1. What is the 1043 Facility Payment COVID-19?

One-Time Payment for Facilities Licensed to Accept Special Assistance (SA) Payments for the Period of March 10, 2020 through July 30, 2020 for each recipient. An Act to Provide Aid to North Carolinians in Response to the Coronavirus Disease 2019 (COVID-19) Crisis.

2. Who is eligible for 1043 Facility Payment COVID-19?

Facilities who accept State-County Special Assistance to offset the increased costs of serving residents during the COVID-19 emergency.

3. How much will my facility receive for each client?

Each eligible facility shall receive an amount equal to one thousand three hundred twenty-five dollars ($1,325) for each resident of the facility who is a recipient of State-County Special Assistance between March 10, 2020 through July 30, 2020.

4. How to apply for the 1043 Facility Payment COVID-19?

The Special Assistance application can be made at any of the DSS locations in all 100 counties.

5. How soon should I let my county know if a client has moved in/out or passed away?

It is very important to report all changes to the local DSS within 5 calendar days of the date of change.

6. When will I receive my payment?

Facilities will be paid $1325 for each SA resident identified by NC FAST as both eligible for SA and residing in the facility during the period of March 10, 2020 – July 30, 2020 on the first business day of the month beginning June 1, 2020 through October 1, 2020. There will be five issuance dates scheduled monthly beginning June 1, 2020 through October 1, 2020. The initial issuance date is scheduled for Monday, June 15, 2020.

7. Are the COVID-19 payments taxable income?

Please consult with your tax advisor to verify if your payments will be considered taxable income.

8. Do clients that do not receive Special Assistance qualify for the COVID-19 Facility payment?

The one-time payment is only applicable to the facility for each Special Assistance recipient.
9. How soon should I let my county know if a client has moved in/out or passed away?

It is very important to report all changes to the local DSS within 5 days of the change.

10. What documents do I need to complete to receive the 1043 COVID-19 Facility Payment?

There are three steps/forms to complete to receive the payment

2. Payment Verification Form: [https://www.ncdhhs.gov/documents/payment-verification-sa-providers](https://www.ncdhhs.gov/documents/payment-verification-sa-providers).
3. Submit W-9 and Payment verification form to DHHS Controller’s Office by email: DHHS.OOC.SS@dhhs.nc.gov or fax: 919-715-5847.

11. Can these forms be mailed to the DHHS Controller’s office if I’m unable to fax or email the information?


12. What is the deadline to return these required documents to the DHHS Controller’s office?

The deadline for submitting the required information is Thursday, June 11, 2020.

13. Do I need to complete these three steps, if I submitted this information for the $34 Temporary Payments?

If you submitted the IRS Form W-9 for Session Law-2017-57, the Appropriations Act of 2017, effective July 1, 2017, Temporary Financial Assistance for Facilities Licensed to Accept Special Assistance Payments for State Fiscal Years 2017-18 and 2018-19, you do not need to submit a new W-9 for this one-time payment unless there has been changes related to the W-9 information.

14. What should I do to ensure the payments for my SA Clients are issued to my facility?

Contact your local DSS and verify the living arrangements for your SA Client is correct.

15. Who do I contact if I have questions about the COVID-19 payments?

If you have questions about the information in this letter, with the exception of the completion of the W-9 Form, please submit them to the Division of Aging and Adult Services listserv at tempfacpay@dhhs.nc.gov.