from NC Medicaid?</td>
</tr>
<tr>
<td>15. If yes to 14, do you receive reimbursement through a Managed Care Organization (MCO) or Local Management Entity (LME)?</td>
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<tr>
<td>If yes, please specify:</td>
</tr>
<tr>
<td>16. Do you accept and receive reimbursement from NC State Health Plan?</td>
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<tr>
<td>17. Do you receive any other funds from the State of North Carolina for the provision of health services, including grants?</td>
</tr>
<tr>
<td><strong>HIE Features</strong></td>
</tr>
<tr>
<td>18. NC HIEA offers Direct Secure Messaging (DSM) at no cost. Would you be interested in learning more about these services?</td>
</tr>
<tr>
<td>19. Would your organization be interested in connecting to the NC Immunization Registry through NC HealthConnex?</td>
</tr>
</tbody>
</table>
## Attachment 4 – Participating Entities

<table>
<thead>
<tr>
<th>Legal Entity Name</th>
<th>Address</th>
<th>Organization NPI</th>
<th>Participant Account Administrator</th>
<th>Email</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td></td>
<td></td>
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<td></td>
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<tr>
<td>2</td>
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<td>10</td>
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</tbody>
</table>
Connection Process

1. **Sign Participation Agreement**
   Welcome Packet sent with Patient Education, FAQs, and Talking Points

2. **Initial Communication**
   SAS Technical Team initiates

3. **Technical Onboarding Call**

4. **Portal Credentials Issued** (upon request until February 15)
   Full Participation Agreements only

5. **Connection Development and Testing**

6. **Live in Production**
   Participant receives “Live Connection Email”
   Training and Patient Education information

7. **Operations and Support**
   Ongoing from SAS Helpdesk Team

8. **EHR Rollout**
   Cloud or Web-Based EHRs
Once a Participation Agreement is signed by a health care provider, Patient Education materials are provided to that organization via email, which includes a sample Notice of Privacy Practices.

Providers and patients also have easy access to Patient-Opt out materials on the NC HealthConnex website.

Providers generally have around 3 months after they sign a PA before they are connected to NC HealthConnex. Providers can use this time to educate their patients about the new relationship between your practice and NC HealthConnex.

All NC HIEA Policies are posted on our website, nchealthconnex.gov.
What are some of NC HealthConnex Participants’ challenges?

• Knowing where their patients receive care outside of their Organization or EHR

• Limited patient search capabilities in the clinical portal -- Finding events in the HIE requires the Provider explicitly search for a Patient

• Ensuring and supporting successful transitions of care if they are not notified of events in a timely manner
Meet Lisa

- 5-year old girl who suffers from Type I diabetes and two other chronic comorbidities.

- Lisa has frequent visits with a variety of clinical specialists across the state.
Meet Lisa

- 5-year old girl who suffers from Type I diabetes and two other chronic comorbidities.
- Lisa has frequent visits with a variety of clinical specialists across the state.
- Lisa’s family & care team are struggling to keep up with all of her varied health care information across her care continuum.
Meet Lisa

How Can NC HealthConnex help Lisa and her family?
Suite of Services

**Exchange**
- Flexible Delivery
  - Custom delivery methods integrate into varied provider workflows

**Notify**
- NC*Notify
  - Notifies providers as their patients receive services across the care continuum

**Communicate**
- Direct Secure Message
  - Connection with other providers by sending and receiving secure, encrypted messages.

**Connect**
- Provider Directory
  - More than 21,000 secure messaging addresses of health care providers

**Contribute**
- Public Health Reporting
  - Diabetes Public Health Registry and NC Immunization Registry (help providers meet MU/MIPS)
Current Services Available

Data Quality Program
- Support NC HealthConnex Onboarding Process
- Ensure real-time notification of data delivery issues
- Educate and support Participants trying to improve their data to support Quality Improvement and other initiatives
- Confirm data is aligned with policies that ensure high-quality and accurate data outputs

Foundational element that supports ALL Services
Data Quality – Participant Onboarding

During Onboarding to NC HealthConnex, Participants are alerted when there is a problem with required data elements.

<table>
<thead>
<tr>
<th>STATUS</th>
<th>DATA</th>
<th>ALERT</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pass</td>
<td>Patient Info</td>
<td>0 of 32 records contained insufficient Patient info</td>
</tr>
<tr>
<td>Fail</td>
<td>Provider Info</td>
<td>16 of 32 records contained insufficient Provider info</td>
</tr>
<tr>
<td>Fail</td>
<td>Facility Info</td>
<td>32 of 32 records contained insufficient Facility info</td>
</tr>
</tbody>
</table>

In addition, Participants can drill-down to see the specific Provider and Facility information that is missing.

Participants are also able to look-up the specific clinical documents/messages that contained insufficient information.
Data Quality – Ongoing Monitoring

Participants are provided a monthly report that alerts them to anomalies in their data submitted to NC HealthConnex.

Potential problems are listed along with suggested priority for these problems, and allows for drill-down to see detail.

<table>
<thead>
<tr>
<th>STATUS</th>
<th>PROBLEM</th>
<th>Number of Days</th>
</tr>
</thead>
<tbody>
<tr>
<td>Critical</td>
<td>Abnormal amount of documents submitted</td>
<td>4</td>
</tr>
<tr>
<td>Critical</td>
<td>Abnormal amount of patients</td>
<td>3</td>
</tr>
<tr>
<td>Needs Review</td>
<td>Drop in percent of documents populating Care Plan</td>
<td>1</td>
</tr>
<tr>
<td>Needs Review</td>
<td>Drop in percent of documents populating Reason for Visit</td>
<td>2</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Problem</th>
<th>Date Occurred</th>
<th>Day of Week</th>
<th>Median Value</th>
<th>Current Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Abnormal amount of patients</td>
<td>20OCT2017</td>
<td>Friday</td>
<td>123</td>
<td>0</td>
</tr>
<tr>
<td>Abnormal amount of documents submitted</td>
<td>20OCT2017</td>
<td>Friday</td>
<td>126.5</td>
<td>0</td>
</tr>
<tr>
<td>Abnormal amount of documents submitted</td>
<td>12OCT2017</td>
<td>Thursday</td>
<td>132.5</td>
<td>307</td>
</tr>
</tbody>
</table>
NC HealthConnex monitors data submissions overall, and by Sending Source and Organization. In the example below, one Organization stopped sending Smoking Status – one of the required elements from the Data Target.
Current Services Available

NC HealthConnex Clinical Portal
- State-wide, longitudinal view of a patient’s medical record across different care providers, health systems, etc.
- Access to Direct Secure Messaging (DSM)
Providers may view summary information about patients, as well as see the detail clinical documents that contributed to that summary.
Lisa’s relationship to the Clinical Portal

- Lisa’s care continuum extends across the state of NC.
- Lisa’s providers are often in different networks, but are able to leverage NC HealthConnex’s Clinical Portal to see all of Lisa’s encounters, medications, allergies, diagnoses, etc.
- Full and in-depth view of Lisa’s longitudinal patient record.
Current Services Available

**Diabetes Disease Registry**
- Partnership between the NC DHHS’s DPH and NC HealthConnex.
- Starting June 1, supports attestation for Meaningful Use Stage 3 and Modified Stage 2 for eligible hospitals, eligible critical access hospitals, and eligible professionals as well as Medicare Quality Payment Program Advancing Care Information for eligible clinicians
- Also includes a subscription based service for Participants where detail clinical data is provided based on a list of Participant’s Patients
- Currently evaluating other clinical registries beyond Diabetes
NC DHHS’s DPH regularly receives data and visualizations used for tracking the clinical care and outcomes of the patient population in North Carolina diagnosed with or presenting signs or symptoms of Diabetes.

This information is used to:

- Identify where there may be geographic areas and/or other populations that would benefit from public health programs
- Augment other Public Health data sources with de-identified clinical information about patients with Diabetes
Lisa’s relationship to the Diabetes Registry

- Lisa is living with Type I Diabetes
- Lisa’s encounter data will populate the NC DHHS’s DPH NC HealthConnex Diabetes Registry to help NC DHHS’s DPH better understand and provide support to North Carolinians living with Type I or Type II diabetes
NC*Notify

• Subscription-based service to notify Providers as their patients receive services across the care continuum – spans geography, hospital systems, acute and ambulatory care settings, etc.
• Custom lists allow cohorts of Patients tuned to Providers’ interest
• Custom delivery methods to integrate into Provider workflows
Step 1
Participant Submits Patient File for NC HealthConnex to Monitor

Technical Details
- Flat file with patient demographics
- Sent via sFTP

Step 2
Other Participants Submit Admission & Discharge Messages (ADT)

Step 3
Participant Receives Notification File

Technical Details
- Flat file with patient demographics and visit details
- Sent via sFTP
- Participant defines delivery schedule
NC*Notify – How to Enroll

- Full participation agreement
- Complete NC*Notify enrollment form
- Send patient list (sent via Secure FTP)
- Mechanism for receiving alerts (Secure FTP)
Benefits - NC*Notify + Clinical Portal

• Providers are notified when their patients have received care in other care settings
• Schedule follow up appointments with patients
• Follow up on medications prescribed or other discharge instructions
• Insight to provide continuity in care to reduce avoidable readmissions
• Insight to achieve financial goals under value-based care contracts
• Utilize for compliance with state and federal quality initiatives, including Meaningful Use/Promoting Interoperability
Lisa recently had an ER visit while on vacation in another part of the State.

After receiving information via NC HealthConnex’s NC*Notify file, Lisa’s PCP reached out to Lisa’s parents to ensure that everything was okay with Lisa.

Additionally, Lisa’s PCP imported historical events received from NC HealthConnex’s NC*Notify into her own analytics tool and can therefore see this was an isolated incident.
Questions:

For more information visit,
www.nchealthconnex.gov

Tel: 919-754-6912
E-mail: hiea@nc.gov
NORTH CAROLINA EHR FUNDING PROGRAM FOR BH/IDD PROVIDERS UPDATES
January 11, 2019

Lakeisha Moore, NC Office of Rural Health (ORH)
BH/IDD EHR Program
Reimbursement Process

MOA Signed
- Oct. 2018 – BH/IDD signs Memorandum of Agreement with ORH
- BH/IDD assigned Rural HIT Specialist for Technical Assistance (TA)

Select, Contract, Implement EHR
- Oct. 2018 - June 2019 – Select approved EHR vendor
- BH/IDD encouraged to work with AHEC Practice Support to implement EHR

Sign PA
- By May 2019 – Sign NC HealthConnex Participation Agreement

Connect
- Nov. 2018 – ongoing – BH/IDD Connected to NC HealthConnex
- NC HealthConnex notifies ORH re: BH/IDD connection status

BH/IDD $$
- Nov. 2018 – ongoing – ORH submits approved-for-payment list to NC Medicaid for reimbursement through NCTracks.
EHR Funding Program for Behavioral Health/IDD Providers

**HOW** are payments made and what is the process for reimbursement through the EHR Funding Program for Behavioral Health/IDD Providers?

- Practices must apply to the program to be included on the request-for-reimbursement list.
- Payments will be made to the organization and are made through NCTracks.
- Reimbursement for technology purchase occurs:
  - once connectivity to the State-designated health information exchange (HIE), NC HealthConnex has been established
  - or active HIE onboarding for over 30 days, whichever comes first.
EHR Funding Program for Behavioral Health/IDD Providers – Reimbursement

Items needed for Reimbursement:

• **Proof of EHR procurement costs** – EHR receipt/invoice along with EHR contract are examples of proof of EHR procurement costs to be submitted to ORH HIT Specialist.

• **Fully executed HIEA Participation Agreement (PA)** – After participants submit a completed and signed PA to the HIEA, they will receive a fully executed copy of the agreement for their records. Submit a copy of the fully executed agreement to ORH HIT Specialist.

• **Proof of EHR being able to connect to NC Health Connex** – The organization’s EHR vendor needs to be listed on the NC HealthConnex EHR Vendor Connectivity Report. If the organization’s EHR is not on the connectivity report, the HIEA can work with the EHR vendor to validate that the EHR is able to connect.
NC Office of Rural Health Service Area Map

EASTERN – SEBASTIAN GIMENEZ
SEBASTIAN.GIMENEZ@DHHS.NC.GOV

CENTRAL – ADONNICA ROWLAND
ADONNICA.ROWLAND@DHHS.NC.GOV

WESTERN – ADAM MYERS
ADAM.MYERS@DHHS.NC.GOV
SAVE THE DATES:

BH/IDD EHR Incentive Program Monthly Webinars
2nd Friday of each month at noon
Dec. 14th
Jan. 11th
Feb. 8th
March 8th
April 12th
May 10th
June 14th

NC HealthConnex How to Connect Call
January 28, 2019
Please register to attend the WebEx

NC HealthConnex EHR Vendor Call
February 28, 2019 at 11 AM
Thank You!

For more information visit,

www.nchealthconnex.gov

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