September 21, 2020

DEAR COUNTY DIRECTORS OF SOCIAL SERVICES

ATTENTION: County Security Officers

SUBJECT: Clarification of NC FAST Access Control Report

This letter clarifies that system access control reviews for NC FAST should be submitted to DSS.Security.Review.Manager@dhhs.nc.gov and follow procedures outlined in the DSS ADMINISTRATIVE LETTER PERFORMANCE MANAGEMENT/REPORTING AND EVALUATION MANAGEMENT PM-REM-AL-02-2016 Additional Information for Completing Reviews of User Access to All Information Systems (September 30, 2016).

Effective immediately, counties are no longer required to send the monthly NC FAST Access Control Report to NC FAST. County security officers are still required to send any new DUAL NCID System Access Request for County Employees Working in Multiple Programs to NCFAST_SEC_REPORTS@dhhs.nc.gov.

Access control reviews are a requirement based on Federal, State and NC DHHS requirements. If you have any questions about completing the reviews for user access, please email your questions to the DSS Performance Management and Reporting Section at DSS.Security.Review.Manager@dhhs.nc.gov. If you have questions about the DUAL NCID System Access Request for County Employees Working in Multiple Programs, please email your questions to NCFAST_SEC_REPORTS@dhhs.nc.gov.

Sincerely,

Vijay Ramanujam

cc: Tracy Hicks, NC FAST Client Services & Support Manager
    Shauna Shaw, Chief, Performance Management and Reporting Section

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