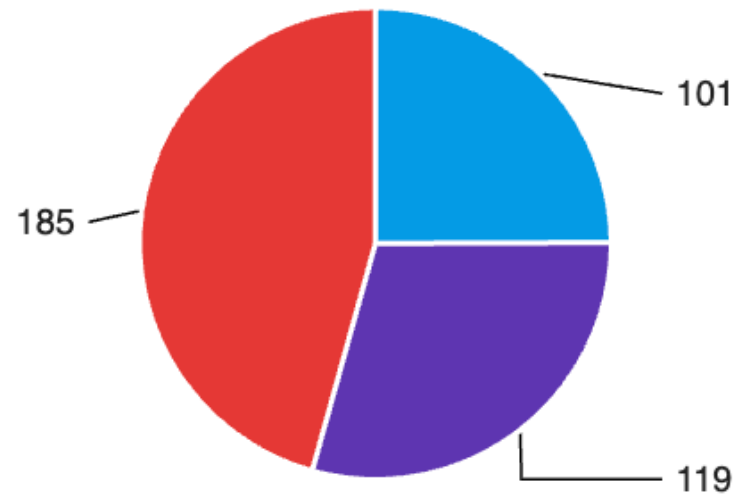


# NEEDS AND GAPS SURVEY 2025

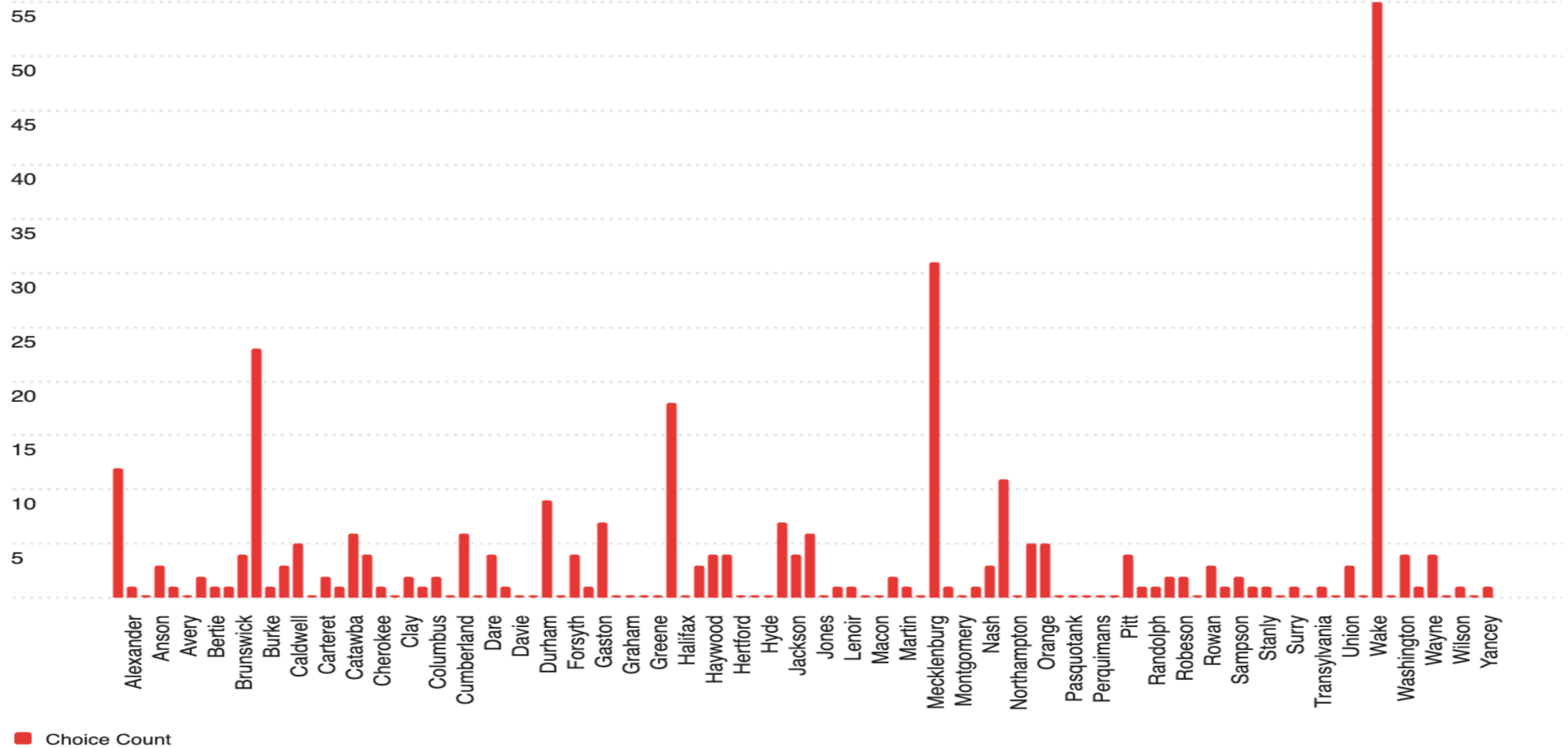
Preliminary Quantitative Results



■ I am the caregiver of a person living with a brain injury
 ■ I am a family member of a person living with a brain injury
 ■ I am a person living with a brain injury

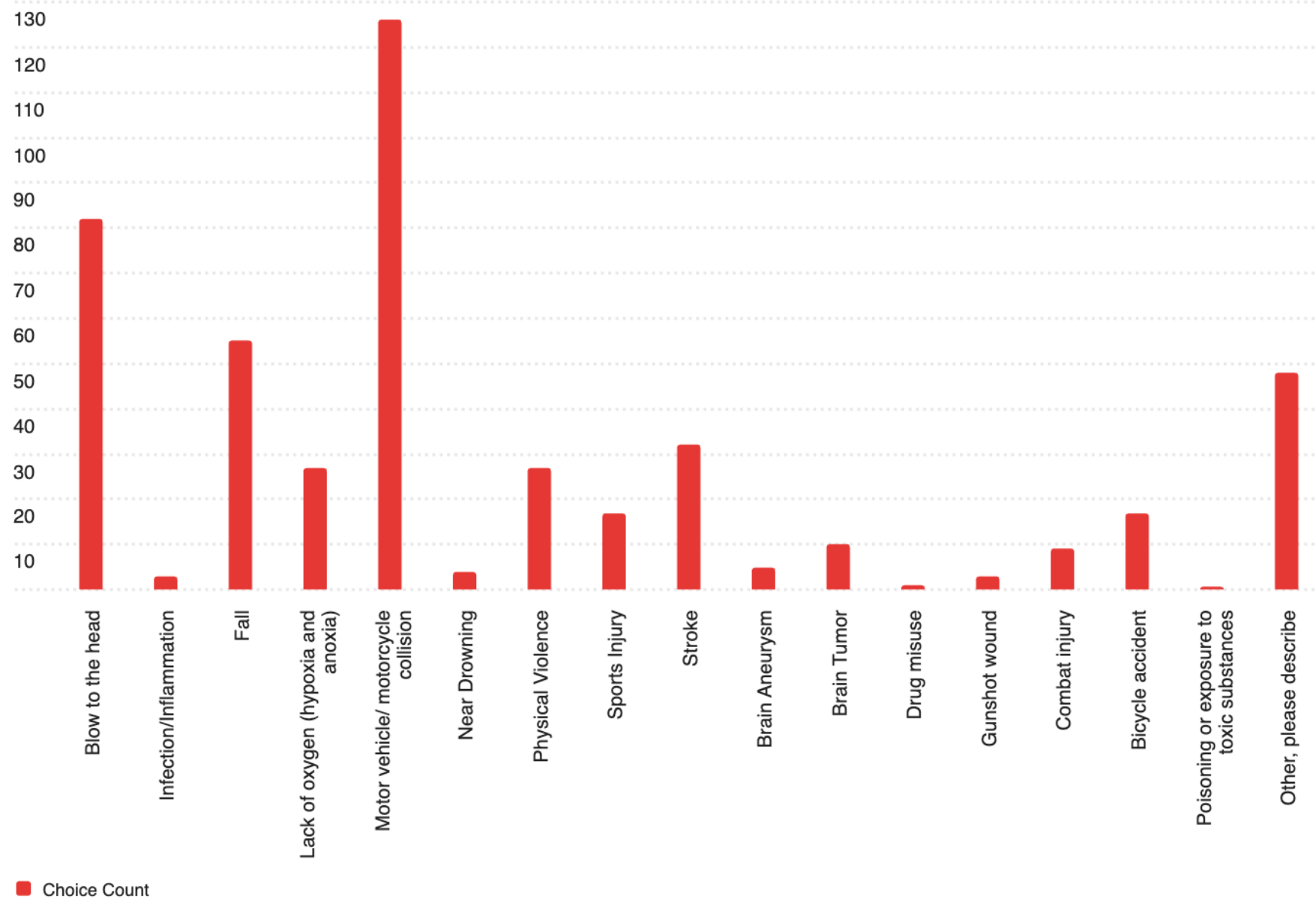
| Person Taking Survey   | Count      |
|--|------------|
| I am a person living with a brain injury   | 173        |
| I am a family member of a person living with a brain injury  | 80         |
| I am the caregiver of a person living with a brain injury  | 61         |
| I am a family member of a person living with a brain injury,I am the caregiver of a person living with a brain injury  | 30         |
| I am a person living with a brain injury,I am a family member of a person living with a brain injury,I am the caregiver of a person living with a brain injury | 7          |
| I am a person living with a brain injury,I am the caregiver of a person living with a brain injury   | 3          |
| I am a person living with a brain injury,I am a family member of a person living with a brain injury   | 2          |
| <b>Grand Total</b>   | <b>356</b> |

## Q2 - What NC county do you (person living with a brain injury) currently live in?

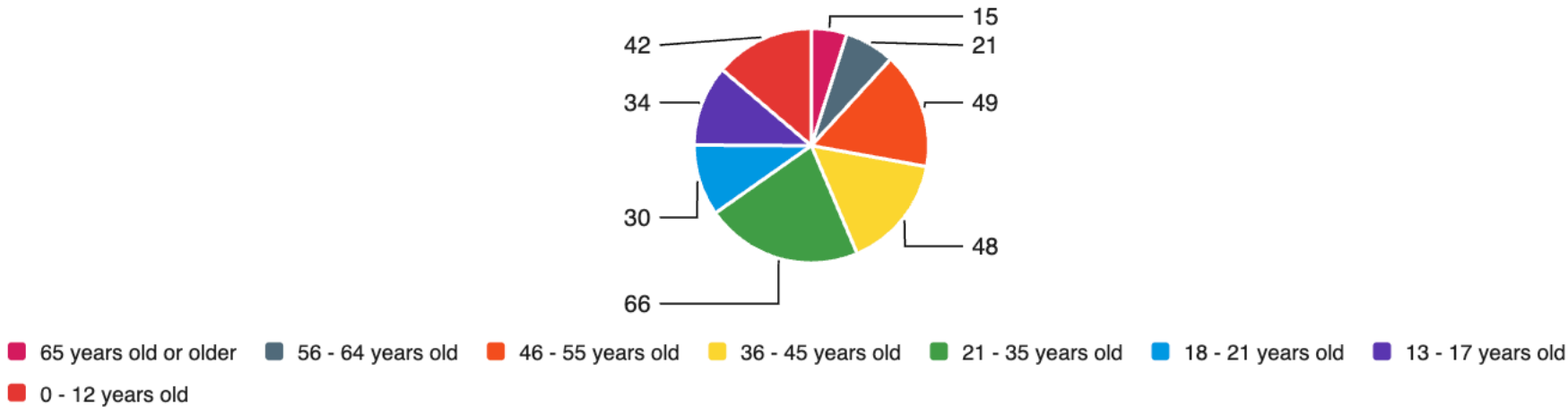




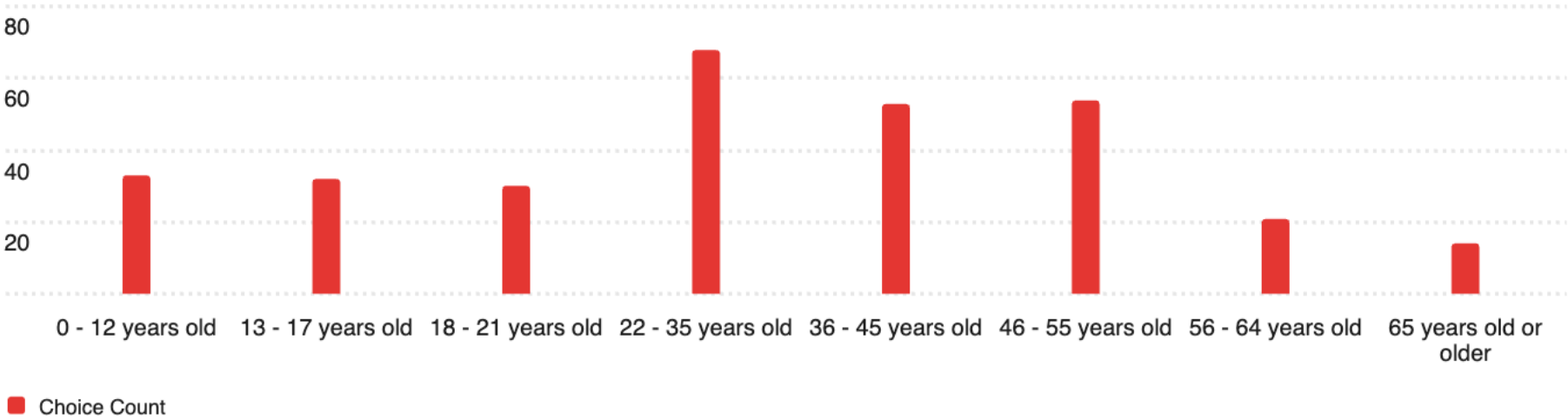
### Q3 - What caused your brain injury? (check all that apply) - Selected Choice



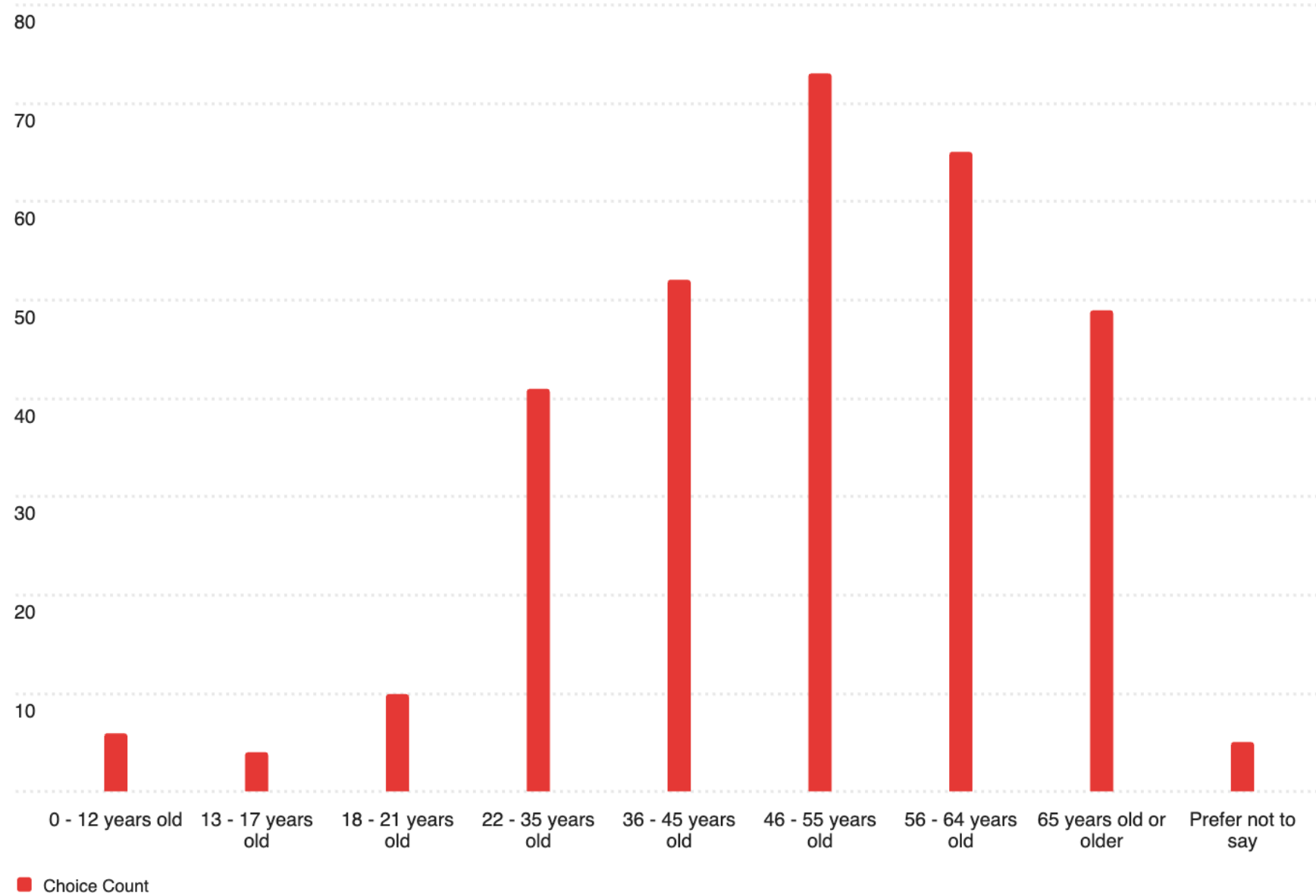
Q4a - What age was your brain injury sustained?



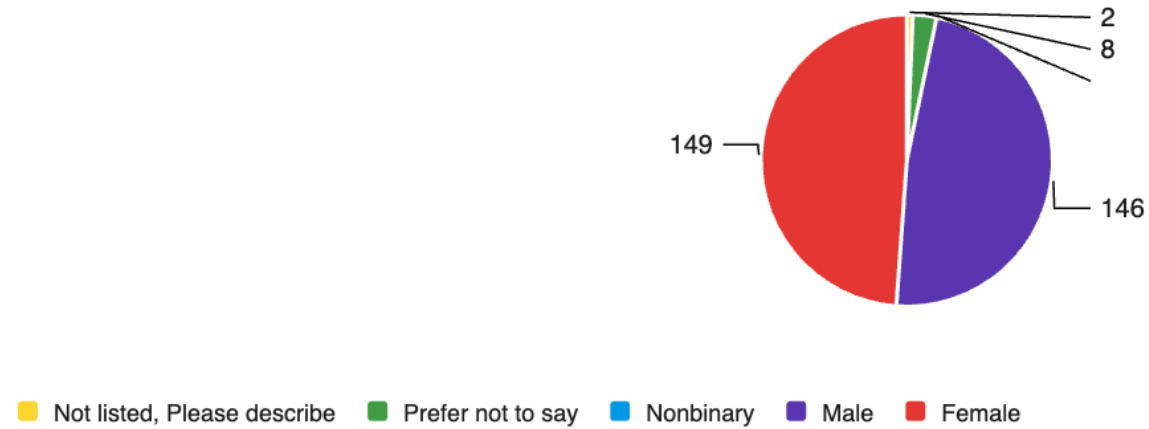
Q4b - What age was your brain injury diagnosed?



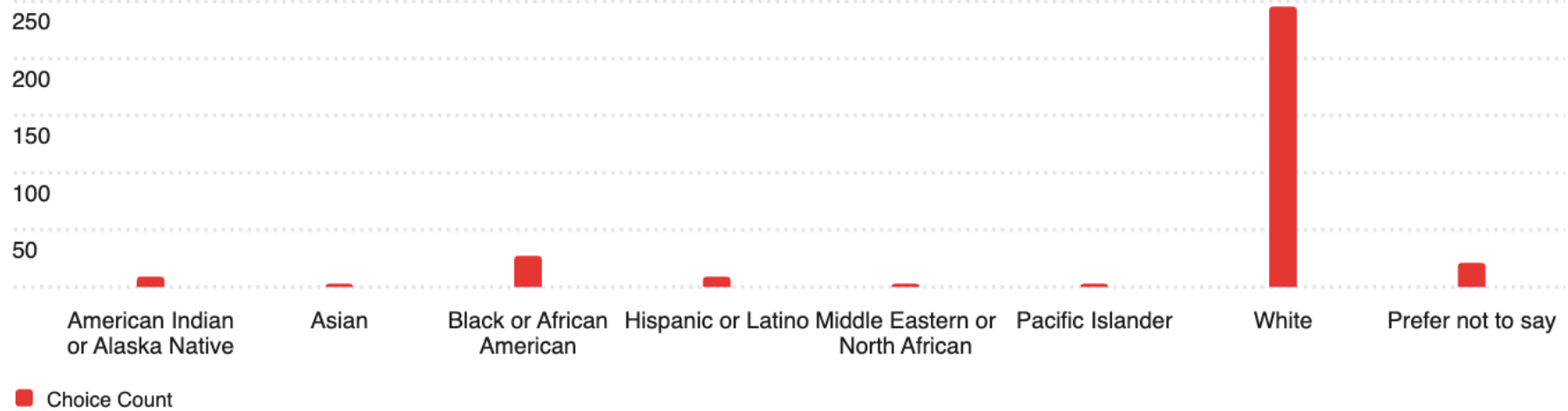
### Q5 - How old are you (person living with a brain injury) now?



## Q6 - How do you describe your gender? - Selected Choice

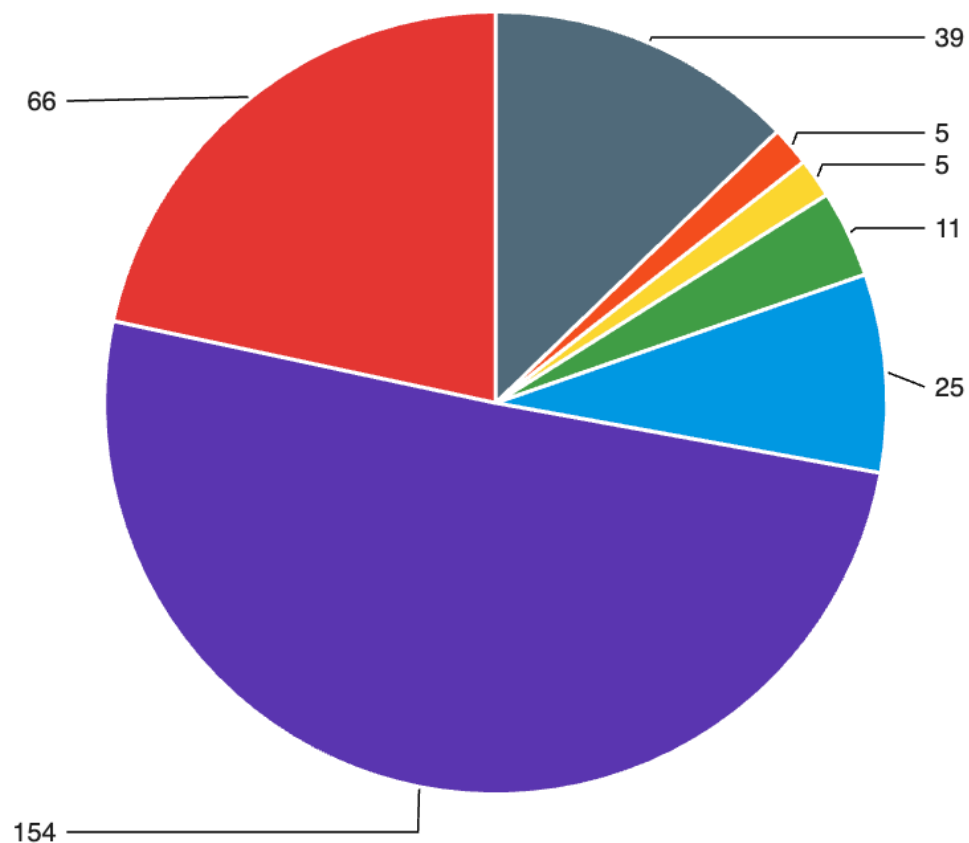


## Q7 - How do you describe your race and/ or ethnicity? (Click all that apply.)



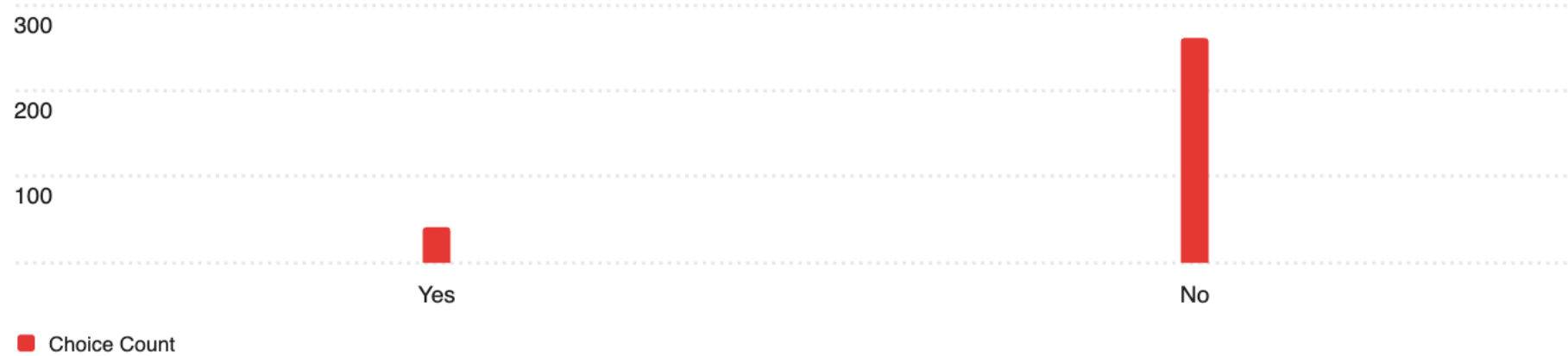


## Q9 - Where do you (person living with a brain injury) live now? - Selected Choice

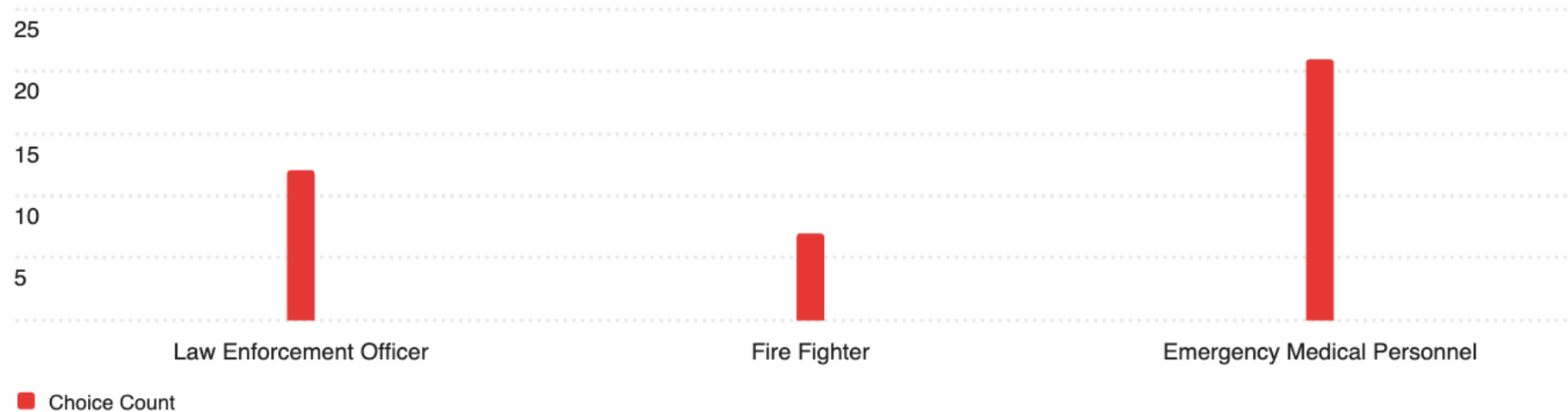


Other, please describe   Homeless   Live in a nursing home   Live in an adult-care home   Live with roommate(s)/friend(s) in a home I/we own/rent  
Live with family   Live alone in a home that I rent/own

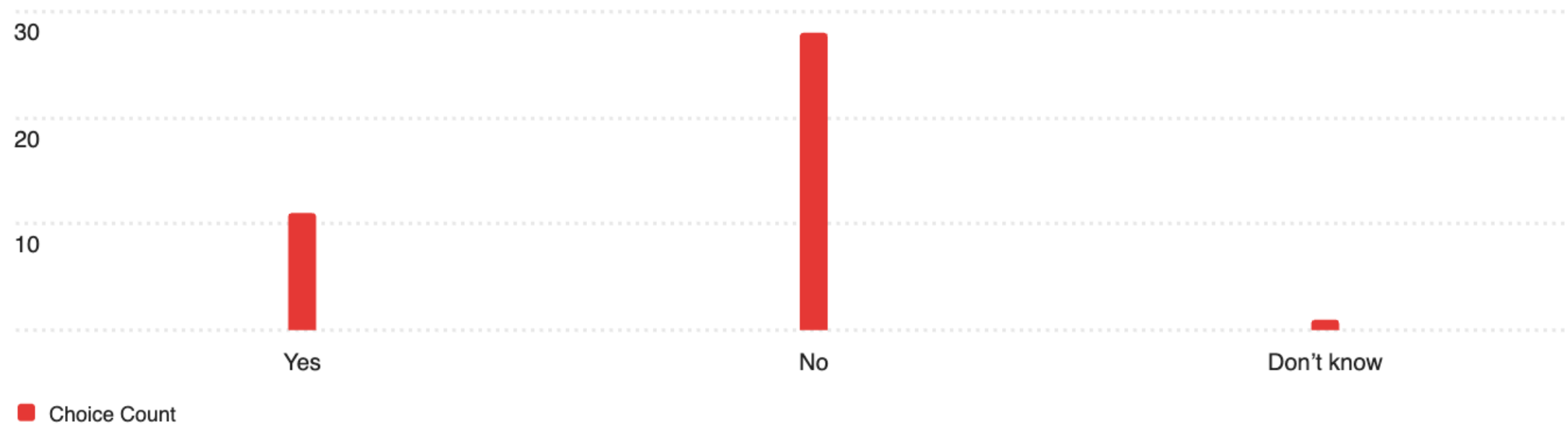
Q10a - Are you now or have you been a first responder (law enforcement officer, firefighter, emergency medical personnel)?



Q10b - If yes, what type of first responder?



### Q10c - If yes, was the brain injury sustained in the line of duty?



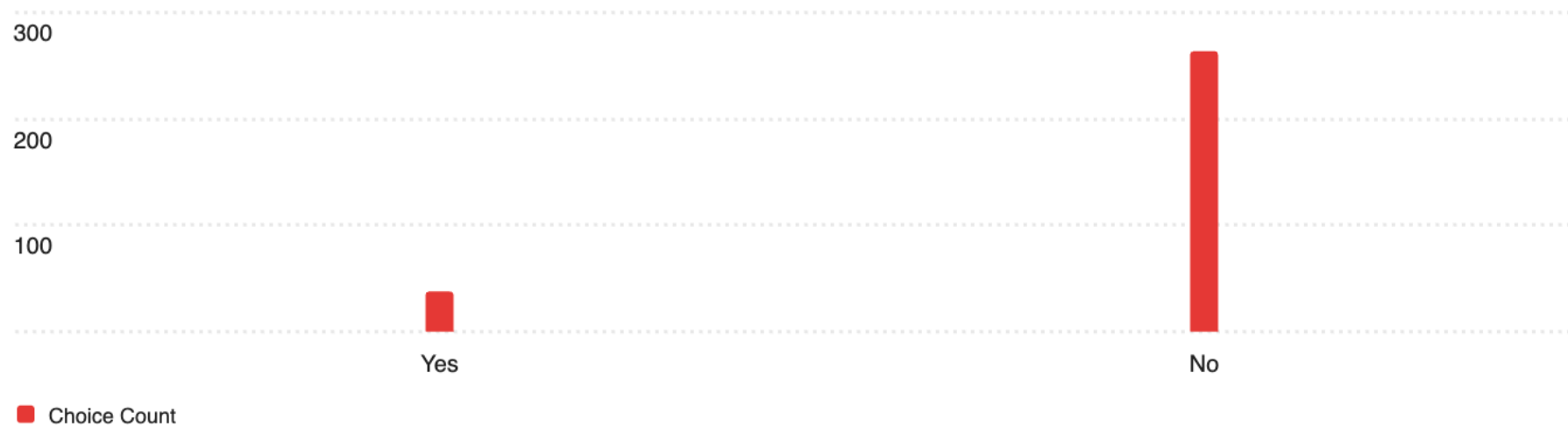
### Q11a - Are you now serving in the military, or are you a veteran?



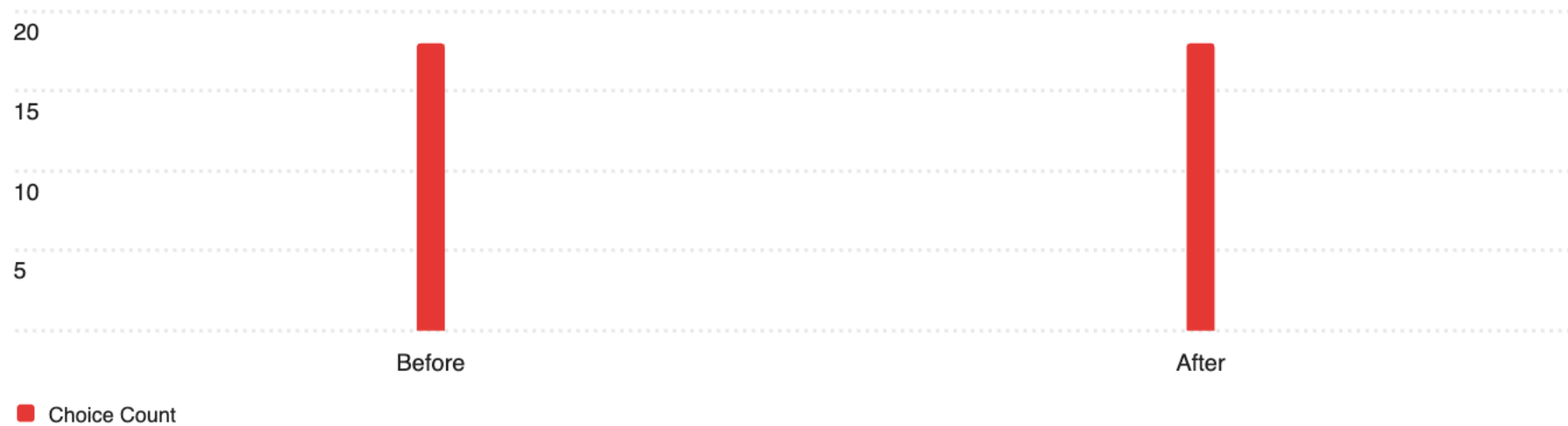
### Q11b - If yes, was the brain injury sustained in the line of duty?



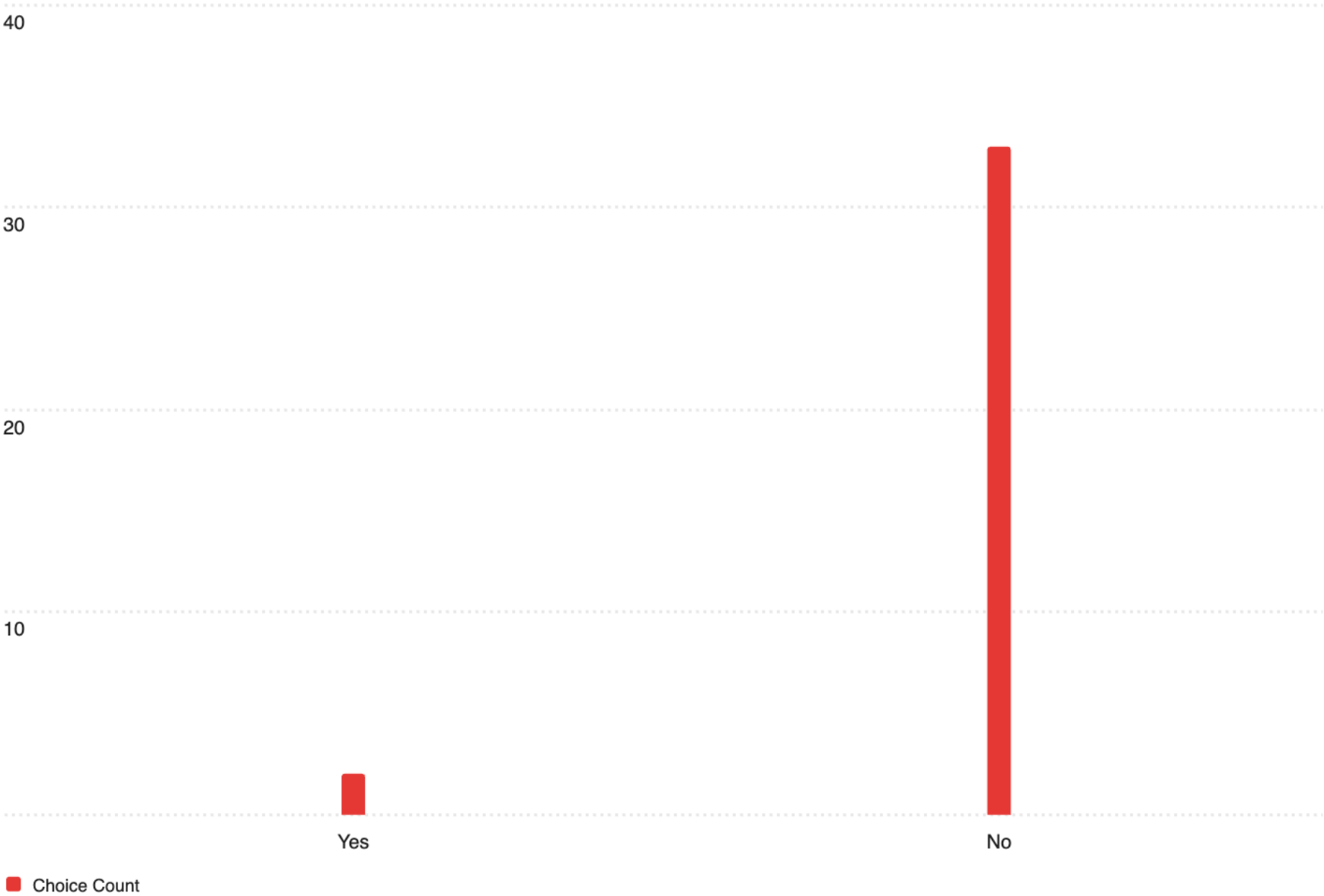
### Q12a - Have you ever been incarcerated?



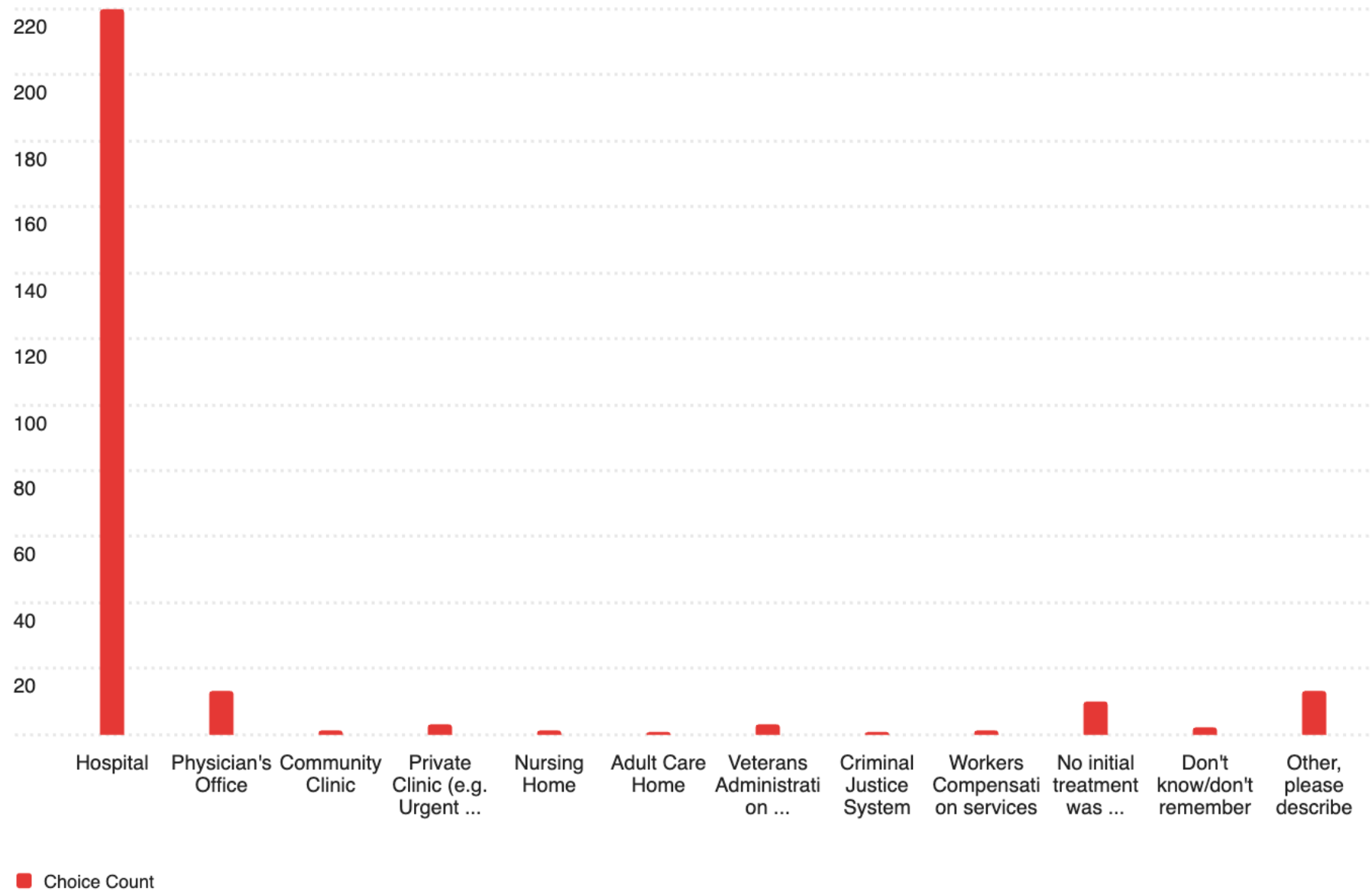
### Q12b - If yes, was the incarceration before or after your brain injury?



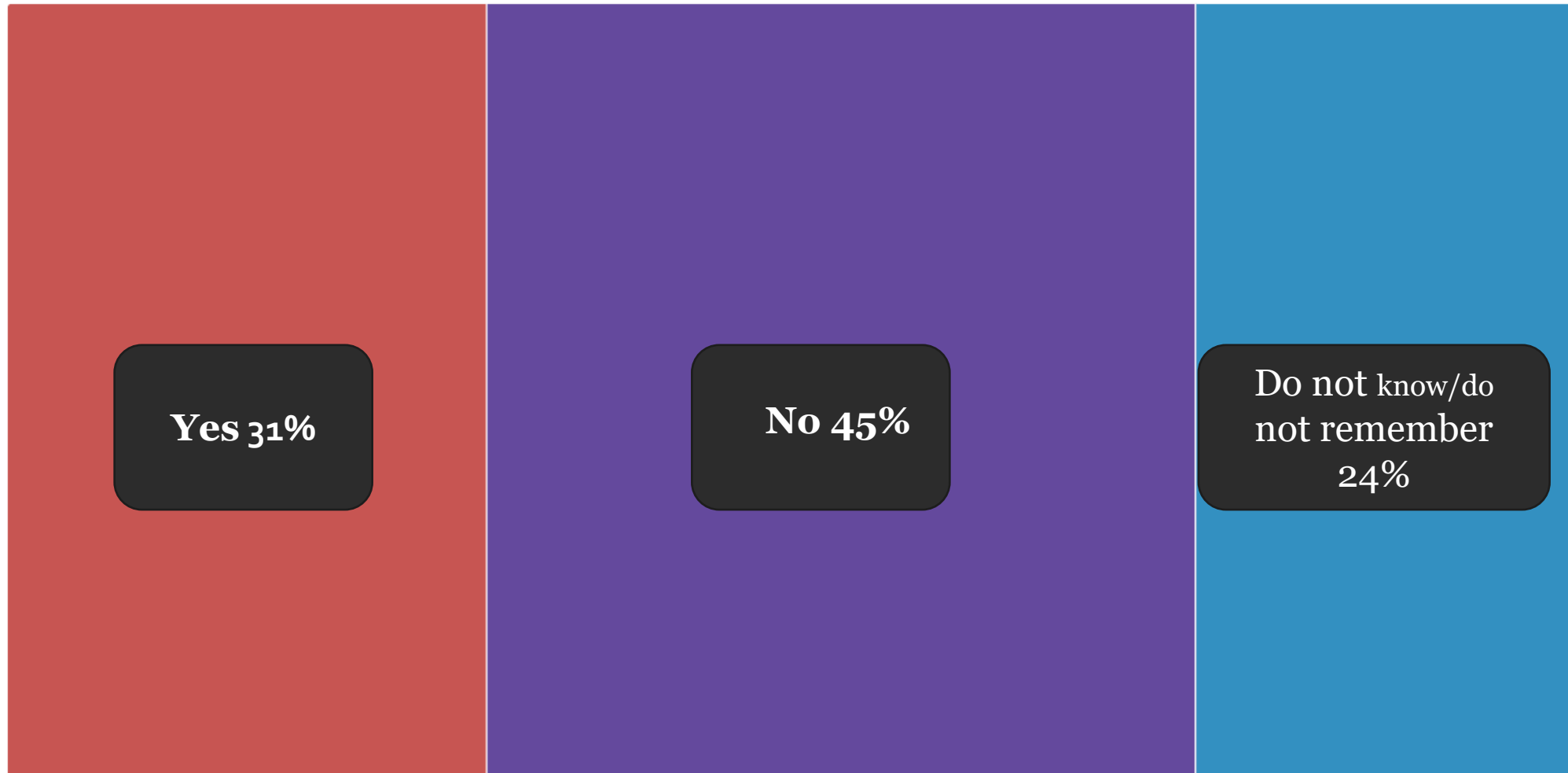
Q12c - If yes, did you sustain your brain injury while in a prison setting?



### Q13 - Where did you (person living with a brain injury) receive initial treatment for brain injury? - Selected Choice

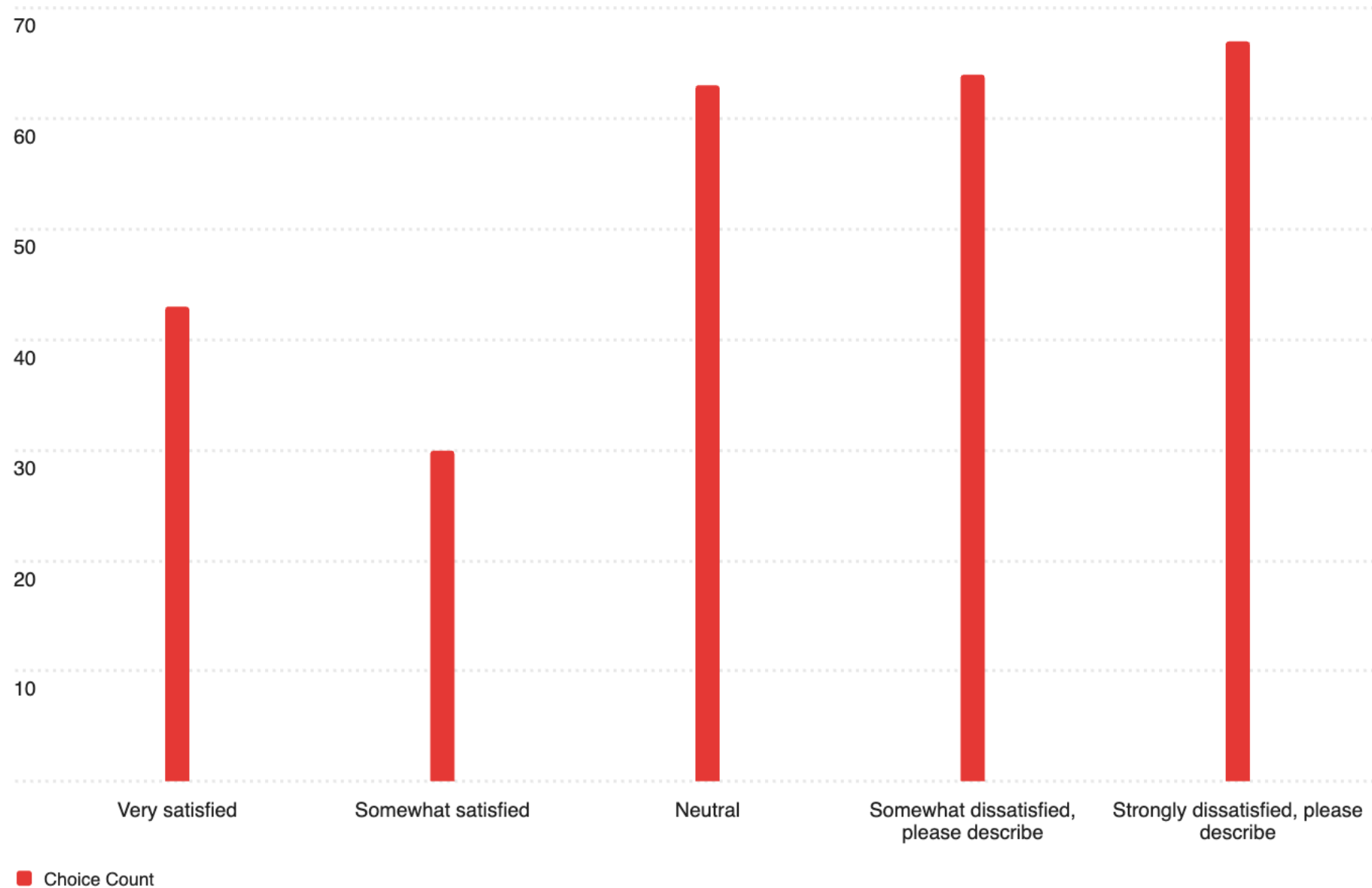


Q14 - Did your initial treatment provider identify, in writing, services and community-based resources specific to brain injury at discharge/before you left the physician's office?

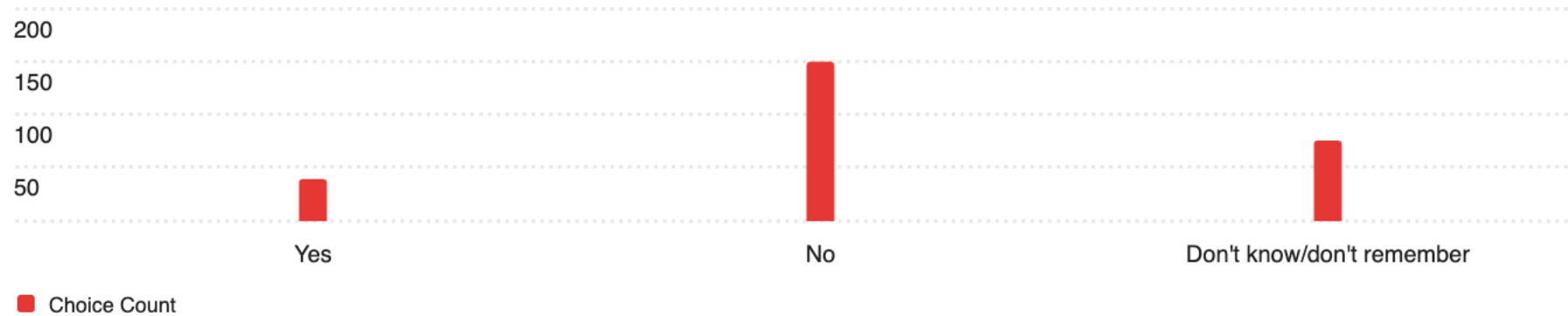




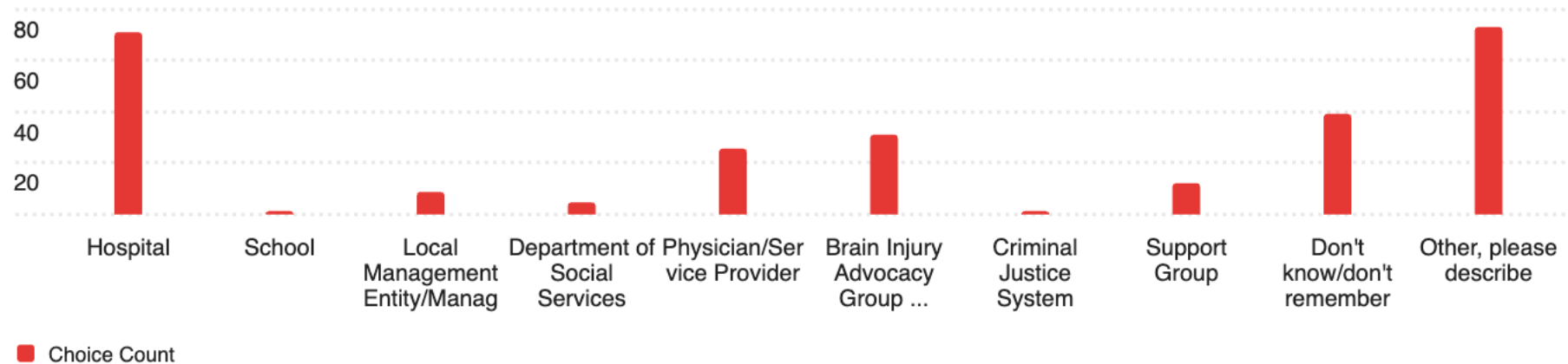
# Q15 - How satisfied were you with the guidance you received about brain injury services and community resources before leaving the provider's office? - Selected Choice



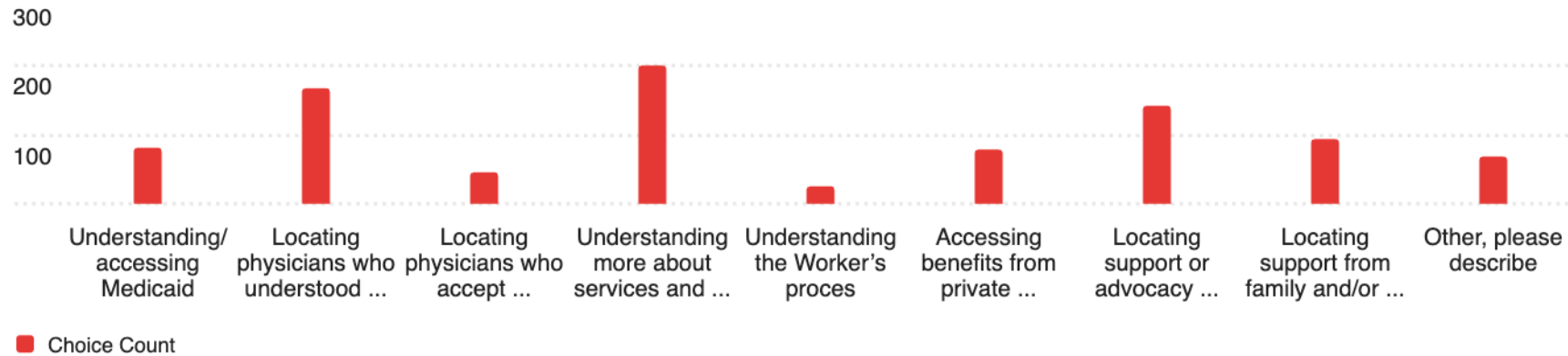
Q16 - Before you left, did your provider/doctor give you a contact name or phone number for your Medicaid program (Local Management Entity/Managed Care Organization/Tailored Plan) (LME/MCO/TP)?



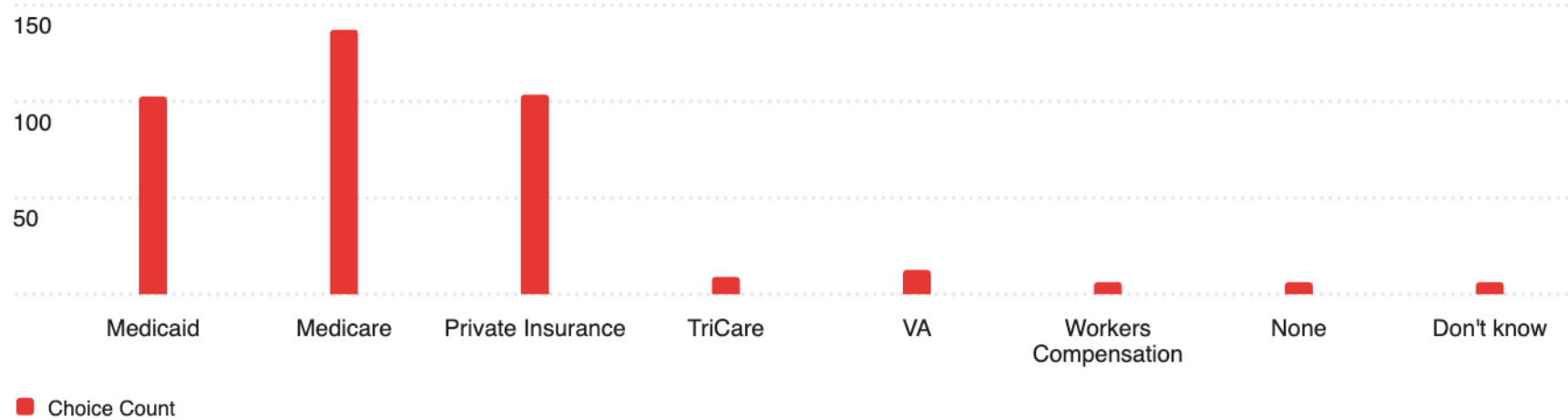
Q17 - Which agency provided your first guidance on how to access services specific to brain injury? - Selected Choice



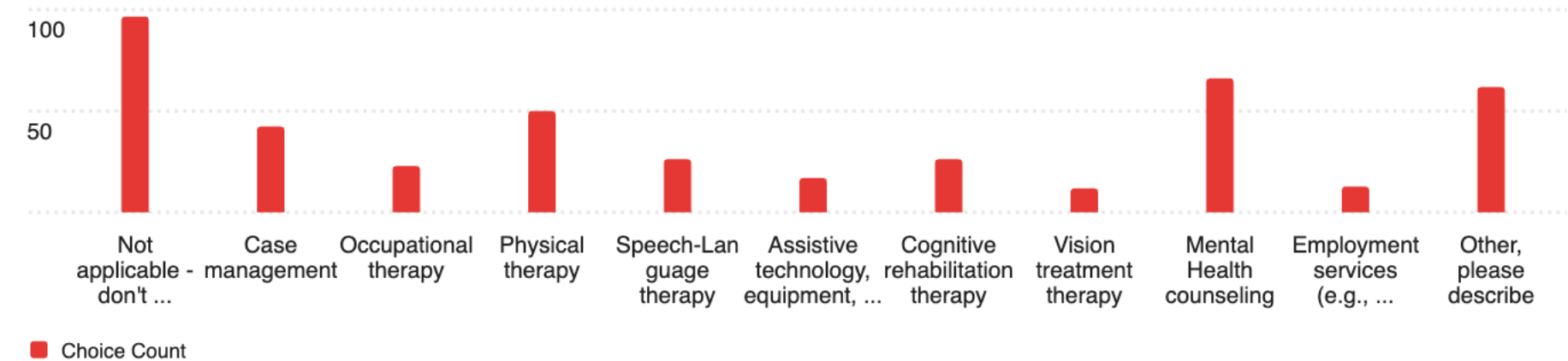
Q18 - As a person living with a brain injury, what kind of assistance did you need when you first learned of your brain injury? (Select all that apply.) - Selected Choice



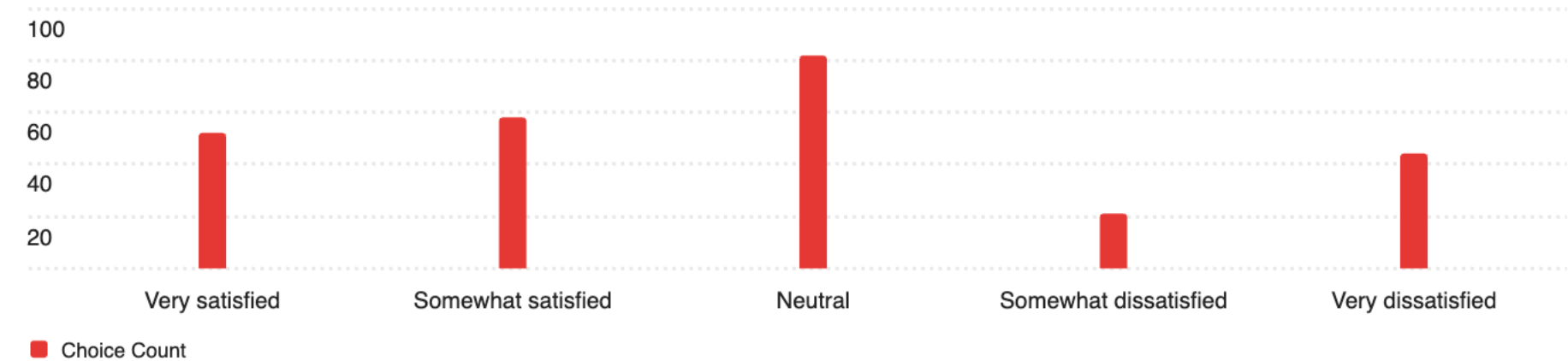
Q19 - What is your (person living with a brain injury) current insurance? (Select all that apply.)



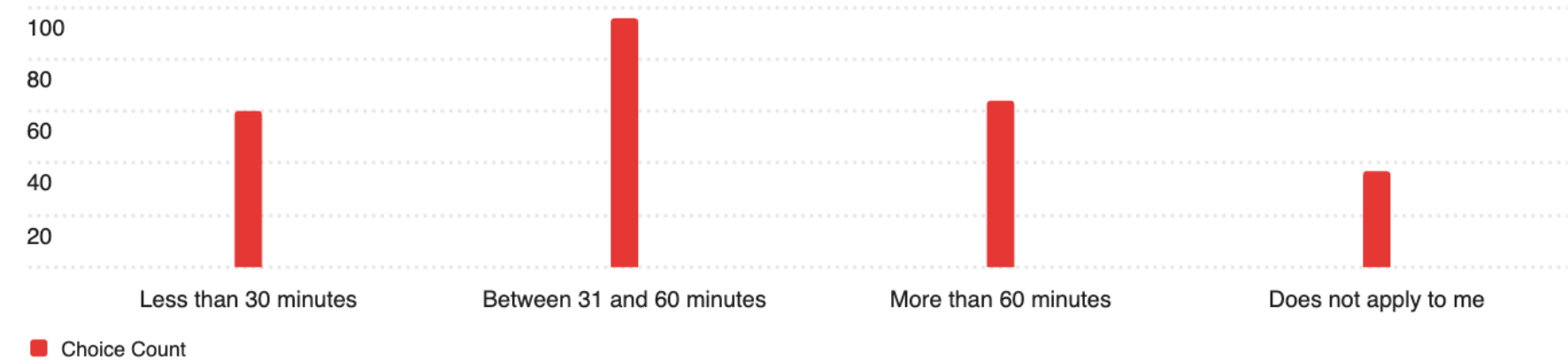
Q20 - Which brain injury-related services do you currently receive? (Select all that apply.) -  
Selected Choice



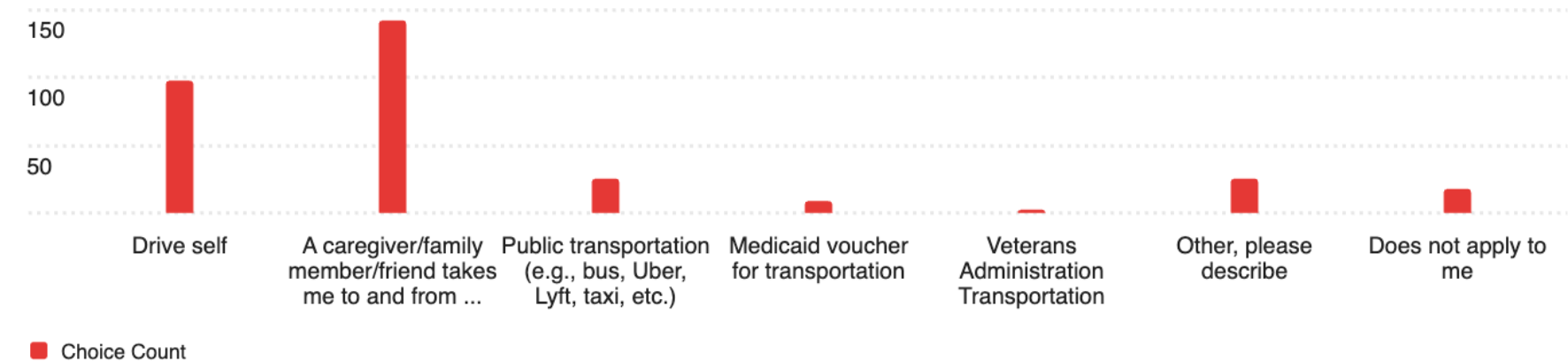
Q21 - In general, how satisfied are you with the brain injury-related services you are currently receiving?



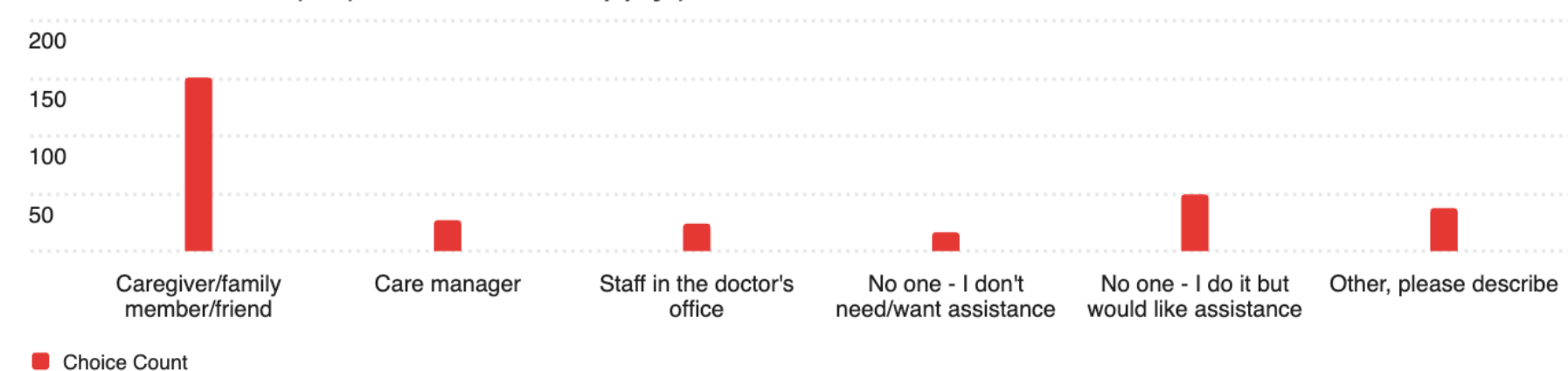
Q22 - What is the longest amount of time you currently travel ONE WAY to see a doctor or receive treatment for your brain injury?



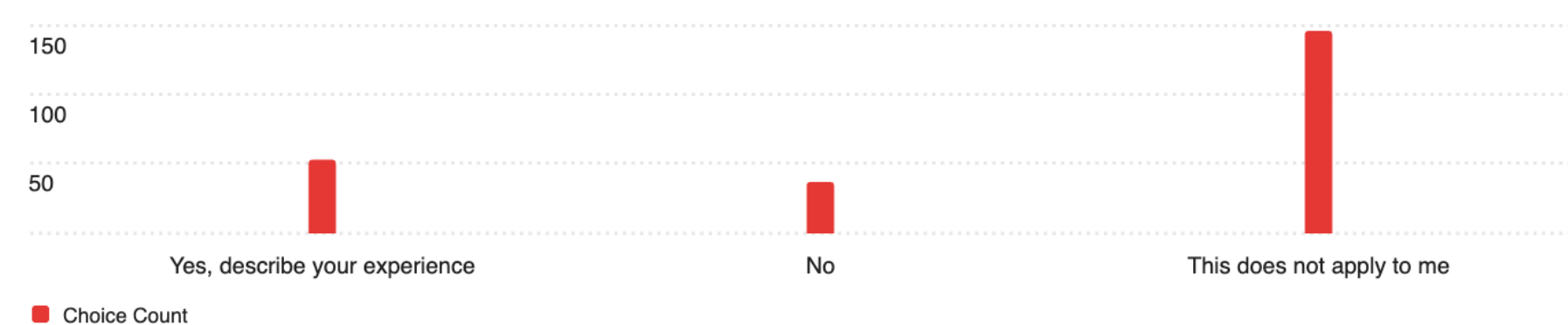
Q23 - How do you get to and from your appointments for services for your brain injury? (Select all that apply.) - Selected Choice



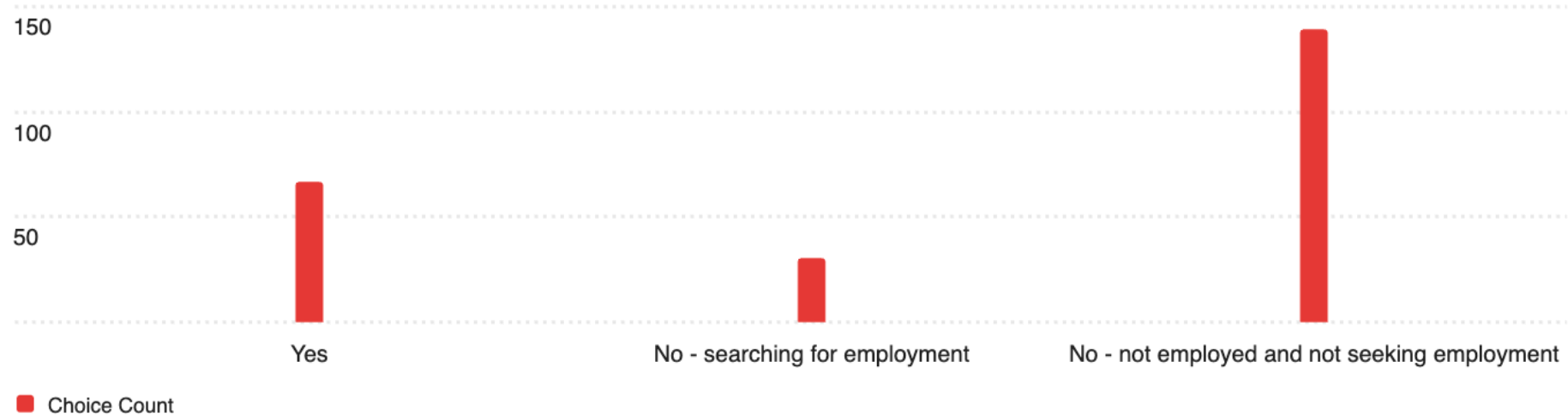
Q27 - Who assists you with "navigating the system" (e.g., getting services, figuring out insurance issues/needs, etc.)? (Select all that apply.) - Selected Choice



Q28 - When contacting your Local Management Entity/Managed Care Organization/Tailored Plan (LME/MCO/TP) for assistance, does a representative from the LME/MCO/TP return your call? - Selected Choice



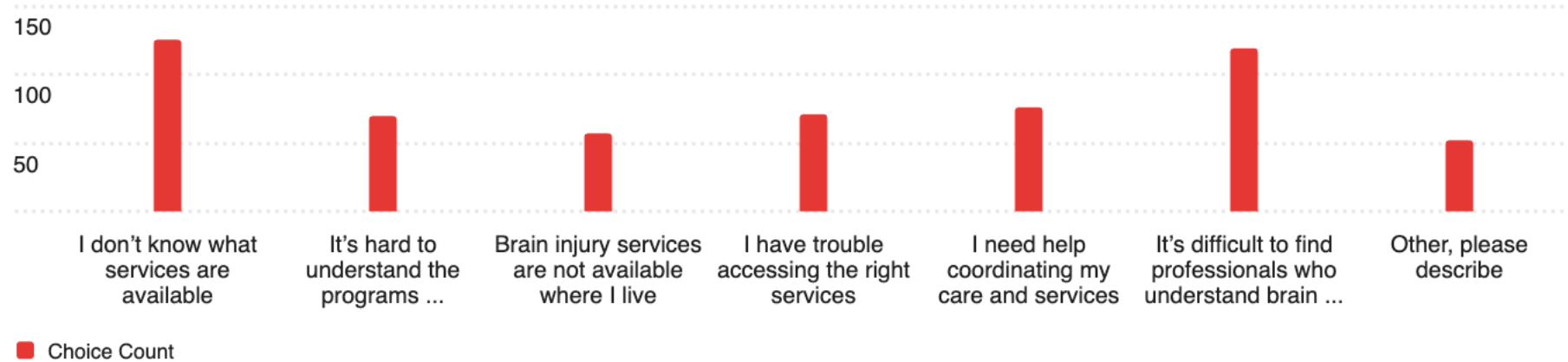
## Q29 - Are you currently employed or seeking employment?



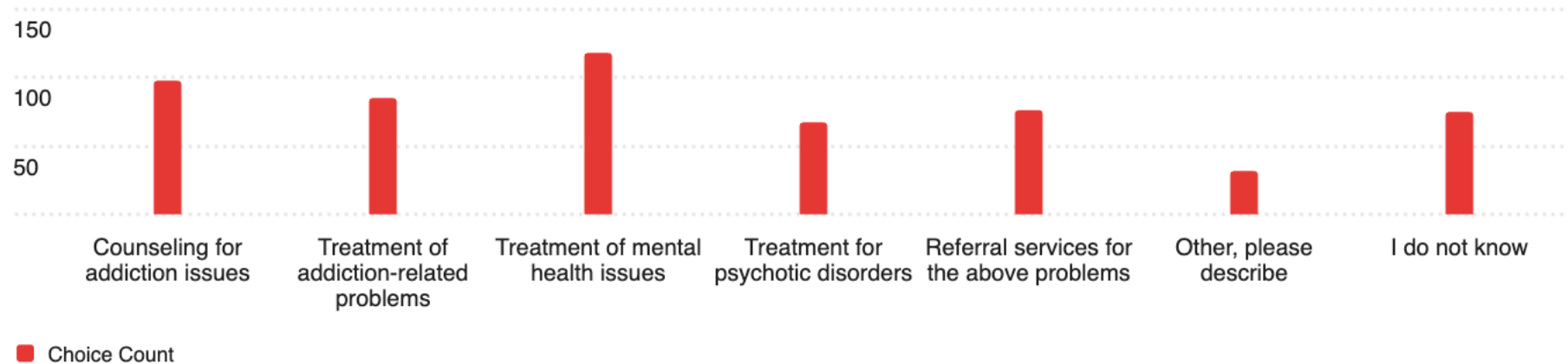
## Q30 - If you are not currently employed, what is the reason? - Selected Choice



### Q31 - What challenges do you face in getting support as someone with a brain injury (select all that apply) - Selected Choice



### Q32 - Which routine services specific to mental health are available in your community? (Select all that apply.) - Selected Choice

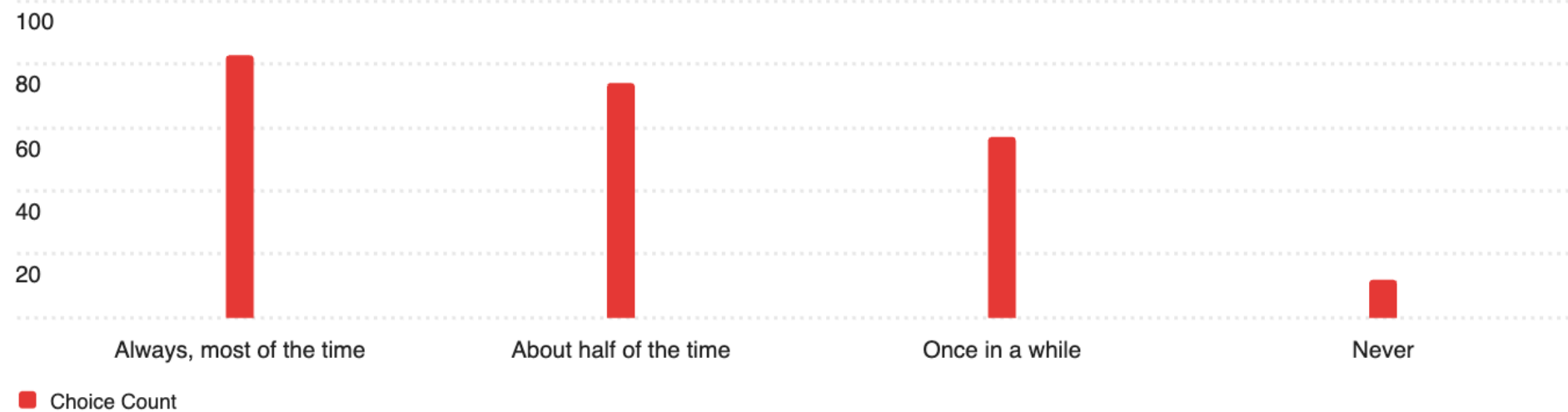




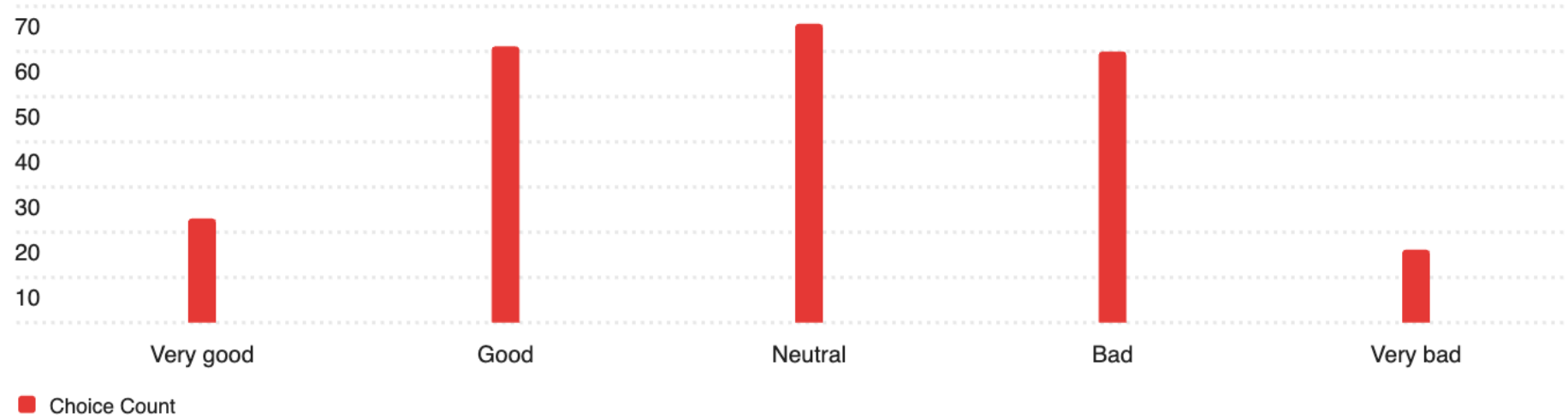
Q33 - During the past 4 weeks, have you had any problems with your work or daily life due to your physical health?



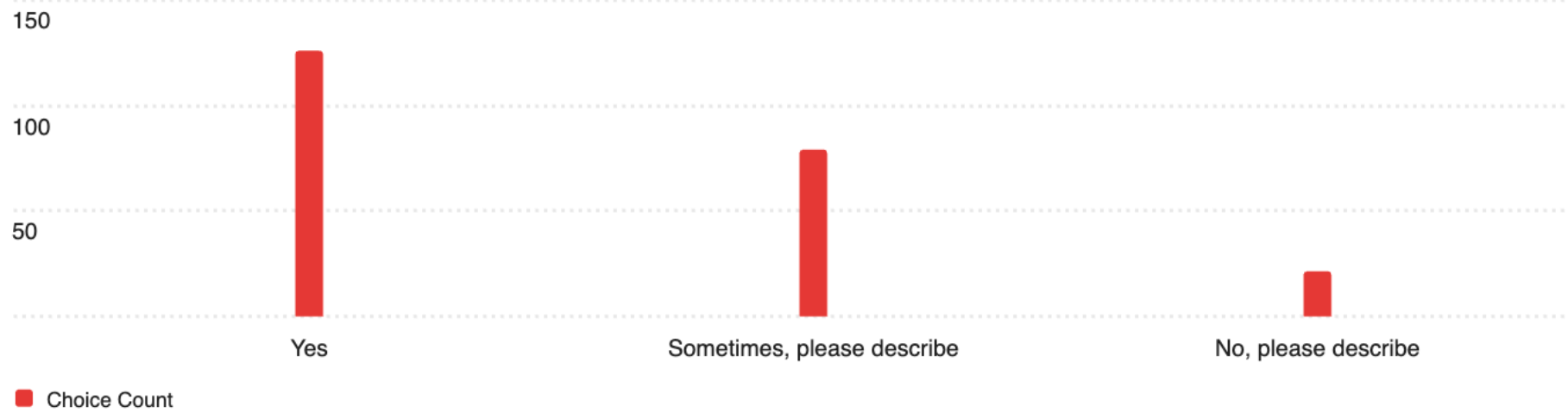
### Q35 - How often do you feel positive about your life?



### Q36 - How is your quality of sleep?



### Q37 - Do you feel content with your relationships and family? - Selected Choice



# Q38 - What treatment, need, or service is the most important to you right now?

What treatment, need, or service is the most important to you right now?

Talk to someone who understands my condition

I need a coach and accountability partner to make sure I achieve goals such as starting a business, email management, paper clutter in my office, etc.

Brain Wise Saves Lives wisdom as biking accidents happen every 21 seconds in the US as World.

Getting hospital grade bed and assistive devices

I don't know or understand how to manage most anything anymore

There are several but vestibular or eye movement therapy.

Physical therapy

Physical therapy is most important to me.

Exercise

Physical and Speech therapies

Helping 12yo navigate the world with a disability

Learning to walk again

Driving

Not sure

PT and adaptive activities and groups to socialize with.

I am receiving appropriate treatment and am satisfied with my current treatment.

support groups

? Disability

Serving as a TBI mentor

Other nonprofits that help with TBI

## Q39 - What programs do you think would be helpful?

What programs do you think would be helpful?

This is too long, I was just in ER last night same answer as above

It would be helpful to have programs that pay for the co-pay for treatments, therapies, etc.

Brain Wise Saves Lives

Programs for loaner use or insurance help to families in dire need with financial issues

I don't know

I think expanding BIANC programs to the western part of the state would be beneficial and not leave so many of us feeling invisible or left out. I think that enhancement of medical technology and advocating for doctors/PA's/medical personnel to attend trainings to receive current TBI trainings and models.

Physical therapy and occupational therapy

I think having more physical therapy programs or occupational therapy programs would be beneficial.

Exercise

Programs for physical and speech therapy

Medicaid for all

Not sure....frustrating not being able to sing or write like I used to. I broke my back after stroke which forced me to end physical therapy.

Not sure

Programs for folks who are BIPOC (Black, Indigenous, People of Color - including Latino and Asians), non-English speaking, and for younger folks.

more support groups activities

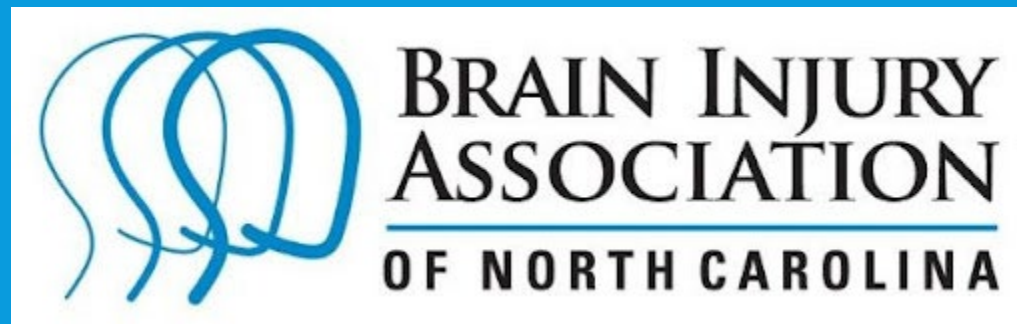
? Ssi disability

No thoughts

More like yours

National Listing of quality not quack Cognitive Rehab Specialists.

Support groups and events closer that I can get to. Fun things that help the injured feel more "normal" and able. Financial help. Housing help. Educating the public and helping the injured feel more part of society and a gift to it.



# NEEDS AND GAPS SURVEY 2025

**Qualitative Report Available September 2025**  
BIANC will present findings to BIAC upon request.