



State Consumer and Family Advisory Committee (SCFAC) Meeting Agenda
Hybrid Meeting | Wednesday, March 11, 2026, 9:00 AM – 3:00 PM

***Agenda subject to change without notice.**

Location: Conference Room HQ – L1 – 01110 Training Room A 1915 Health Services Way, Raleigh, NC 27607	Join Link: Register here You must register prior to the meeting to receive log-in information and dial-in options.
Contact:	Stacey Harward Stacey.harward@dhhs.nc.gov (919) 604-6027
9:00 – 9:15 AM	Welcome/Roll Call/Approval of Agenda and Minutes Michelle Laws, SCFAC Chair
9:15 – 9:45 AM	Division of Health Benefits (DHB) Update Melanie Bush, Assistant Secretary for DHB
9:45 – 10:15 AM	Division of Mental Health, Developmental Disabilities, and Substance Use Services DMH/DD/SUS Update Kelly Crosbie, Director for DMH/DD/SUS
10:15 – 11:30 AM	Quarterly Annual Report Update DHHS Staff
11:30 – 11:40 AM	Break
11:40 AM – 12:10 PM	Public Comment Public Comment Link: https://forms.office.com/g/NLzm1gckte
12:10 – 1:00 PM	Lunch
1:00 – 2:00 PM	Tula Tool and Data Brief Cindy Ehlers, Chief Strategy and Innovation Officer for Trillium Health Resources
2:00 – 3:00 PM	SCFAC Work Michelle Laws, SCFAC Chair
3:00 PM	Adjournment

Please register before the meeting to receive the login link and dial-in information.

Join Link: https://www.zoomgov.com/meeting/register/vJlscuuppzoqGrRiocF5HUQiV_ILutdFMc8