



NORTH CAROLINA DEPARTMENT OF  
**HEALTH AND HUMAN SERVICES**  
Division of Mental Health, Developmental  
Disabilities and Substance Abuse Services

**ROY COOPER** • Governor

**MANDY COHEN, MD, MPH** • Secretary

**Kody H. Kinsley** • Deputy Secretary for Behavioral Health & IDD

April 08, 2020

**TEMPORARY ALTERNATIVE SERVICE DEFINITION MEMORANDUM: DISASTER  
OUTREACH AND ENGAGEMENT FOR IDD.**

*Via Email*

TO: LME/MCOs

FROM: Renee Rader, Assistant Director for Policy and Programs, DMHDDSAS  
Matt Herr, Acting Assistant Director for System Performance, DMHDDSAS

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Retroactive to March 10, 2020, and continuing through the period of Governor Cooper's declaration of a state of emergency due to the COVID-19 public health emergency, the attached temporary alternative service definition on Assertive Engagement is approved. This approval extends to all of North Carolina's LME/MCOs to utilize at their discretion and within available resources.

Attachment

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES

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