

Nothing About Us, Without Us.



State Consumer and Family Advisory Committee (SCFAC) Meeting Agenda
Hybrid Meeting | Wednesday, January 21, 2026, 9:00 AM – 3:00 PM

***Agenda subject to change without notice.**

Location: 1915 Health Services Way, Raleigh, NC 27607	Join Link: Register here You must register prior to the meeting to receive log-in information and dial-in options.
Contact:	Stacey Harward – Stacey.harward@dhhs.nc.gov - Cell Phone 919-604-6027
9:00 – 9:15 AM	Welcome/Roll Call/Approval of Agenda and Minutes Michelle Laws, SCFAC Chair
9:15 – 10:30 AM	Division of State Operated Healthcare Facilities (DSOHF) Update Karen Burkes, Deputy Secretary for Facilities and Licensure
10:30 – 11:30 AM	Division of Mental Health, Developmental Disabilities and Substance Use Services DMH/DD/SUS Update Kelly Crosbie, DMH/DD/SUS Director
11:30 AM – 12:00 PM	Public Comment Public Comment Link: https://forms.office.com/g/NLzm1gckte
12:00 – 12:30 PM	Lunch
12:30 – 1:00 PM	Division of Health Benefits (DHB) Update DHB Staff
1:00 – 2:00 PM	Customer Service and Community Rights Update Glenda Stokes, Customer Service and Community Rights Team Lead
2:00 – 3:00 PM	SCFAC Work
3:00 PM	Adjournment

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Join Link: https://www.zoomgov.com/meeting/register/vJlscuuppzqGrRiocF5HUQiV_ILutdFMc8