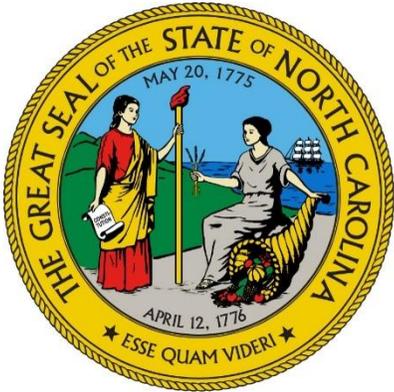


# North Carolina Interagency Council for Coordinating Homeless Programs



**Thursday, November 13, 2025 | 1:00PM – 3:00 PM**

To connect to WiFi – connect to the **NCDHHS-Guest Network**  
If you are a state employee, enter your NCID and password for access



- 1) If you are NOT a state employee, click "Register for Guest Access" and complete the registration form, including providing the email address where you wish your log-in credentials to be sent.
- 2) Under "person being visited" type: [katherine.davis@dhhs.nc.gov](mailto:katherine.davis@dhhs.nc.gov) and click "register"
- 3) Once DHHS staff approves your request, you will receive an email with a temporary log-in

# Welcome & Opening Remarks



This meeting is being recorded.

## ICCHP Duties

- Advise on housing stability and homelessness
- Align resources through interagency collaboration
- Support strategic plans
- Promote evidence-based practices
- Recommend improvements to programs and policies
- Provide guidance on issues referred by the Governor

## Key Areas of ICCHP Focus

- Increase access to rental and related housing financial assistance (e.g., rent, utilities, fees),
- Increase development of and access to rental units for people experiencing homelessness and those at risk, and
- Increase the availability and quality of housing-focused services, including housing stabilization case management and housing navigation and placement.

# Agenda

- Welcome & Remarks from Co-Chairs
  - Adoption of Minutes
  - State Agency Updates
  - Advancing a Unified Vision for Supportive Housing
  - Council Engagement
  - Community Spotlight
  - Member Updates
  - Next Meeting
  - Adjourn
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# Adoption of Minutes

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# State Agency Updates

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# **Office of State Budget Management (OSBM)**

**Council Member Brett Altman**

**Assistant State Budget Officer, NC Office of State Budget  
and Management**

**<https://www.osbm.nc.gov/>**

# **North Carolina Housing Finance Agency (NCHFA)**

**Council Member Scott Farmer**

**Executive Director, NC Housing Finance Agency**

**<https://www.nchfa.com/>**

# **NC Department of Military and Veterans Affairs (DMVA)**

**Co-Chair Jessica Whichard**

**Chief of Staff, NC Department of Military and Veterans Affairs**

**<https://www.milvets.nc.gov/>**

# **NC Department of Health and Human Services (NC DHHS)**

**Co-Chair Karen Wade**

**Policy Director, NC Department of Health and Human Services**

**<https://www.ncdhhs.gov>**

# **Advancing a Unified Vision for Supportive Housing**

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# NC Housing Services Partnership Alliance

- Started as a cohort that participated in the federal Housing and Services Partnership Accelerator during 2024.
- Members include staff from DHHS Housing Programs and NCHFA and contracted SMEs.
- Goal: Better leverage housing resources managed by the State.

# Why create a PSH Framework?

NCDHHS Strategic Housing Plan

Goal Area 1, Objective 1c: Develop and adopt a PSH policy framework

Purpose of Adopting and Implementing PSH Framework:

- Creates common language and expectations across agencies
- Guides training, quality assurance, and program growth

# What is Permanent Supportive Housing?

- *Permanent, affordable, community-based housing*
- Voluntary, person-centered supports
- Full lease rights and not time limits
- Integrated, not institutional

# Core Principals

1. **Permanence:** no time limits
  2. **Choice & Autonomy:** Tenant decision-making
  3. **Voluntary Participation:** Services optional and engaging
  4. **Integration:** Community-based
  5. **Separation:** Services and Property Management
-

# Housing Stabilization Services

- **Do:** Voluntary, flexible, relationship-based supports
- **Don't:** Require services or mandate sobriety

# Who PSH Serves

- People needing deeply affordable housing **plus** long-term supports
  - People with disabilities: physical, behavioral health, developmental, or aging-related
  - Priorities: people exiting institutions, experiencing homelessness
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# Housing Models

Project-Based

Subsidy tied to unit

Sponsor-Based

Agency master leases units

Tenant-Based

Voucher moves with tenant

# PSH Settings & Integration

- Meets ADA and *Olmstead* integration standards
  - Supports privacy, dignity, and autonomy
  - Meets Home & Community-Based Services (HCBS) rule
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# **Council Engagement: Sharing What Works**

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## Sharing What Works

Join up with 3-4 people you don't usually talk to!

Go around the group, giving each person about 2 minutes to answer these questions:

- 1. What part of your work connects most to preventing or ending homelessness?***
  - 2. Where do you see opportunities to connect or align with the work of the ICCHP, and others in the room?***
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# Community Spotlight

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The City of Raleigh  
Housing and Community  
Development Department

# Unsheltered Homelessness Response

*An evidence-based and  
community approach to ending  
unsheltered homelessness in Raleigh.*



# Homelessness is a housing problem.

- Homelessness rates are driven by **market conditions**.
- Homelessness rates decrease when more housing units and types are available, and rents are lower.



# Ignoring homelessness is expensive.

- The vast majority of people experiencing homelessness can be successfully housed if provided access to **permanent housing** with supportive services.
- Most people only need diversion resources to avoid homelessness

## Diversion

*Diversion programs resolve most housing crises in days—not months—and at a fraction of the cost of shelter or rehousing.*

(U.S. ICH, 2023)

## Rent Asst. + Services

*Evidence shows that combining rental assistance with supportive services yields the highest success rates and lowest costs in ending homelessness.*

(U.S. ICH 2023, NAEH, 2022)

# What is our plan?

- **The Unsheltered Homelessness Response Plan** is a two-fold initiative designed to reduce unsheltered homelessness in Raleigh.

## 1 Pilot Program

- **Rent assistance** and intensive **case management** to ~45 households
- Fully decommission at least one encampment by enrolling residents in the pilot

## 2 Planning Initiative

- City, County, and community partners on a 48-member **Steering Committee**
- Create a plan to end unsheltered homelessness with shared protocols and tools

# Unsheltered Homelessness Response Pilot

- **Goal: Decommission at least one encampment with high health and safety concerns, end homelessness for approximately 45 households living unsheltered, and provide proof of concept.**

## Pilot Components:

### Rent Assistance + Services

*Rent assistance & flex funds, access to case management and other services as needed*

### Outreach & Peer Support

*Funding support for partners in providing peer support and outreach*

### Coordinated Response

*Deeply collaborative and clearly defined, housing-focused strategy*

# Unsheltered Homelessness Response Design

- Informed by prior experience in similar models and successful models from other communities
- Key principles:
  - **Efficient and effective homelessness solutions** that prioritize housing + services.
  - **Flexible assistance** to meet individual needs.
  - **Robust collaboration** among service providers, law enforcement, local agencies, and community partners.
  - **Intensive case management** to support long-term stability.

# Proven results across the country.

→ Houston, Dallas, Kansas City, New Orleans, Milwaukee, Oklahoma City

## Results:

- Houston successfully reduced street homelessness by 63%, with a 90% success rate and 95% pick up rate
- New Orleans rehoused 800 households since 2023
- Dallas effectively **ended street homelessness in downtown** areas as of May 2024 – housing 257 people in 4 months



# Pilot and Encampment Closure Timeline

**Jan-Apr 2024**

Pilot design,  
secured internal  
support

**May 2024**

City Council  
approved  
funding for the  
pilot

**Jun-Jul 2024**

RFP issued to  
select pilot  
partners

**Sep 2024**

Partners  
selected,  
contracting  
finalized

**Oct 2024**

Engagement  
began at  
encampment

**Dec 2024**

Rent assistance  
& intensive case  
mgmt. began

**Jan 2025**

All pilot  
participants  
enrolled & camp  
closed

# Pilot and Encampment Closure Timeline

- **One of the largest encampments successfully closed on Jan. 31**
- All residents were enrolled in the pilot.





"People were **overcome with joy** when hearing they would be enrolled in the pilot. The pilot has **given them hope** they can get out of their situation and into a better place."



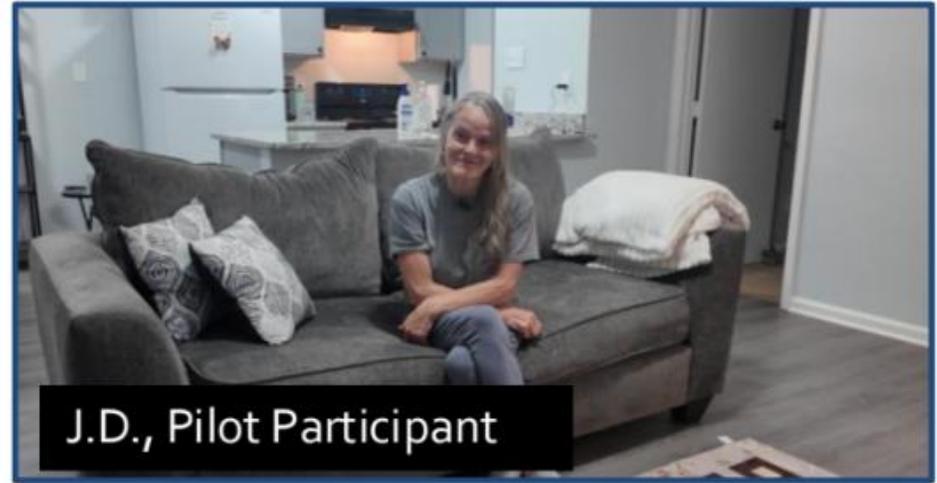
"One medically vulnerable senior housed in December reported fast improvement of his asthma symptoms and was thrilled to be able to **invite his daughter and grandkids over** to his new home over

# The Proof is in the Pilot.



R.F., Pilot Participant

“Having somewhere to come home, and have some peace and be inside... **It’s just a good thing.**”



J.D., Pilot Participant

“It gives me everything. **Peace, safety, everything.** A chance to be able to reestablish and start building my life. And that’s what’s very important.”

# Six Months Later...



**90% of participants** are no longer experiencing unsheltered homelessness



**8 participants** have gotten jobs



Participants continue to partake in workshops and receive support from case managers



Participants are seeing great improvement in overall well-being

# Planning Initiative



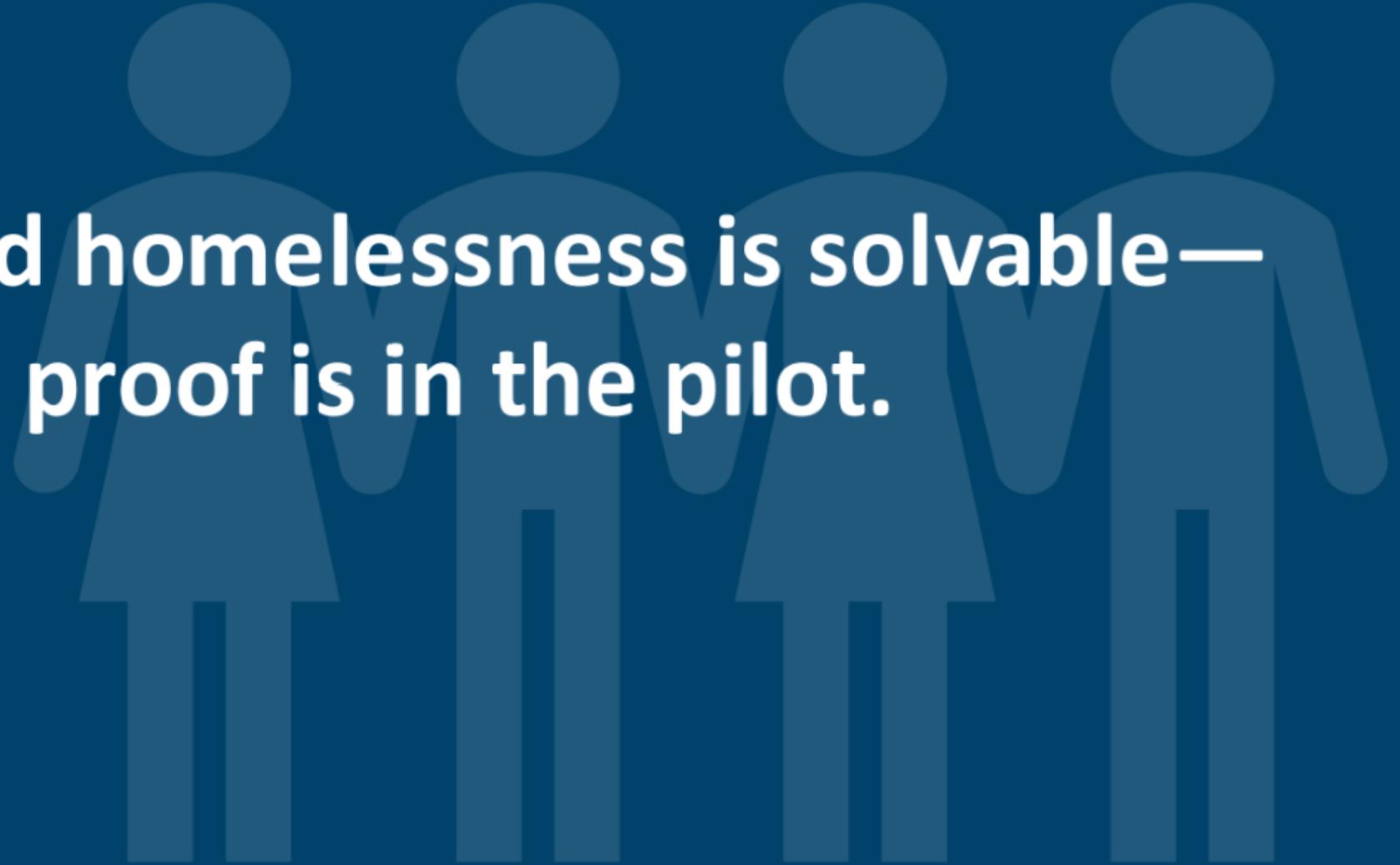
# Steering Committee

- ✓ Developed **Guiding Principles**
- ✓ Drafted **activities and resource needs** for decommissioning
- ✓ Reviewed current unsheltered **needs and resource gaps**
- ✓ Reviewed **Draft Site Assessment** and **Camp Prioritization** tools
- ✓ Given input on **Housing Surge Approach** for camp decommissioning
- ✓ Reviewed draft **final report**

# Next Steps

- Expanding the pilot to continue providing homelessness solutions & decommissioning encampments
  - Incorporating Rapid Rehousing as a key tool, increasing diversion resources, & forming a complex care team
    - *Recognizing that every household has unique needs—  
one-size-fits-all solutions don't work*
  - Building a flexible, person-centered system to meet diverse housing needs
- Plan moves to the CoC for adoption and broader frame

**Unsheltered homelessness is solvable—  
the proof is in the pilot.**



# Questions?

Emila Sutton

Housing and Community Development Director

City of Raleigh

[Emila.Sutton@raleighnc.gov](mailto:Emila.Sutton@raleighnc.gov)

# Member Updates

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## Member Updates

**Start with Who You Are** - Name, role, and agency

### Examples of Updates

- **Actions Underway:** regional initiatives, pilots, or strategies
  - **New Resources:** recent funding, new programs, or partnerships
  - **Unresolved Issues:** barriers that need state attention
  - **Celebrations:** New units opened, positive program outcomes
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**Next Meeting**

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## ICCHP Meeting Dates

Next Meeting: February 11, 2026 1PM-3PM (Virtual)



**Website:** <https://bit.ly/NC-ICCHP>

**email:** [ICCHP@dhhs.nc.gov](mailto:ICCHP@dhhs.nc.gov)

**Adjourn**

**Thank you for all that you do!**

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