



NC DEPARTMENT OF  
**HEALTH AND  
HUMAN SERVICES**

**ROY COOPER** • Governor

**MANDY COHEN, MD, MPH** • Secretary

**JOYCE MASSEY-SMITH, MPA** •  
Director, Division of Aging and Adult Services

July 16, 2020

**DEAR COUNTY DIRECTOR OF SOCIAL SERVICES**

**ATTENTION: ADULT SERVICES SUPERVISORS AND PROGRAM MANAGERS**

**SUBJECT: UPDATES TO ADULT SERVICES TRAINING SCHEDULE FOR SFY 20-21**

As noted in the Dear County Director Letter (DCDL) dated July 2, 2020 that was issued via the County DSS Directors and Adult Services Supervisors listservs, the SFY 2020-2021 training schedule should be considered tentative. Based on the recommendations and guidelines issued by the Department of Health and Human Services (DHHS), the Division of Aging and Adult Services (DAAS) has modified all in-person, classroom Adult Services trainings scheduled from July 2020 through December 2020 to be delivered virtually.

The dates for each of the trainings will be the same as listed in the Adult Services Training Schedule for SFY 2020-2021 that was sent via listserv on July 2<sup>nd</sup>, unless otherwise noted. The registration process, utilizing [www.NCSWLearn.org](http://www.NCSWLearn.org), also remains the same. The virtual training will be delivered via the Microsoft Teams (MS Teams) program on those dates. After registering for a training, the participant will receive additional information via email.

As a reminder, your agency does not have to have MS Teams installed on your computers, you will only need internet access to participate in these trainings. More information about this virtual format and how to participate in the trainings will be made available prior to each of the scheduled trainings.

If you have questions about specific training events, please call the contact person listed in the training schedule or contact the DAAS Adult Services listserv at [DAAS.AdultServices@dhhs.nc.gov](mailto:DAAS.AdultServices@dhhs.nc.gov).

Sincerely,

Karey Perez  
Adult Services Section Chief

KP/sms/ctw

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**NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF AGING AND ADULT SERVICES**

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