Program Facts

159
ORH grantees eligible for NCCARE360

76%
ORH grantees onboarded with NCCARE360

157
ORH grantees that are mandated to connect to NC HealthConnex

81%
ORH grantees have successfully connected to NC HealthConnex

76%
ORH grantees utilizing Telehealth applications

Overview:
The Health Information Technology (HIT) Team at the Office of Rural Health (ORH) strives to assist ORH grantees and safety net partners with using Health Information Technology to help improve patient care. The Health Information Technology Program works directly with the North Carolina Safety Net to assess needs and provide technical assistance throughout the state to improve the use of Electronic Health Records, Telehealth, NCCARE360, the first statewide coordinated care network and the use of NC HealthConnex, the state designated health information exchange (HIE).

Office of Rural Health Grantee Connection Status and Use of Value Added Services

50
ORH Grantees enrolled in NC HealthConnex Notify Service

64
ORH Grantees enrolled in NC HealthConnex Diabetes Registry

127
ORH Grantees connected to NC HealthConnex

NC Rural Health Centers
46% Subscribed to Notify
62% Enrolled in Diabetes Registry
77% Connected to HIE

NC Farmworker Health Program Sites
45% Subscribed to Notify
55% Enrolled in Diabetes Registry
100% Connected to HIE

Critical Access Hospitals
0% Subscribed to Notify
5% Enrolled in Diabetes Registry
80% Connected to HIE

NC Community Health Grants and Medication Assistance Sites
35% Subscribed to Notify
43% Enrolled in Diabetes Registry
88% Connected to HIE

Importance:
The NC Office of Rural Health (ORH) is committed to assisting underserved communities by improving access, quality and cost-effectiveness of health care. Established in 2017 through the NC State Medicaid Health Information Technology plan, the ORH HIT Team works with partners to improve Health Information Technology utilization for health care providers in rural areas. The ORH HIT Team promotes the use of Electronic Health Records, NCCARE360, Telehealth and the statewide HIE—NC HealthConnex to share and access needed patient health information at the point of care.
North Carolina Health Information Technology Program

2021 Profile (Data from State Fiscal Year 2021 and current as of 6/30/2021)

Technical Assistance
342 Activities in 73 Counties
Provided by ORH Staff

- Site Development
  175 Activities
- Community Development
  39 Activities
- Other Activities
  14 Activities
- Software Assistance
  104 Activities
- Data Submission
  10 Activities

Total Program Funding:
- State $128,987 (19%)
- Federal $558,324 (81%)

Program Reach

- 127 Grantees connected to NC HealthConnex
- 76 Counties with grantees connected to NC HealthConnex
- 39 Rural Counties with grantees connected to NC HealthConnex

Data Submission
10 Activities

76 Counties with grantees connected to NC HealthConnex

If you have further questions, please contact:
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