



North Carolina Health Information Technology/Telehealth Program

2025 Profile (Data from State Fiscal Year 2025)

Program Facts

\$20M

Appropriations from General Assembly for Telehealth Infrastructure Grants

33

Grantees awarded Telehealth Infrastructure Grants

\$221K

Average award amount for awarded Telehealth Infrastructure Grantees

\$10M

Direct Appropriation from General Assembly for Virtual Behavioral Health Grants

6

Hospitals awarded Virtual Behavioral Health Grants

532

Unduplicated patients served through Virtual Behavioral Health Grants

1,046

Telepsychiatry visits served through Virtual Behavioral Health Grants

Overview

Since 2017, the Health Information Technology/Telehealth (HITT) program at the Office of Rural Health (ORH) promotes, supports, and assists ORH grantees and safety net partners with the use of health information technology and telehealth to enhance health care access and delivery statewide. HITT works with the state’s safety net organizations to advance telehealth and technology initiatives to address health care for diverse populations, including rural communities, underserved populations, and individuals with complex needs. The HITT program administers grants and funding to increase digital skills and literacy for patients and providers, while expanding telepsychiatry adoption across the state.

Telehealth Infrastructure Grant

In Session Law 2023-134, the North Carolina General Assembly appropriated \$5 million in SFY 2024 and \$15 million in SFY 2025 to provide competitive grants to rural health care providers for items supporting telehealth infrastructure.

Virtual Behavioral Health Services Grant

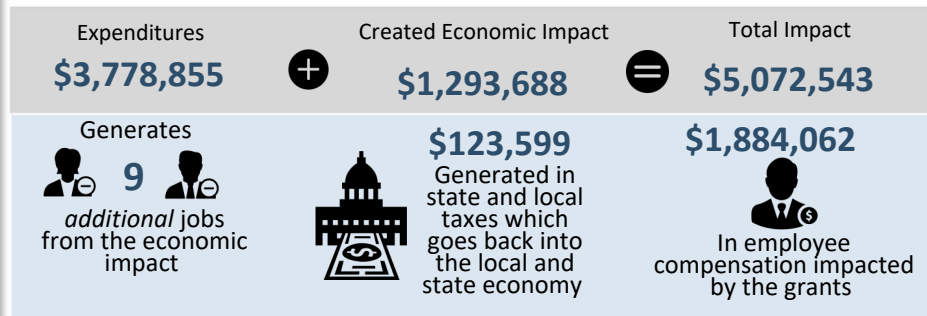
The N.C. General Assembly appropriated State Fiscal Recovery Funds (SFRF) in Session Law 2021-180 to create the competitive Virtual Behavioral Health Services Grant. The aim of this funding is to expand telepsychiatry capacities to respond to the COVID-19 public health emergency. This initiative allows patients served in primary care settings to access hospital-based virtual psychiatric assessments and consultations from a primary care provider’s office, home, or another non-hospital setting. This initiative is currently administered through ORH’s Rural Hospital Assistance Program.

Office of Digital Opportunity

Through the NC Department of Information Technology’s Office of Digital Opportunity, funding offered via the NC Digital Equity ACT, partnered with the Office of Rural Health’s HITT and Farmworker Health Program to implement a rural community-centered digital capacity program to promote digital skills and knowledge of health literacy to reduce health care delivery gaps in communities. The project included train-the-trainer, digital skills, and health literacy curriculum resources, technical support, capacity building for safety net sites as well as collaborative efforts to increase broadband access with affordable robust, high-speed internet.

Return On Investment and Economic Impact

Source: IMPLAN



Each dollar has a total economic impact of

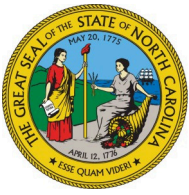
\$1.34



*Economic impact is estimated to be much greater because improved health outcomes can lead to fewer missed work days, reduced health care costs, and reduced premature morbidity and mortality. Some expenses such as out of state purchases, overhead, and rollover payments are not captured for ROI and economic impact.

*As of SFY 2025 the HITT program is no longer active. If you are interested in additional opportunities and information, please review the [Rural Health Transformation Program](#).

NCDHHS is an equal opportunity employer and provider.

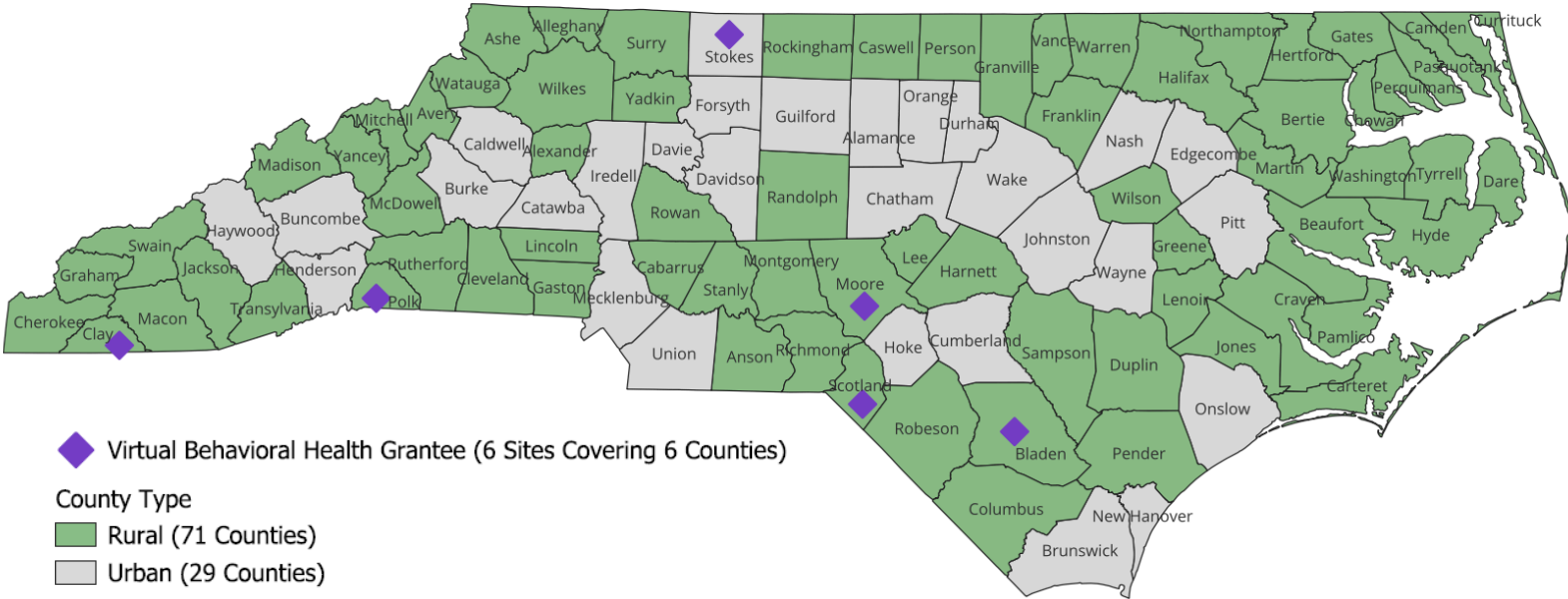


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Virtual Behavioral Health Services Reach

Table with 3 columns: 6 Grantees Funded, 6 Total Counties Covered, 5 Rural Counties Covered



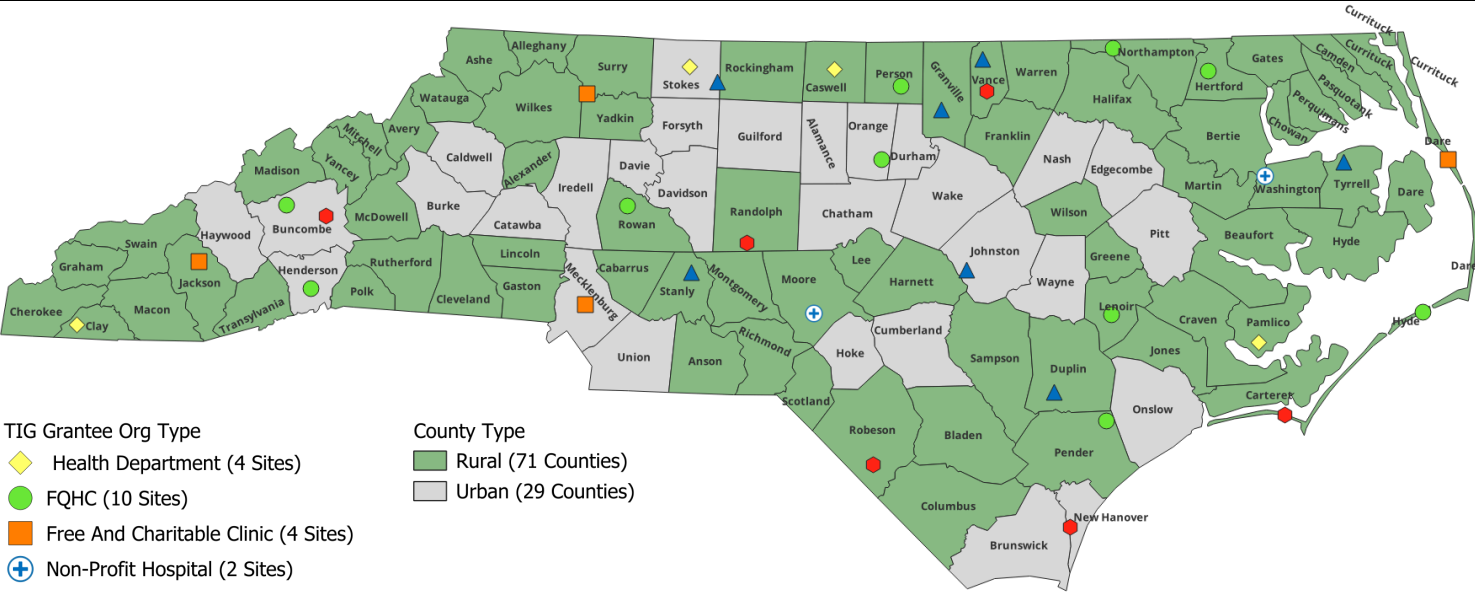
Virtual Behavioral Health Grantee (6 Sites Covering 6 Counties)

County Type

- Rural (71 Counties)
Urban (29 Counties)

Telehealth Infrastructure Grants Reach

Table with 3 columns: 33 Grantees Funded, 31 Total Counties Covered, 26 Rural Counties Covered



TIG Grantee Org Type

- Health Department (4 Sites)
FQHC (10 Sites)
Free And Charitable Clinic (4 Sites)
Non-Profit Hospital (2 Sites)
Other (6 Sites)
Rural Health Clinic (7 Sites)

County Type

- Rural (71 Counties)
Urban (29 Counties)

If you have further questions, please contact: John Resendes, Analytics & Innovations Manager
Phone: 919-527-6457
John.Resendes@dhhs.nc.gov