

State Consumer & Family Advisory Committee

AGENDA*

July 10, 2019 | Time: 9:00 am – 3:00 pm

Location: Division of Public Health Cardinal Meeting Room 5605 Six Forks Road, Building 3 Raleigh, NC 27609	CALL-IN #: 1-888-273-3658 ACCESS CODE: 2490768# Please press *6 to mute your phone while on the call.
Kate Barrow [Contact Person] (919) 621-1116	
9:00 - 9:05 am	Welcome <i>Benita Purcell and Mark Fuhrmann</i>
9:05 - 9:10 am	<i>Consent Agenda</i> Approval of Agenda and Minutes
9:10 - 9:20 am	Public Comment
9:20 - 10:00 am	Current vs. Future Regions Matt Herr, <i>JD, Acting Assistant Director for Systems Performance</i> <i>DHHS, Div. MH/DD/SAS</i>
10:00 - 10:20 am	Enrollment Broker Letters
10:20 - 10:30 am	Break
10:30 am - 11:30 am	Quality Management: Perception of Care Survey Karen Feasel, <i>Quality Management Analyst</i> <i>DHHS, Div. MH/DD/SAS</i>
11:30 am - 12:00 pm	Division Updates Kody Kinsley, <i>Deputy Secretary</i> <i>DHHS, Div. MH/DD/SAS</i>
12:00 - 12:45 pm	Working Lunch: CSCR Team Presentation Glenda Stokes, <i>CSCR Team Lead</i> ; Bailey Baker, <i>Intern</i> <i>DHHS, Div. MH/DD/SAS</i>
12:45 - 1:45 pm	Committee Work
1:45 - 2:00 pm	Break
2:00 - 3:00 pm	NCServes Presentation Brandon Wilson, <i>Director Veterans Services of the Carolinas</i> <i>Asheville Buncombe Community Christian Ministry</i>
3:00 pm	Adjournment

**Agenda subject to change without notice*