



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**
Division of Health Benefits

JOSH STEIN • Governor

DEVPUTTA SANGVAI • Secretary

JAY LUDLAM • Deputy Secretary, NC Medicaid

January 16, 2025

Devdutta Sangvai
Secretary
North Carolina Department of Health and Human Services
101 Blair Drive
2001 Mail Service Center
Raleigh, NC 27699

Dear Secretary Sangvai:

Pursuant to Session Law 2013-85, the Secretary of the Department of Health and Human Services shall complete a certification of compliance, in accordance with G.S. § 122C-124.2(a), for each Local Management Entity/Managed Care Organization that has been approved by the Department to operate the 1915(b)(c) Medicaid Waiver. The Secretary shall also provide a copy of the completed certification to the Senate Appropriations Committee on Health and Human Services, the House Appropriations Subcommittee on Health and Human Services, the Legislative Oversight Committee on Health and Human Services, and the Fiscal Research Division by no later than February 1, 2025.

Attached hereto, please find a summary report of the findings for fiscal solvency, clean claims payment, and HIPAA compliance for the following Local Management Entities/Managed Care Organizations: Alliance, Partners, Trillium and Vaya Health. This information has been prepared and reviewed by the Intradepartmental Monitoring Team (including DHB and the Division of Mental Health, Developmental Disabilities and Substance Abuse Services staff).

At this time, based on the attached records, the Division of Health Benefits (DHB) is attesting that all four Local Management Entity/Managed Care Organizations (Alliance, Partners, Trillium, and Vaya Health) are appropriate for certification under 122C-124.2(b) in that they 1) have made adequate provision against the risk of insolvency; 2) are making timely provider payments; and 3) are in compliance with federal billing, payment, and transaction standards requirements.

Sincerely,

DocuSigned by:

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Jay Ludlam

Deputy Secretary for NC Medicaid

Attachments

NC MEDICAID

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF HEALTH BENEFITS

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Claims Accuracy and Timeliness Review: Summary Findings						
Audit Type	Timeliness of Provider Payment (Within 30 days)		Claims Processing Accuracy		Financial Accuracy	
LME/MCO						
Alliance Health	99.08%	Compliant	98.65%	Compliant	97.09%	Compliant
Partners Health Management	93.37%	Compliant	99.97%	Compliant	99.98%	Compliant
Trillium Health Resources	99.98%	Compliant	99.93%	Compliant	99.92%	Compliant
Vaya Health	97.37%	Compliant	99.90%	Compliant	99.96%	Compliant

Data is based on a statistical sample of Medicaid claims processed from March of 2024 through August of 2024 for each LME/MCO (Eastpointe and Sandhills ceased operations in January of 2024).

Solvency Review: Current Ratio Summary Findings												
Month	March		April		May		June		July		August	
LME/MCO												
Alliance Health	2.31	Yes	2.07	Yes	2.00	Yes	1.97	Yes	2.63	Yes	2.32	Yes
Partners Health Management	1.54	Yes	1.55	Yes	1.32	Yes	1.24	Yes	2.73	Yes	2.44	Yes
Trillium Health Resources	1.64	Yes	1.59	Yes	1.54	Yes	1.36	Yes	2.37	Yes	2.23	Yes
Vaya Health	1.93	Yes	1.96	Yes	2.09	Yes	2.19	Yes	2.94	Yes	2.63	Yes

Data is based on a statistical sample of Medicaid claims processed from March of 2024 through August of 2024 for each LME/MCO (Eastpointe and Sandhills ceased operations in January of 2024).

Solvency Review: Total Expenses to Total Medicaid Revenue Summary Findings												
Month	March		April		May		June		July		August	
LME/MCO												
Alliance Health	86%	Yes	127%	No	110%	No	96%	Yes	94%	Yes	112%	No
Partners Health Management	92%	Yes	107%	No	117%	No	105%	No	103%	No	101%	No
Trillium Health Resources	105%	No	97%	Yes	112%	No	106%	No	99%	Yes	102%	No
Vaya Health	98%	Yes	96%	Yes	103%	No	94%	Yes	95%	Yes	100%	No

Data is based on a statistical sample of Medicaid claims processed from March of 2024 through August of 2024 for each LME/MCO (Eastpointe and Sandhills ceased operations in January of 2024).

Solvency Review: Defensive Interval Summary Findings												
Month	March		April		May		June		July		August	
LME-MCO												
Alliance Health	116.19	Yes	101.23	Yes	84.63	Yes	98.17	Yes	107.28	Yes	100.12	Yes
Partners Health Management	60.82	Yes	40.48	Yes	34.61	Yes	33.72	Yes	55.02	Yes	56.14	Yes
Trillium Health Resources	43.20	Yes	42.34	Yes	32.89	Yes	32.52	Yes	59.36	Yes	61.30	Yes
Vaya Health	74.94	Yes	72.83	Yes	62.65	Yes	51.43	Yes	77.92	Yes	79.49	Yes

Data is based on a statistical sample of Medicaid claims processed from March of 2024 through August of 2024 for each LME/MCO (Eastpointe and Sandhills ceased operations in January of 2024).