



**State CFAC Members
2023-2024**

Brandon Wilson, Chair
Bob Crayton, Vice-Chair
Angela-Christine L. Rainear
Annette Smith
April DeSelms
Ashley Snyder Miller
Crystal Foster
Domenica Hutnick
Gene McLendon
Heather Johnson
Janet Breeding
Jean Anderson
Jeanie Irby
Jessica Aguilar
Johnnie Thomas
Lorraine Washington
Lily Parker
Dr. Michelle Laws
Nathan Cartwright
Patty Schaeffer
Susan Monroe

September 6th, 2023

To: DMH Director Kelly Crosbie
Cc: Deputy Secretary for Medicaid Jay Ludlam

First I would like to thank you and the Department for their attendance and deep participation during our July 12th SCFAC meeting in Raleigh, NC. It was great to have you, Secretary Kody Kinsley, Deputy Secretary Mark Benton, Deputy Secretary for Medicaid Jay Ludlam and Deputy Director Renee Rader present. We are grateful for your responses to our formal recommendations, and are excited that some of these may move forward. The committee would like to request that we receive updates quarterly on the recommendations that you concurred and will be implementing in the coming year.

During our recent CFAC Board Retreat in August, the committee worked through several white board sessions to identify major focus areas for upcoming year. These focus areas will be integrated within the four major sub-committees for 2023-24. This year we are more closely aligning with our charge of G.S §122C-171 and is evident with this year's sub-committees.

The sub-committees are as follows:

- Optimization (Gaps/Needs & Veterans)
- Contract Deliverables (Both Standard and Tailored Plans)
- Community Collaboration (Local CFACs and MACs)
- Legislative and State Budget

The committee would like to request that we receive **quarterly** updates on the specific recommendations that the Department concurred and is taking action on this year.

In aid of these subcommittees we would first like to request the following documents that can be utilized to support our work throughout the year; as well as guide our additional requests and presenters.

- 1) Standard Plan contract **sections** directly associated with mental health and substance use in order to explore the deliverables within these plans.
- 2) Updated DMHDDSUS State Plan for CFAC review.
- 3) Most recent proposed Department Budget.

In addition, to these appeals we would also like to make a request to Medicaid Director Jay Ludlam to provide monthly accounts during monthly CFAC meetings. We are providing a list of which can serve as a template for reporting that provides structure and consistency for the pressing questions at hand.

- 1.) Comprehensive update on the 1915i Option Services
- 2.) Updates on Innovations Waiver
- 3.) TBI Waiver updates (with data)
- 4.) LME/MCO Performance Measures
 - a.) Tailored Plans Readiness
 - b.) Network Adequacy
- 5.) Update on Contract Deliverables on Standard Plans MH and SUD services
- 6.) Dashboard Report on PDN

Nothing About Us, Without Us.



North Carolina State Consumer and Family Advisory Committee

C/O Community Engagement and Empowerment Team

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The committee would also like to share the growing concern with the delay of Tailored Plans launch. This delay has resulted in increased anxiety and has contributed confusion for all North Carolinians and has caused a great deal of strain on the members and their families of services. This committee supports Medicaid Expansion and is grateful for the stance the Department has taken with advocating publicly for General Assembly to pass this critical piece of legislation.

With the many new members, the committee has a renewed energy this year and is looking forward to our upcoming meetings. We remain honored to work alongside the Department to help provide guidance on systemic issues and drive impact for the community. Please reply with any questions and comments at the next CFAC Meeting, September 13th, 2023.

Respectfully, on behalf of the State Consumer and Family Advisory Committee,

Brandon L. Wilson

Chairman

State Consumer and Family Advisory Committee