TOPICS

State Sheltering Strategy

Access and Functional Needs in Shelters

Functional Assessment Support Team

Multi-Agency Shelter Transition Team
STATE SHELTERING STRATEGY

Tiered approach to sheltering

- Local shelter efforts
- County-to-county or Regional shelters
- State-coordinated shelters

NCAHSSP Update
ACCESSIBILITY IN SHELTERS

Physical Accessibility Considerations
Shelter Services
Communication

ADA Checklist for Emergency Shelters
https://www.ada.gov/pcatoolkit/chap7shelterchk.htm
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• Ensure that messaging is delivered through a variety of platforms and in languages appropriate to the shelter population.
  • Written communication should be simple and available in multiple languages
    • Registration forms, shelter signage, posted messages, etc.
  • Have interpreters available for verbal communication
    • Request interpreters through local processes first

ACCESSIBILITY IN SHELTERS RESOURCES

ADA Checklist
AFN Toolkit
Various State and Local agencies
FAST

ADA Checklist for Emergency Shelters
https://www.ada.gov/pcatoolkit/chap7shelterchk.htm
• Trained, deployable teams that work in Disaster Service Centers during disasters. They assist with assessments and addressing the needs of people with access and functional needs.

• They help shelter managers identify solutions to assist residents in maintaining their independence in the shelter.
Teams will have 2 to 6 members, and will have a Team Lead

Team members will communicate with the Team Lead, who will communicate with Shelter Manager or their designee (one point of contact)

FAST Lead will ask to meet with Shelter Manager when they first arrive for a briefing; they will ask about the resource request process, a location to set up within the shelter, and a general overview of the shelter operations

FAST Lead will ask about where to get information on self-identified people with access and functional needs and disabilities (those that identified at registration) and may ask to see the CMIST forms, if available
SERVICE ANIMALS

• What is a service animal?
• In North Carolina, a service animal is ANY animal that is specifically trained to do work or perform tasks for the benefit of a person with a disability. This includes service animals in training.

ASSISTANCE ANIMALS

• What is an assistance animal?
• It is an animal that is not specifically trained, but may perform tasks or provide emotional support for the benefit of a person with a disability. An assistance animal is not a pet, but it can be a cat, dog, bird, monkey, or other type of animal.
If a person’s disability is not obvious, you may ask the handler of a service animal two questions:

1. Is this a service animal required because of a disability?

2. What has it been trained to do?

If a person’s disability is not obvious, you may ask the handler of an assistance animal for documentation that states the person has a disability, and that the animal provides support for that disability.
Multi-Agency Shelter Transition Team

- End goal: Transition all clients into other housing accommodations so the shelter can close
- Tiered approach
- Streamlined interview process reduces the burden on the client
TRAINING

• FAST Responder Training – September 22\textsuperscript{nd}
• Mass Care 101 Class @ Fall Conference
• FAST Responder Training – Winston-Salem, Date TBD
QUESTIONS?

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