




NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**
Division of Mental Health, Developmental
Disabilities and Substance Use Services

JOSH STEIN • Governor
DEVPUTTA SANGVAI • Secretary
KELLY CROSBIE • Director

DMH/DD/SUS COMMUNICATION BULLETIN

DATE: February 5, 2026

TO: Local Management Entities/Managed Care Organizations (LME/MCOs)

FROM: Kelly Crosbie, Director 

RE: Responses to Public Comments Received for State-Funded Substance Use Disorder Service Definition Updates

On November 15, 2025, the Division of Mental Health, Developmental Disabilities and Substance Use Services (DMHDDSUS) posted seven proposed new and revised clinical policies:

- State-Funded Clinically Managed Low-Intensity Residential Treatment Services
- State-Funded Enhanced Mental Health and Substance Use Service, Clinically Managed Residential Withdrawal Management
- State-Funded Clinically Managed Population Specific High-Intensity Residential Program
- State-Funded Clinically Managed Residential Services
- State-Funded Medically Monitored Intensive Inpatient Services
- State-Funded Substance Abuse Comprehensive Outpatient Treatment (SACOT)
- State-Funded Substance Abuse Intensive Outpatient Program (SAIOP)

During the public comment period, feedback was solicited on the proposed policy updates. Responses to the comments received can be found at : [Proposed State-Funded Service Definition Policies | NCDHHS](#). Please note the proposed policies became effective January 1, 2026.

We appreciate the feedback received and your continued commitment to providing high-quality care. Please contact Tracy Ginn at 984-236-5075 or DHHS-DMH-CO-State-fundedServiceDefinitionFeedback@dhhs.nc.gov if you have questions or need further clarification regarding the guidance included in this bulletin.

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF MENTAL HEALTH, DEVELOPMENTAL DISABILITIES
AND SUBSTANCE USE SERVICES

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