NC DEPARTMENT OF
HEALTH AND
HUMAN SERVICES
Division of Mental Health,
Developmental Disabilities and
Substance Use Services

Side by Side with DMH/DD/SUS

Improving our system together.

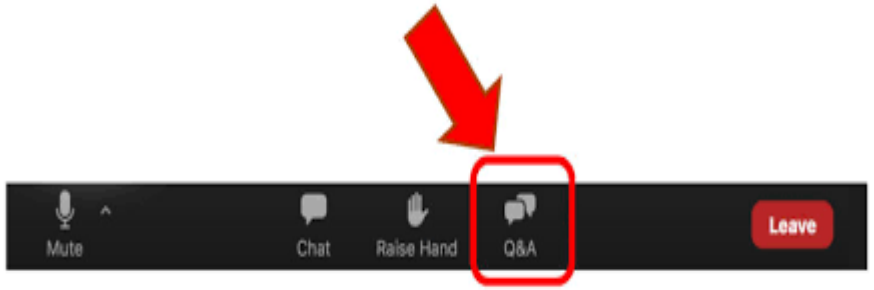
Kelly Crosbie, MSW, LCSW
Director
NCDHHS Division of Mental Health,
Developmental Disabilities, and Substance Use Services

November 9, 2026

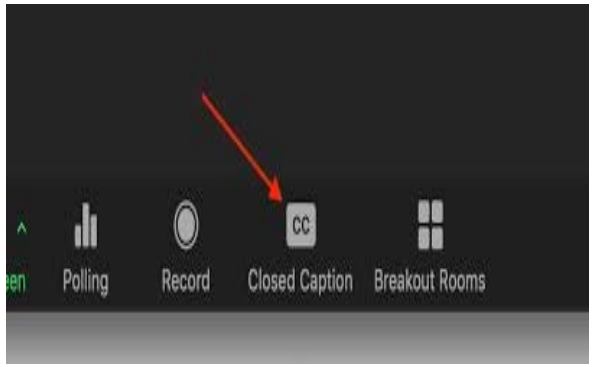


Housekeeping

- Reminders about the webinar technology:
  - Please make sure you are using a computer or smart phone connected to the internet, and the audio function is on, and the volume is turned up.
  - Please make sure your microphone is muted for the duration of the call.
  - Questions can be submitted any time during the presentation using the “Q&A” box located on your control panel.



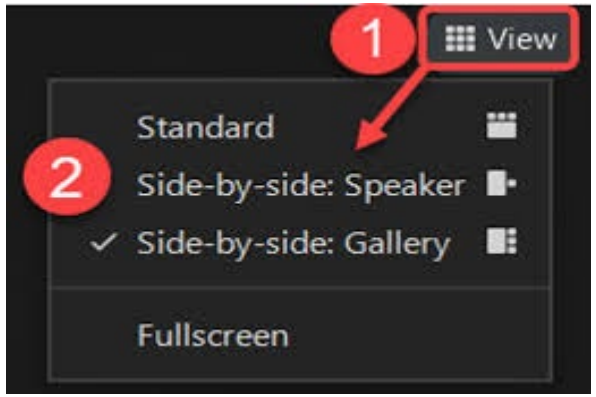
Housekeeping



- American Sign Language (ASL) Interpreters and Closed-Captioning
  - ASL Interpreters and Closed-Captioning options will be available for today's event.
  - For closed-captioning options select the "Closed Caption" feature located on your control panel.

Intérpretes en lengua de signos americana (ASL) y subtítulos:

Habrá intérpretes de ASL y opciones de subtítulos disponibles para el evento de hoy. Para opciones de subtítulos, seleccione la función "Subtítulos" ubicada en su panel de control.



- Adjusting Video Layout and Screen View
  - Select the "View" feature located in the top-right hand corner of your screen.

Agenda

1. Introductions
2. Focus: Serving Those Who Served – A Conversation About Veteran's Health and Wellness
3. Panel Discussion

Kelly Crosbie, MSW, LCSW, DMH/DD/SUS Director



- 30 years in MH/SU/IDD Field
- 13 years in NCDHHS
- DMH/DD/SUS since Dec 2022
- Licensed Clinical Social Worker (LCSW)
- Person with lived experience

MH/SU/IDD/TBI System Announcements & Updates

Participate in the Statewide Provider Survey on Assisted Outpatient Commitment

DMH/DD/SUS wants to hear from North Carolina's mental health professionals who support people with serious mental illness. In partnership with the North Carolina Collaboratory and pursuant to House Bill 1104, our division is helping distribute an anonymous survey conducted by the Wilson Center for Science & Justice at Duke Law. The survey is part of a statewide research effort to better understand perspectives on assisted outpatient treatment (AOT) in North Carolina.

Why participate:

- Open through November 9, 2026
- Takes about 10 minutes to complete
- Voluntary and anonymous
- Help inform understanding of AOT, access to care, and treatment need in North Carolina

Complete the Survey:

https://duke.qualtrics.com/jfe/form/SV_3JBgCpMwaFFFWBw?source=DHHS

NOVEMBER 11TH IS

VETERANS DAY

HONORING ALL WHO SERVED

North Carolina is home to over 750,000 veterans and has the greatest number of active-duty troops on the East Coast.

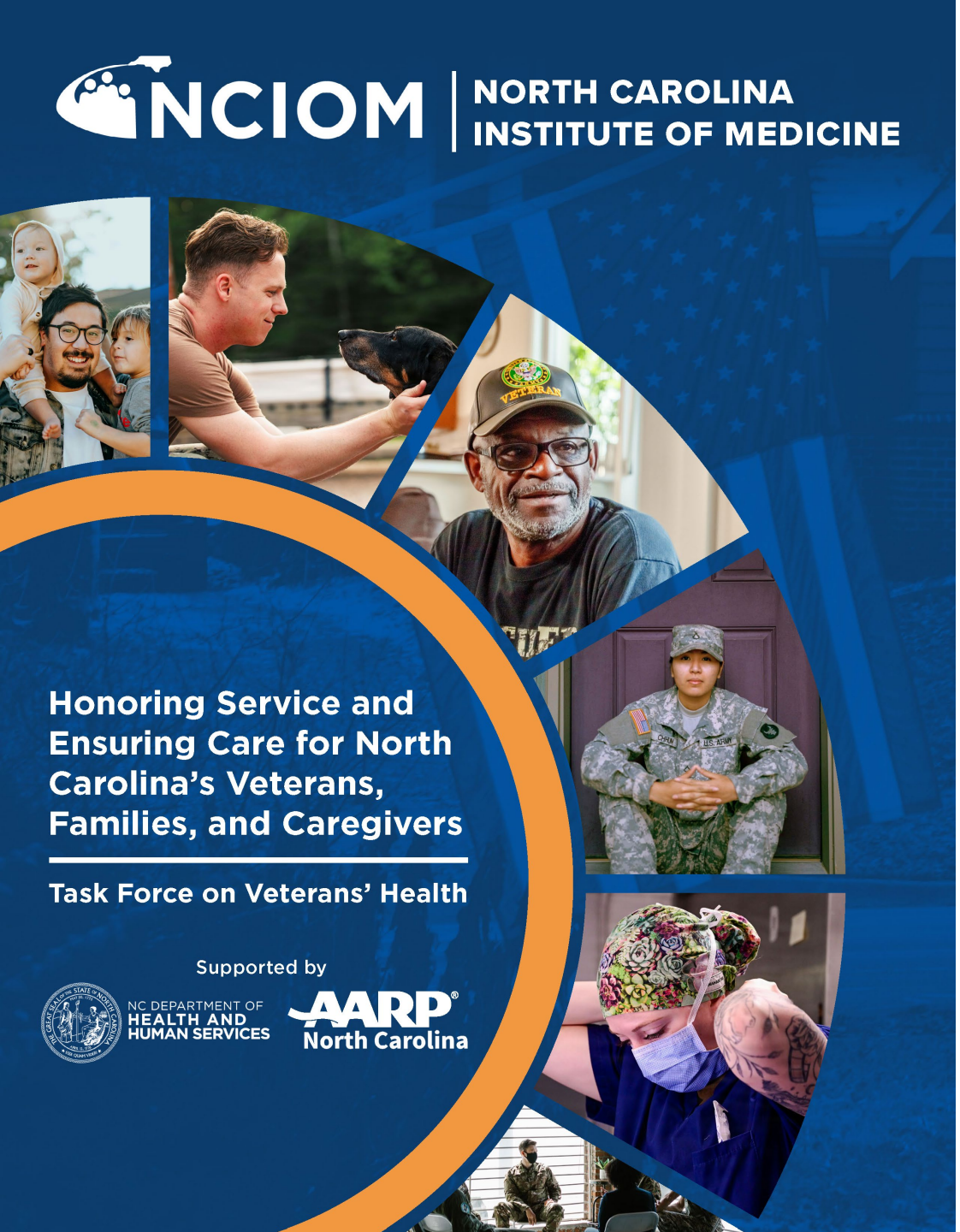
Our state is also in the top 5 per capita nationally for 21st Century veteran residents.

DMHDDSUS actively supports our North Carolina Service Members, Veterans, and their families through funding community resources like:

- NCServes
- NC4Vets.org
- Veterans Services of the Carolinas (VSC)
- Veteran Restoration Quarters
- Projects for Assistance in Transition from Homelessness (PATH)
- Veteran Support Specialist Training
- North Carolina National Guard Voucher Program



Veterans Crisis Line
DIAL 988 then PRESS 1



The NCIOM Task Force on Veterans' Health Report

8 recommendations and 26 strategies to:

- Connect Veterans, families, and caregivers to the support they need
- Ensure access to community-based care
- Build a workforce and system ready to serve Veterans

bitly

Panel Discussion

Kayreen Gucciardo, USN LCDR (Ret.), MEd, MHA, DMH/DD/SUS Veteran's Services Coordinator



- 30 years in US Navy (enlisted/commissioned)
- DMH/DD/SUS since June 2024
- Fourth generation military/disabled Veteran
- Son is fifth generation, medically retired Special Forces Veteran

Today's Panelists



Jocelyn Mitnaul Mallett

Secretary
North Carolina Department of Military and Veterans Affairs



Addie Melsheimer Imseis MPH, BSN, RN

Project Director
UNC Department of Public Health
Leadership and Practice



Blake Bourne

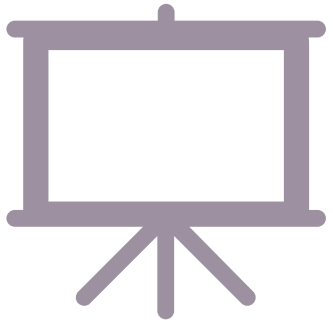
President and CEO
Veterans Bridge Home

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Division of Mental Health, Developmental Disabilities and Substance Use Services

Question & Answer Session



Questions and feedback are welcome at BHIDD.HelpCenter@dhhs.nc.gov.



The recording and presentation slides for this webinar will be posted to the DMH/DD/SUS Webinars webpage.

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NCServes: https://www.ncserves.org/
NC4Vets.org: https://nc4vets.org/
Veterans Services of the Carolinas (VSC): https://abccm-vsc.org/
Veteran Restoration Quarters: https://www.abccm.org/ministry-services/veterans-restoration-quarters/
Projects for Assistance in Transition from Homelessness (PATH): https://www.samhsa.gov/communities/homelessness-programs-resources/grants/path
Veteran Support Specialist Training: https://milvetacademy.org/mva-vss/
North Carolina National Guard Voucher Program: https://ng.nc.gov/north-carolina-tuition-assistance-program-nctap

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North Carolina Institute of Medicine Task Force on Veterans' Health Report: https://nciom.org/the-nciom-task-force-on-veterans-health/

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