

As of May 1, 2025

COUNTY	PROVIDER TYPE	OMBUDSMAN CONTACT
Alamance	Adult Care Homes & Nursing Homes	Adriene Carmicheal; Office: (336) 904-0300 ext. 2004; acarmicheal@ptrc.org
Alexander	Adult Care Homes & Nursing Homes	Christina Franklin; Office: (828) 485-4213; christina.franklin@wpcog.org
Alleghany	Adult Care Homes & Nursing Homes	Stevie Welborn; Office: (828) 265-5434 ext. 126; swelborn@hccog.org
Anson	Adult Care Homes & Nursing Homes	Rachel Kiel; Office: (704) 348-2739; rkiel@centralina.org
Ashe	Adult Care Homes & Nursing Homes	Stevie Welborn; Office: (828) 265-5434 ext. 126; swelborn@hccog.org
Avery	Adult Care Homes & Nursing Homes	Stevie Welborn; Office: (828) 265-5434 ext. 126; swelborn@hccog.org
Beaufort	Adult Care Homes & Nursing Homes	Laura Jett; Office: (252) 974-1838; ljett@midwestcom.org
Bertie	Adult Care Homes & Nursing Homes	Laura Jett; Office: (252) 974-1838; ljett@midwestcom.org
Bladen	Adult Care Homes & Nursing Homes	Markalya Foote; Office: (910) 775-9761; msf@lrcog.org
Brunswick	Adult Care Homes & Nursing Homes	Jeff Brunsink; Cell: 910-444-8198; jbrunsink@capefearcog.org
Buncombe	Adult Care Homes & Nursing Homes	Split between Donna Thomason & Donna Case; Main Line: (828) 251-6622
Burke	Adult Care Homes & Nursing Homes	Christina Franklin; Office: (828) 485-4213; christina.franklin@wpcog.org
Cabarrus	Adult Care Homes & Nursing Homes	Rachel Kiel; Office: (704) 348-2739; rkiel@centralina.org
Caldwell	Adult Care Homes & Nursing Homes	Michael Layza; Office: 828-485-4271; michael.layza@wpcog.org
Camden	Adult Care Homes & Nursing Homes	Melissa Hines; Office: (252) 404-7086; mhines@accog.org
Carteret	Adult Care Homes & Nursing Homes	Angelia Pridgen; Office: (252) 638-3185 ext. 3007; apridgen@eccog.org
Caswell	Adult Care Homes & Nursing Homes	Kim Johnson; Office: (336) 904-0300 ext. 2014; kjohnson@ptrc.org
Catawba	Adult Care Homes & Nursing Homes	Christina Franklin; Office: (828) 485-4213; christina.franklin@wpcog.org
Chatham	Adult Care Homes & Nursing Homes	Autumn Cox; Office: (919) 558-9401; acox@centralpinesnc.gov
Cherokee	Adult Care Homes & Nursing Homes	Anna Franklin; Office: (828) 586-1962 ext. 223; anna@regiona.org
Chowan	Adult Care Homes & Nursing Homes	Melissa Hines; Office: (252) 404-7086; mhines@accog.org
Clay	Adult Care Homes & Nursing Homes	Anna Franklin; Office: (828) 586-1962 ext. 223; anna@regiona.org
Cleveland	Adult Care Homes & Nursing Homes	Mandy Johnson; Office: (828) 351-2328; mjohnson@foothillsregion.org

For more information about the ombudsman program, please email Renee Kea or Kendra Dixon within the NC Office of the State Long Term Care Ombudsman.

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Columbus	Adult Care Homes	Jeff Brunsink; Cell: 910-444-8198; jbrunsink@capefearcog.org
Columbus	Nursing Homes	Holli Blackwelder; Cell: 910-444-8485 hblackwelder@capefearcog.org
Craven	Adult Care Homes	Angelia Pridgen; Office: (252) 638-3185 ext. 3007; apridgen@eccog.org
Craven	Nursing Homes	Lauren Latshaw; Office: (252) 638-3185 ext. 3010; llatshaw@eccog.org
Cumberland	Adult Care Homes & Nursing Homes	Kareem Strong; Office: (910) 323-4191 ext. 25; kstrong@mccog.org

Currituck	Adult Care Homes & Nursing Homes	Melissa Hines; Office: (252) 404-7086; mhines@accog.org
Dare	Adult Care Homes & Nursing Homes	Melissa Hines; Office: (252) 404-7086; mhines@accog.org
Davidson	Adult Care Homes & Nursing Homes	Beth Johnson; Office: (336) 904-0300 ext. 2001; bjohnson@ptrc.org
Davie	Adult Care Homes & Nursing Homes	Tracy Warner; Office: (336) 904-0300 ext. 2007; twarner@ptrc.org
Duplin	Adult Care Homes & Nursing Homes	Angelia Pridgen; Office: (252) 638-3185 ext. 3007; apridgen@eccog.org
Durham	Adult Care Homes & Nursing Homes	Tracy Burton; Office: (919) 558-2714; tburton@centralpinesnc.gov
Edgecombe	Adult Care Homes	Annetta Brown; Office: (252) 234-5962; abrown@ucpcog.org
Edgecombe	Nursing Homes	Tyronda Whitaker; Office: (252) 234-5963; twhitaker@ucpcog.org
Forsyth	Adult Care Homes & Nursing Homes	Crystal Norman; Office: (336) 904-0300 ext. 2013; cnorman@ptrc.org
Franklin	Adult Care Homes & Nursing Homes	Kim Hawkins; Office: (252) 436-2050; khawkins@kerrtarcog.org
Gaston	Adult Care Homes & Nursing Homes	Jeanette Mullies; Office: (704) 688-6504; jmullies@centralina.org
Gates	Adult Care Homes & Nursing Homes	Melissa Hines; Office: (252) 404-7086; mhines@accog.org
Graham	Adult Care Homes & Nursing Homes	Anna Franklin; Office: (828) 586-1962 ext. 223; anna@regiona.org
Granville	Adult Care Homes & Nursing Homes	Kim Hawkins; Office: (252) 436-2050; khawkins@kerrtarcog.org
Greene	Adult Care Homes & Nursing Homes	Lauren Latshaw; Office: (252) 638-3185 ext. 3010; llatshaw@eccog.org
Guilford	Adult Care Homes	Kim Johnson; Office: (336) 904-0300 ext. 2014; kjohnson@ptrc.org

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Guilford	Nursing Homes	Tracy Warner; Office: (336) 904-0300 ext. 2007; twarner@ptrc.org
Halifax	Adult Care Homes	Annetta Brown; Office: (252) 234-5962; abrown@ucpcog.org
Halifax	Nursing Homes	Tyronda Whitaker; Office: (252) 234-5963; twhitaker@ucpcog.org
Harnett	Adult Care Homes & Nursing Homes	Kareem Strong; Office: (910) 323-4191 ext. 25; kstrong@mccog.org
Haywood	Adult Care Homes & Nursing Homes	Anna Franklin; Office: (828) 586-1962 ext. 223; anna@regiona.org
Henderson	Adult Care Homes & Nursing Homes	Cori Search; Office: (828) 251-7433; cori@landofsky.org
Hertford	Adult Care Homes & Nursing Homes	Laura Jett; Office: (252) 974-1838; ljett@mideastcom.org
Hoke	Adult Care Homes & Nursing Homes	Markalya Foote; Office: (910) 775-9761; msf@lrcog.org
Hyde	Adult Care Homes & Nursing Homes	Melissa Hines; Office: (252) 404-7086; mhines@accog.org
Iredell	Adult Care Homes & Nursing Homes	Patricia Cowan; Office: (704) 688-6503; pcowan@centralina.org
Jackson	Adult Care Homes & Nursing Homes	Anna Franklin; Office: (828) 586-1962 ext. 223; anna@regiona.org
Johnston	Adult Care Homes & Nursing Homes	Carolyn Pennington; Office: (919) 558-2703; cpennington@centralpinesnc.gov
Jones	Adult Care Homes & Nursing Homes	Angelia Pridgen; Office: (252) 638-3185 ext. 3007; apridgen@eccog.org

Lee	Adult Care Homes	Autumn Cox; Office: (919) 558-9401; acox@centralpinesnc.gov
Lee	Nursing Homes	Angela Woodard; Office: (919) 558-9404; awoodard@centralpinesnc.gov
Lenoir	Adult Care Homes & Nursing Homes	Lauren Latshaw; Office: (252) 638-3185 ext. 3010; llatshaw@eccog.org
Lincoln	Adult Care Homes & Nursing Homes	Jeanette Mullies; Office: (704) 688-6504; jmullies@centralina.org
McDowell	Adult Care Homes & Nursing Homes	Mandy Johnson; Office: (828) 351-2328; mjohnson@foothillsregion.org
Macon	Adult Care Homes & Nursing Homes	Anna Franklin; Office: (828) 586-1962 ext. 223; anna@regiona.org
Madison	Adult Care Homes & Nursing Homes	Donna Thomason; Office: (828) 251-7439; donna@landofsky.org
Martin	Adult Care Homes & Nursing Homes	Laura Jett; Office: (252) 974-1838; ljett@mideastcom.org
Mecklenburg	Adult Care Homes	Rochelle Mclver; Office: (704) 348-2736; rmciver@centralina.org
Mecklenburg	Nursing Homes	Hillary Kaylor; Office: (704) 348-2724; hkaylor@centralina.org

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Mitchell	Adult Care Homes & Nursing Homes	Stevie Welborn; Office: (828) 265-5434 ext. 126; swelborn@hccog.org
Montgomery	Adult Care Homes & Nursing Homes	Adriene Carmicheal; Office: (336) 904-0300 ext. 2004; acarmicheal@ptrc.org
Moore	Adult Care Homes & Nursing Homes	Carolyn Pennington; Office: (919) 558-2703; cpennington@centralpinesnc.gov
Nash	Adult Care Homes	Annetta Brown; Office: (252) 234-5962; abrown@ucpcog.org
Nash	Nursing Homes	Tyronda Whitaker; Office: (252) 234-5963; twhitaker@ucpcog.org
New Hanover	Adult Care Homes	Jeff Brunsink; Cell: 910-444-8198; jbrunsink@capefearcog.org
New Hanover	Nursing Homes	Holli Blackwelder; Cell: 910-444-8485; hblackwelder@capefearcog.org
Northampton	Adult Care Homes	Annetta Brown; Office: (252) 234-5962; abrown@ucpcog.org
Northampton	Nursing Homes	Tyronda Whitaker; Office: (252) 234-5963; twhitaker@ucpcog.org
Onslow	Adult Care Homes & Nursing Homes	Angelia Pridgen; Office: (252) 638-3185 ext. 3007; apridgen@eccog.org
Orange	Adult Care Homes & Nursing Homes	Autumn Cox; Office: (919) 558-9401; acox@centralpinesnc.gov
Pamlico	Adult Care Homes & Nursing Homes	Angelia Pridgen; Office: (252) 638-3185 ext. 3007; apridgen@eccog.org
Pasquotank	Adult Care Homes & Nursing Homes	Melissa Hines; Office: (252) 404-7086; mhines@accog.org
Pender	Adult Care Homes & Nursing Homes	Holli Blackwelder; Cell: 910-444-8485; hblackwelder@capefearcog.org
Perquimans	Adult Care Homes & Nursing Homes	Melissa Hines; Office: (252) 404-7086; mhines@accog.org
Person	Adult Care Homes & Nursing Homes	Kim Hawkins; Office: (252) 436-2050; khawkins@kerrtarcog.org
Pitt	Adult Care Homes & Nursing Homes	Laura Jett; Office: (252) 974-1838; ljett@mideastcom.org
Polk	Adult Care Homes & Nursing Homes	Lori Simpson; Office: (828) 351-2326; lsimpson@foothillsregion.org
Randolph	Adult Care Homes	Adriene Carmicheal; Office: (336) 904-0300 ext. 2004; acarmicheal@ptrc.org
Randolph	Nursing Homes	Adriene Carmicheal; Office: (336) 904-0300 ext. 2004; acarmicheal@ptrc.org
Richmond	Adult Care Homes & Nursing Homes	Markalya Foote; Office: (910) 775-9761; msf@lrcog.org
Robeson	Adult Care Homes & Nursing Homes	Markalya Foote; Office: (910) 775-9761; msf@lrcog.org
Rockingham	Adult Care Homes	Beth Johnson; Office: (336) 904-0300 ext. 2001; bjohnson@ptrc.org
Rockingham	Nursing Homes	Kim Johnson; Office: (336) 904-0300 ext. 2014; kjohnson@ptrc.org
Rowan	Adult Care Homes & Nursing Homes	Patricia Cowan; Office: (704) 688-6503; pcowan@centralina.org

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Rutherford	Adult Care Homes & Nursing Homes	Mandy Johnson; Office: (828) 351-2328; mjohnson@foothillsregion.org
Sampson	Adult Care Homes & Nursing Homes	Kareem Strong; Office: (910) 323-4191 ext. 25; kstrong@mccog.org
Scotland	Adult Care Homes & Nursing Homes	Markalya Foote; Office: (910) 775-9761; msf@lrcog.org
Stanly	Adult Care Homes & Nursing Homes	Patricia Cowan; Office: (704) 688-6503; pcowan@centralina.org
Stokes	Adult Care Homes & Nursing Homes	Beth Johnson; Office: (336) 904-0300 ext. 2001; bjohnson@ptrc.org
Surry	Adult Care Homes & Nursing Homes	Beth Johnson; Office: (336) 904-0300 ext. 2001; bjohnson@ptrc.org
Swain	Adult Care Homes & Nursing Homes	Anna Franklin; Office: (828) 586-1962 ext. 223; anna@regiona.org
Transylvania	Adult Care Homes & Nursing Homes	Donna Case; Office: (828) 251-7430; donnac@landofsky.org
Tyrrell	Adult Care Homes & Nursing Homes	Melissa Hines; Office: (252) 404-7086; mhines@accog.org
Union	Adult Care Homes & Nursing Homes	Rachel Kiel; Office: (704) 348-2739; rkiel@centralina.org
Vance	Adult Care Homes & Nursing Homes	Kim Hawkins; Office: (252) 436-2050; khawkins@kerrtarcog.org
Wake	Adult Care Homes	Autumn Cox; Office (919) 558-9401; acox@centralpinesnc.gov
Wake	Nursing Homes	Angela Woodard; Office: (919) 558-9404; awoodard@centralpinesnc.gov
Warren	Adult Care Homes & Nursing Homes	Kim Hawkins; Office: (252) 436-2050; khawkins@kerrtarcog.org
Washington	Adult Care Homes & Nursing Homes	Melissa Hines; Office: (252) 404-7086; mhines@accog.org
Watauga	Adult Care Homes & Nursing Homes	Stevie Welborn; Office: (828) 265-5434 ext. 126; swelborn@hccog.org
Wayne	Adult Care Homes & Nursing Homes	Lauren Latshaw; (252) 638-3185 ext. 3010; llatshaw@eccog.org
Wilkes	Adult Care Homes & Nursing Homes	Stevie Welborn; Office: (828) 265-5434 ext. 126; swelborn@hccog.org
Wilson	Adult Care Homes	Annetta Brown; Office: (252) 234-5962; abrown@ucpcog.org
Wilson	Nursing Homes	Tyronda Whitaker; Office: (252) 234-5963; twhitaker@ucpcog.org
Yadkin	Adult Care Homes & Nursing Homes	Crystal Norman; Office: (336) 904-0300 ext. 2013; cnorman@ptrc.org
Yancey	Adult Care Homes & Nursing Homes	Stevie Welborn; Office: (828) 265-5434 ext. 126; swelborn@hccog.org

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