

## State Council Policy Levers

These levers provide State Interagency Councils on Homelessness and their partners with practical ways to act. They offer a menu of options that the North Carolina Interagency Council on Homeless Programs (NC ICCHP) can use together to turn ideas into results.

### Identify Problems (Know the Landscape)

*Use data and research to see what's working, what's missing, and where needs are greatest.*

- Commission statewide studies on promising practices
- Review and align existing state/local data (such as Point in Time Count/Homeless Management Information System data, Medicaid claims, jail releases)
- Request and consolidate information from regional councils, Public Housing Authorities, and nonprofits
- Encourage analysis of state & regional outcomes and gaps

### Equip the Field (Provide Technical Assistance & Tools)

*Provide local and regional partners with the necessary tools, training, and resources to act effectively.*

- Publish NC-specific toolkits and primers (e.g., eviction prevention playbook)
- Provide technical assistance through learning collaboratives and peer networks
- Direct Technical Assistance providers to targeted support for rural regions and smaller PHAs
- Host an ICCHP resource hub (central webpage, FAQs, and dashboards)
- Use when issues are identified and guidance would help regions act.

### Set Direction (Guidance & Policy)

*Align policy, funding, and reporting so partners are working toward the same goals.*

- Recommend state legislative or budget changes where needed
- Issue state-level guidance, clarifying allowable uses of funds and cross-agency practices
- Adjust funding criteria in state-administered housing & health grants
- Align performance reporting requirements across agencies
- Designate agency leads for housing and health coordination
- Offer/advocate for regulatory flexibility where localities need waivers to achieve outcomes that align with state goals
- Expand data sharing across housing programs (DHHS, Medicaid, Corrections, Child Welfare, etc.)

### Send Clear Messages

*Communicate priorities consistently and with one voice, so expectations and goals are clear.*

- Issue letters or memos from Secretaries to reinforce priorities
- Highlight homelessness and NC ICCHP goals in public remarks
- Embed housing stability talking points in agency communications
- Use webinars, newsletters, and online platforms for consistent outreach

### Strengthen Partnerships (Grow the Network)

*Bring together statewide and local partners to coordinate efforts and build momentum.*

- Engage statewide partners: hospitals, universities, business councils, philanthropy
- Keep regular communication with regional groups like Continuums of Care, Reentry Councils, and Public Housing Authorities to track barriers/bright spots
- Develop joint resources and publications with partners
- Co-convene regional and statewide gatherings to build momentum