Caswell Developmental Center

Specialized Services

The Specialized Services Department is responsible for coordinating all services provided by Caswell Developmental Center to community agencies, groups and individuals in the 38 counties of the Eastern Region. The department is organized into three areas: Social Work Services, Volunteer Services and NC ABILITYCorps/AmeriCorps.

- Social Work Services
- Volunteer Services
- NC ABILITYCorps/AmeriCorps

Social Work Services works closely with Managed Care Organizations in assessing potential clients for admission into the Male ID/MI Specialty Home, General Population Homes and Respite Admissions. Social Work Services also works with the Managed Care Organizations to transition clients from the facility back into the community and provides follow along services to these individuals; refers individuals to appropriate alternative services; provides counseling services to families; and petitions the courts for guardianships.

Volunteer Services coordinates the recruitment and placement of volunteers, students, interns and clinical rotations. Facilitates the provision of multimedia public information; and coordinates the Sponsor-A-Resident program, Operation Santa Claus and NC ABILITYCorps/AmeriCorps Program. Volunteer Services also handles the receipt and distribution of donated monies, good and services, coordinates special activities and projects in the community and on campus, and operates the Center's Museum and Visitors Center.

NC ABILITYCorps/AmeriCorps Program is funded through the NC Commission on Volunteerism and Community Service. The AmeriCorps members support adults with intellectual and developmental disabilities. NC ABILITYCorps members provide individuals with direct care, excluding personal care, empower residents to make independent choices in leisure and other activities, assist in planning for outings. NC ABILITYCorps/AmeriCorps strengthens community ties and develops productive skills for members. Activities funded through the NC ABILITY Corps grant will provide opportunities for unemployed and underemployed youth residing in the surrounding areas to gain job readiness skills, education and experience. NC ABILITYCorps is a means to train potential future employees in health care facilities. AmeriCorps members receive a living allowance, and a Segal Education Award for service.