

ROY COOPER • Governor KODY H. KINSLEY • Secretary MARGARET L. SAUER, MS, MHA • Director, Office of Rural Health

# North Carolina Office of Rural Health State Designated Rural Health Center Request for Applications SFY 2024

**RFA TITLE:** State Designated Rural Health Centers Support Grants

**FUNDING AGENCY NAME:** North Carolina Office of Rural Health (NC ORH) **FUNDING AGENCY ADDRESS:** 311 Ashe Avenue, Raleigh, NC 27603

RFA OPENS: February 27, 2023 RFA DEADLINE: March 24, 2023, 5:00 p.m. until funds as obligated. RFA TECHNICAL ASSISTANCE WEBINAR: March 9, 2023, 10:30 a.m. – 11:30 a.m.

**HOW TO OBTAIN FURTHER INFORMATION**: Questions regarding the application can be sent to Justin Kearley at <u>justin.kearley@dhhs.nc.gov</u> or you may reach out to your regional operations specialist based on the appropriate NC Medicaid Region.

Kim McNeil, Rural Health Operations Specialist - Regions 4 & 6 <u>Kimberly.r.mcneil@dhhs.nc.gov</u>

Beth Blaise, Rural Health Operations Specialist - Regions 3 & 5 Beth.blaise@dhhs.nc.gov

Justin Kearley, Rural Health Operations Specialist - Regions 1 & 2 Justin.kearley@dhhs.nc.gov

Dorothea Brock, Program Manager Dorothea.Brock@dhhs.nc.gov

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • OFFICE OF RURAL HEALTH

LOCATION: 311 Ashe Avenue, Cooke Building, Raleigh, NC 27606 MAILING ADDRESS: 2009 Mail Service Center, Raleigh, NC 27699-2009 www.ncdhhs.gov • TEL: 919-527-6440 • FAX: 919-733-8300

AN EQUAL OPPORTUNITY / AFFIRMATIVE ACTION EMPLOYER



# BACKGROUND

NC ORH assists underserved communities and populations with developing innovative strategies for improving access, quality, and cost-effectiveness of health care. Distribution of primary care providers in North Carolina has historically been skewed toward cities and larger towns. Rural residents, who often face transportation issues, may find accessing primary care services difficult. Through the establishment of State Designated Rural Health Centers (SDRHC), NC ORH partners with local communities to provide funding to improve ability to serve underserved, Medicaid and Medicare populations who would otherwise be unable to access needed primary care services due to geographic, economic, or other barriers. Thus, SDRHCs have become an integral part of the health care safety net for North Carolina's rural and underserved residents.

The primary purpose of the state designation is to support new access points and stabilize current access in care sites that do not already receive support through the Federally Qualified Health Center (FQHC) or FQHC Look a Like designation. Funding is available to support and sustain access to care in rural areas that may face sufficient challenges without the SDRHC funding. Recognizing the need for access to healthcare as the demographics of NC, as well as access points, change (due to FQHC growth and multi-site practice locations) is necessary for incubating and supporting the growth of new access points for health care in rural NC.

ORH defines an SDRHC as a health care safety net organization that a is a 501(c)3 non-profit organization not owned, controlled, or operated by another entity with an active board that has as its primary mission to provide primary health care services to those residing in its community. SDRHCs must be located within communities that are both rural and underserved and must currently be delivering primary health care services.

The SDRHC Guide is available as a resource for more detailed information about NC ORH's work to increase access to quality care in rural and underserved communities. The Guide outlines the process for receiving State Designation as Rural Health Center and the activities the funds support. <u>SFY2023\_2024 SDRHC Manual</u>

# **RFA DESCRIPTION**

NC ORH is accepting applications for continuing and new SDRHCs. The purpose of grants awarded under this program is to support SDRHCs.

These grant funds, supported through the North Carolina General Assembly, are for assuring access to primary and preventive care to meet the health needs of rural, underserved and medically indigent patients in North Carolina. An important component of this work is to stabilize and strengthen the safety net through increased levels of collaboration and integration of services to meet and sustain the needs of those served more effectively.

The SFY 2024 RFA supports the state mission of improving the health, safety and well-being of all North Carolinians while being good stewards of limited resources. The RFA seeks to develop sustainable models of care as well as address the conditions in which people live that directly affect health, known as "social drivers of health." The initial focus encourages partnering with community-based organizations to ensure access to transportation, food, housing, and personal safety resources.

# TYPE (S) OF APPLICATIONS

**New Rural Health Center Applicants**: An organization that is not currently funded through the NC ORH SDRHC grant and seeks to serve an underserved service area and uninsured target population with one or more permanent service delivery site(s). The organization may have received funds from other NC ORH programs but not as an SDRHC.

**Rural Health Center Continuing Applicants:** A current SDRHC that has received funds from the NC ORH and seeks to continue serving its current service area and target population. Continuing applicants are required to attach an attestation sheet along with the application indicating that the site is currently offering primary care services, has an established board of directors, is actively using an identified EHR system, and follows the State of North Carolina requirements. Continuing applicants seeking to serve a different service access point or service area must include justification in the application narrative. This request is subject to approval. The organization must also meet eligibility criteria to apply for SDRHC funding.

# **Grant Funding Descriptions**

A. Health service delivery site: Medical Access Plan (MAP) and/or Behavioral Health (BH) -

Proposal to provide a comprehensive package of healthcare services to rural uninsured/underinsured residents. These visits are reimbursable at a rate of \$100.00 per **MAP** encounter to the health center based on medically necessary face-to-face provider encounters, as follows: onsite x-rays, in-house labs, minor surgical procedures, services performed by practice providers, prophylaxis, and telemedicine. **BH** funds are available for behavioral health and mental health counseling services. The visits are reimbursable at a rate of \$75.00 per encounter to the health center based on face-to-face behavioral health provider encounters. Eligible providers include licensed clinical social workers, advanced practice registered nurses, psychologists, and psychiatrists. Funding preferences: Preference will be given to applicants based on the criteria listed below.

- Demonstrates a need for increased health care services for rural and underserved residents in their community.
- Demonstrates capacity to effectively address barriers to care for rural residents and provide quality services.
- Demonstrates capacity to provide a healthcare home and link to primary, dental, and behavioral health services and to respond to additional needs.
- Proposes a plan to incorporate rural community and patient feedback into their service delivery approach or quality improvement efforts.
- Proposes a plan to integrate SDOH screening questions and assist patients with unmet needs utilizing NCCARE360.
- Describes the capacity to meet the NC ORH requirements and expectations outlined in the application.
- B. **Operating/Infrastructure Funds** An organization applying for funds in this category must describe how operating funds will support access to primary care for the population in the service area. The organization must demonstrate the ability to create systems and processes that promote sustainability of the organization being funded or how the funds will supplement the primary care services provided through MAP and/or BH.

Funding preferences: Preference will be given to applicants based on responses to the criteria below:

- Propose the creation and implementation of sustainable staff and technological infrastructure that enhances access to health care and improves quality.
- Propose innovative strategies to promote healthcare equity and inclusion.
- Demonstrate capacity to effectively carry out COVID-19, flu and other prevention and response efforts.
- Propose an efficient strategy that uses local resources and collaborates with partners to respond to health care gaps in their community specifically leveraging the use of MAP and BH funds.
- Propose a plan to blend behavioral health services fully or partially within the primary care practice.

# **REQUIREMENTS AND ELIGIBILITY**

Applicants must demonstrate a readiness to fulfill the requirements of an SDRHC. Applicants must document the need for primary health care services in their service area and propose a comprehensive plan that demonstrates alignment to the NC ORH mission and vision. The plan must ensure the availability and accessibility of primary health care services to all individuals in the service area and target population with collaborative and coordinated delivery systems. Applicants must be providing care within a site physically located in North Carolina.

To determine eligibility to become an SDRHC, the applicant organization must first assess if the proposed location can meet certain criteria. The purpose of the SDRHC program is to increase access to primary care for rural, uninsured, and underinsured residents. The following are specific requirements that must be met to be eligible for funding:

- Rural determination
- Health Professional Shortage Area determination

- Unmet need
- County Distress Ranking Tier 1 or 2
- Proof that the organization is not owned, controlled, or operated by another entity and holds an active <u>501 c3 Status.</u>
- Provide access to primary health care services to all individuals in the defined service area regardless of ability to pay.
- Ability or plans to enroll eligible providers in Medicare and Medicaid reimbursement program.

As a condition of receiving state funds, the SDRHC agrees to comply with the standards of the NC Office of the Controller, NC Office of Budget and Management standards, and NC ORH Operations Program. Link for detailed requirements includes (1) Compliance Standards (Completion of all NC DHHS Contract Approval Forms), (2) Contractual Agreement, and (3) Program Operations.

# Applicants are required to include the following attachments:

- Copy of Bylaws and documentation of 501c3 status
- Weblink to the most recent county or regional community health needs assessment (CHNA)
- Organizational Chart and description of Quality Improvement Team
- Proof of sliding fee scale and payor mix, e.g., Medicare, Medicaid (*Documentation of a completed Medicaid application and Provider enrollment before RFA submission is acceptable.*)
- Project Narrative Project Narrative
- <u>Budget Template and Narrative</u> (Note: this will be a separate Excel attachment with multiple tabs) <u>Budget Link</u>
- Attestation agreement
   <u>Attestation Link</u>

# AWARD INFORMATION

Applicants may apply for multiple funding options within the same application. For example, an applicant may apply for behavioral health funds and operating/infrastructure funds. The maximum total grant award is dependent upon response to the application, documented need, operating structure, and past performance (for continuing applicants) at each of the sites and is contingent upon funding availability. Grant funds must be used at physical location(s) where primary medical care is provided and may not be used for vehicles or to pay down loans. Applicant awardees will be awarded for a 1-year period, with the option to renew for year 2 and must comply with participating in a site visit or desk review within 3 months of the awarded start date. Award notifications are anticipated to be sent by April 15, 2023.

**FUNDING CYCLE:** The funding cycle is July 1, 2023, through June 30, 2025, contingent upon successful completion of year one and project compliances are met. All grantees must fully expend grant funds

prior to June 30, 2025. Any remaining balances from Year 1 funds will not carry forward into Year 2. All invoices for completed and projected work must be submitted to NC ORH for reimbursement no later than June 7, 2025.

**SCORING CRITERIA:** Grant awards will be based on the criteria listed below. Failure to fully complete all sections will impact the funding amount, up to disqualification. Applications will be reviewed and scored according to all the following criteria regardless of the funding categories requested.

| Overview of the Organization   | 5 Points   |
|--|------------|
| Community Need   | 20 Points  |
| Improved Access to Care  | 25 Points  |
| Community Collaboration (e.g., health departments, departments of social services, | 15 Points  |
| housing authority, etc.)   |            |
| Performance Measures   | 20 Points  |
| Budget   | 15 Points  |
| Total Points Awarded   | 100 Points |

# SFY 2024 STATE DESIGNATED RURAL HEALTH CENTER RFA

#### How to Apply

Applicants must submit their application electronically through an online REDCap survey. There is a twostep process to receive a personalized link to the application. The link below will request information about your organization and a contact person. The contact person will then be sent a personalized link to apply to the Rural Health Centers Support Grants RFA. Use this document as guidance for the electronic version of the application. All necessary attachments are noted within the requirements section of the document.

*Note*: this document is not an attachment to be included in the REDCap survey.

#### *Click link to access electronic version of application*:

https://ncorh.ncdhhs.gov/redcap/surveys/?s=TPYL3PK3CRYHNRHR

#### **Organizational Information**

| Contract Administrator                |  |
|---------------------------------------|--|
| Email Address                         |  |
| Phone Number/Fax Number               |  |
| Address                               |  |
|                                       |  |
| Authorized Signatory (Board Chair or  |  |
| other designated board member who     |  |
| will review and sign the contract)    |  |
| Email Address                         |  |
| Phone Number/Fax Number               |  |
|                                       |  |
| Chief Medical Officer or Lead         |  |
| Provider (Designated person to        |  |
| support the clinical quality measures |  |
| the organization is required to       |  |
| report)                               |  |
| Email Address                         |  |
| Phone Number/Fax Number               |  |
|                                       |  |
| Quality Improvement Coordinator       |  |
| Email Address                         |  |
| Phone Number/Fax Number               |  |
|                                       |  |
|                                       |  |

| Organization Name:   |   |
|--|---|
| Organization EIN (Employer<br>Identification Number):  |   |
| Organization NPI (National<br>Provider Identifier (if<br>applicable):                                      |   |
| Mailing Address:   |   |
| Website  |   |
| Organization Type: (check all<br>that applies)   | Image: Point Contract of the state of t |
| Primary County served<br>(where the grant will be<br>utilized)   |   |
| Other Counties serviced (if applicable)  |   |
| Please check all that apply, if<br>your organization has<br>received funds from NC<br>ORH in the past year | <ul> <li>Community Health Grant Amount:</li> <li>Medication Assistance Program Amount:</li> <li>Medical Access Plan (MAP) Amount:</li> <li>North Carolina Farmworker Amount:</li> <li>None</li> </ul>   |
| Does your organization have<br>an Electronic Health<br>Record?   | □Yes: Please list name and version:<br>□No  |
| Is your organization<br>currently connected to the<br>NC HealthConnex?                                     | □Yes<br>□No   |
| Clinically Integrated<br>Network/Clinically<br>Integrated Organization                                     | □Yes<br>□No   |

|                                      | □Yes, if yes, □actively sending and/or |
|--------------------------------------|--|
| currently connected to<br>NCCARE360? | □actively receiving                    |
|                                      | □No:                                   |

Please list all provider names, title (MD, DO, PA, NP, CNM, etc.), NPI number, and FTE associated with your organization/and other staff members at the site(s) where the grant will be utilized.

| Provider Name /<br>Staff Name | Title | NPI number | FTEs (full-time equivalent) |
|-------------------------------|-------|------------|-----------------------------|
|                               |       |            |                             |

# I. Overview of the Organization (5 Points)

- 1. Indicate the number of service delivery site(s) and location(s) where the grant will be used.
- 2. List your organization's hours of operation.
- 3. Provide a brief description of the following:
  - a. Your organization's history and mission.
  - b. Your organization's primary care services or experience in primary care.
  - c. Unique services provided by your organization.
- 4. Patient Insurance Status: Using the excel spreadsheet Tab 1 Organizational Overview. Enter the number of unduplicated patients, by category, who are projected to be served during Year 1 of the project period (July 1, 2023 June 30, 2024) at the site(s) where the grant will be used. Enter a projected baseline value of patients, by category, who are to be served by your organization as of July 1, 2023, in Column D. Enter an estimated target value for the total number of patients who will be served during Year 2 of the project period (July 1, 2024 June 30, 2025) in Column E. Column F will calculate the projected net additional patients. The total unduplicated patients served row will automatically calculate.

|                             | Projected       | Projected Target | Projected Target | Projected Net         |
|-----------------------------|-----------------|------------------|------------------|-----------------------|
|                             | Baseline Served | Served (Year 1)  | Served (Year 2)  | Additional Patients   |
|                             |                 |                  |                  | Served (Year 1 + Year |
|                             |                 |                  |                  | 2)                    |
| None/Uninsured Patients     |                 |                  |                  |                       |
| Medicaid                    |                 |                  |                  |                       |
| Children's Health Insurance |                 |                  |                  |                       |
| Program (CHIP)              |                 |                  |                  |                       |
| Medicare (including duals)  |                 |                  |                  |                       |

| Other Public Insurance<br>(e.g., Tricare) |  |  |
|---|--|--|
| Private Insurance<br>(e.g., BCBS)         |  |  |
| Total Unduplicated Patients<br>Served     |  |  |

5. Patients by Race and Ethnicity: Enter the number of unduplicated patients by Race & Ethnicity that you currently serve (as of July 1, 2023). The total number of patients will be calculated and does not have to align with the number of patients reported in the patient insurance status chart.

| Race                                | Hispanic/ Latino | Non-Hispanic/ Latino |
|-------------------------------------|------------------|----------------------|
| American Indian / Alaska Native     |                  |                      |
| Asian                               |                  |                      |
| Black/African American              |                  |                      |
| Native Hawaiian / Other Pacific     |                  |                      |
| Islander                            |                  |                      |
| White                               |                  |                      |
| More than one race                  |                  |                      |
| Unreported / Refused to report race |                  |                      |
| Total                               |                  |                      |
|                                     |                  |                      |

- 6. In the Patients by Race and Ethnicity Table, is the number of unduplicated patients served reflective of the community? If the current patient population is not reflective of the community, describe plans to increase services to underserved populations.
- 7. Does your practice collect data on individual patient's social risk factors or social determinants of health?

□Yes

If yes, List the screening tool: \_\_\_\_\_

□No, but in planning stages to collect this information

□No, not planning to collect this information

# II. Community Need (20 Points)

1. Please provide a description of the proposed service area, including population demographics, other safety net services in the area, barriers, poverty levels, percent uninsured, and other pertinent data. Please reference your county/region community health needs assessment to provide information in this section. Resource data used should be no older than three years.

### Available resources include <u>https://www.healthenc.org/</u> (Eastern

NC) and <u>https://www.wnchn.org/</u> (Western NC). Check your local health department's website to find your county's community health needs assessment. If you still need assistance locating your region or county's community health needs assessment, please reach out to the Office of Rural Health. <u>Health Atlas Map</u>

2. Provide a description of how the organization's services will be communicated in the community or to stakeholders. (*Ex: website, newsletter, community forums, social media, press release, etc.*)

### III. Improve Access to Care (25 Points)

- Describe in detail how your organization is positioned to effectively use the Medical Access Plan, Behavioral Health and/or the Operational/Infrastructure funds to increase access to care for **underserved** residents in your defined service area.
- 2. Please indicate how much funding is requested for Medical Access Plan (MAP) and Behavioral Health (BH). (What percentage of the uninsured/underinsured in your service area?) Please indicate "N/A" if only Project Funds are requested. (These visits are reimbursable at a rate of \$100.00 per MAP encounter to the health center based on medically necessary face-to-face provider encounters, as follows: onsite x-rays, in-house labs, surgical procedures, services performed by practice providers, prophylaxis, and telemedicine. BH funds available for behavioral health and mental health counseling services. The visits are reimbursable at a rate of \$75.00 per encounter to the health center based on face-to-face behavioral health provider encounters.)
- 3. Please list your agency's plan to achieve 100% expenditures of MAP, BH, **and/or** Project Funds. Include information about activities planned throughout the year, community engagement/outreach activities, and how referrals are made into your program.
- 4. To support rural healthcare access, describe how your organization will educate the target population based on health care services/needs and access to additional resources in the community.
- 5. NC DHHS is committed to racial equity as part of an overall emphasis on diversity and inclusion. In 2020, NC DHHS added the value of "Belonging" to "intentionally promote an inclusive, equitable workplace that reflects the communities we serve, where everyone feels a sense of belonging, and our diverse backgrounds and experiences are valued and recognized as strengths." This value should be subsequently reflected in both state Divisions' and local Contractors' work. Applicants must describe their approach to building racial equity and inclusion at the community, agency, staff, and/or programmatic levels.
- 6. If applicable, describe how you use or plan to use telehealth or telemedicine, etc. to reduce barriers to care. (*Telehealth is defined as the use of electronic information and telecommunication technologies to support long-distance clinical health care, patient and professional health-related education, public health, and health administration. Technologies and teleview.*

include video conferencing, the internet, store-and-forward imaging, streaming media, and terrestrial and wireless communications. Telemedicine services - include both an originating site and a distant site. The originating site is the location of the patient at the time the service is being furnished. The distant site is the site where the physician or other licensed practitioner delivering the service is located.)

### IV. Community Collaboration (15 Points)

- Describe how your organization has built partnerships or anticipates collaborative partnerships with other organizations in your community that serve under- and uninsured individuals (e.g., homeless shelter, farmworker health program, hospital system). Include traditional and non-traditional organizations. Include collaborative partnerships directly related to your funding requests (e.g., Project Funding, Medical Access Plan, Behavioral Health). Please provide at least three examples.
- 2. Describe how your organization will provide or support the continuity of care with community providers. List agencies who refer patient to you and agencies you refer patients to when you are unable to provide services.

### V. Performance Measures Narrative (20 Points Total)

All applicants must complete the performance grid. These measures and other pertinent performance data will be reported on monthly, quarterly, or annually as indicated.

Performance measures are based on the measures in the Uniform Data System, a standardized reporting system that Federally Qualified Health Centers use to submit data.

For each performance measure, the organization will include the following information:

- **Data Source:** Where will the organization obtain the information reported for each performance measure?
- **Collection Process and Calculation:** What method will the organization use to collect the information?
- **Data Limitations**: What may prevent the organization from obtaining data for the performance measures?

| Evaluation Criteria for Primary and Preventive<br>Care (MAP)  | Baseline<br>Values/Measures<br>as of 07/01/2023 | Target to Be Reached<br>by 06/30/2024 |
|---|---|---------------------------------------|
|   | Projected Value                                 | Projected Target                      |
| REQUIRED: Output Measure  |   |                                       |
| Number of <b>unduplicated patients served</b> . Patients are individuals who have at least one visit during the reporting period. |   |                                       |

| Note: If the grant funds dental care, organizations will be  |   |                                       |
|--|---|---------------------------------------|
| required to report primary care patients served separated  |   |                                       |
| from dental patients served.   |   |                                       |
| Measure Type   | Output  |                                       |
| ORH Required Reporting Frequency   | Quarterly (at 3,6,9 and 12 months)<br>At the final performance report (24-mont<br>report) in addition to number of<br>unduplicated patients served, contractors<br>will also report unduplicated patient<br>information in the following categories:<br>patient age, patient insurance status and<br>patient race/ethnicity.  |                                       |
| Data Source  |   |                                       |
| Collection Process and Calculation   |   |                                       |
| Data Limitations   |   |                                       |
| Evaluation Criteria for Behavioral Health Care   | Baseline<br>Values/Measures<br>as of 07/01/2023   | Target to Be Reached<br>by 06/30/2024 |
|  | Projected Value   | Projected Target                      |
| REQUIRED: Output Measure   |   |                                       |
| Number of <b>unduplicated patients served</b> . Patients are individuals who have at least one visit during the reporting period.                        |   |                                       |
| Note: If the grant funds dental care, organizations will be<br>required to report primary care patients served separated<br>from dental patients served. |   |                                       |
| Measure Type   | Output  |                                       |
| ORH Required Reporting Frequency   | Quarterly (at 3,6,9 and 12 months)<br>At the final performance report (12-month<br>report) in addition to number of<br>unduplicated patients served, contractors<br>will also report unduplicated patient<br>information in the following categories:<br>patient age, patient insurance status and<br>patient race/ethnicity. |                                       |
| Data Source  |   |                                       |
| Collection Process and Calculation   |   |                                       |
| Data Limitations   |   |                                       |
|  |   |                                       |

| Measure Description  | Diabetes: Hemoglo                          | bin A1c Poor Control        |
|--|--|-----------------------------|
| •  | -  | ents 18-75 years of age     |
|  | with diabetes who                          | had hemoglobin HbA1c >      |
|  | 9.0% during the rep                        | oorting period              |
| Guidance   | Note that this is a "                      | negative" measure. For      |
|  | this measure, the lo                       | ower the number of adult    |
|  | diabetics with poor                        | ly controlled diabetes, the |
|  | better the perform                         | ance on the measure.        |
|  | Also note that unlik                       | e the Hypertension          |
|  |  | sure calls for reporting on |
|  | •  | tes regardless of when      |
|  | they were first diag                       |                             |
|  | · · ·                                      | ts with an active diagnosis |
|  | of Type 1 or Type 2                        |                             |
|  |  | the numerator whose         |
|  |  | level is greater than 9     |
|  | •  | ecent HbA1c result is       |
|  | missing, or when no                        |                             |
|  | performed or docu                          | mented during the           |
|  | reporting period.                          |                             |
|  | This measure is calo                       | rulated using the           |
|  |  | ominator defined below.     |
|  | This service cannot                        |                             |
|  | telehealth.                                |                             |
| Measure - Denominator  | Baseline Value as                          | Target to be reached        |
|  | of <b>07/01/2023</b>                       | by <b>06/30/2024</b>        |
| Denominator: Patients 18-75 years of age with diabetes       |  |                             |
| with a medical visit during the measurement period.          |  |                             |
| Exclusions: Exclude patients whose hospice care overlaps     |  |                             |
| the measurement period. Exclude patients 66 and older        |  |                             |
| who are living long term in an institution for more than 90  |  |                             |
| days during the measurement period. Exclude patients         |  |                             |
| 66 and older with advanced illness and frailty because it is |  |                             |
| unlikely that patients will benefit from the services being  |  |                             |
| measured.  | -  |                             |
| Measure Type   | Outcome                                    |                             |
| ORH Required Reporting Frequency                             | Biannually (Reported at six and 12 months) |                             |
| Data Source  |  |                             |
| Collection Process and Calculation                           |  |                             |
| Data Limitations   |  |                             |
| Measure - Numerator  | Baseline Value as                          | Target to be reached        |
|  | of <b>07/01/2023</b>                       | by <b>06/30/2024</b>        |

| Numeratory Datients where most recent Ub (1.1. love)   |   |
|--|---|
| <u>Numerator</u> : Patients whose most recent HbA1c level performed during the measurement period is greater |   |
| than 9.0 % and patients who had no test conducted  |   |
| during the measurement period.   |   |
| Measure Type   | Quality/Process   |
| ORH Required Reporting Frequency   | Biannually (Reported at six and 12 months)  |
| Data Source  |   |
| Collection Process and Calculation   |   |
| Data Limitations   |   |
| Measure Description  | Controlling High Blood Pressure<br>Percentage of patients <u>18-85</u> years old who<br>had a diagnosis of hypertension (HTN)<br>overlapping the reporting period <b>and</b> whose<br>most recent Blood Pressure (BP) was<br>adequately controlled (less than 140/90 mm<br>Hg) during the reporting period.   |
| Guidance   | <ul> <li>Note that this is a "positive" measure. For this measure, the higher the number of patients with controlled hypertension the better the performance on the measure.</li> <li>Adequate control is defined as systolic Blood Pressure lower than 140 mm Hg <u>AND</u> diastolic blood pressure lower than 90 mm Hg.</li> <li>Include patients who have an active diagnosis of hypertension even if their medical visits during the year were unrelated to the diagnosis.</li> <li>Include blood pressure readings taken at any visit type at the health center as long as the result is from the most recent visit.</li> <li>Only blood pressure readings performed by a clinician in the provider office are acceptable for numerator compliance with this measure.</li> <li>Blood pressure readings directly from monitoring devices) are not acceptable.</li> <li>Patients self-reporting their blood pressure is not acceptable. The provider must be able to visually see the results on the patient's device or the Provider must use a remote monitoring device.</li> <li>If no blood pressure is recorded during the reporting period, the patient's blood pressure</li> </ul> |

|  | is assumed "not controlled" and isn't count<br>in the numerator.  |  |
|--|---|--|
|  | in the numerator.   |  |
|  | If there are multiple blood pressure reading<br>on the same day, use the lowest systolic an<br>the lowest diastolic reading as the most<br>recent blood pressure reading. |  |
| Measure - Denominator  | Baseline Value asTarget to be reachedof 07/01/2023by 06/30/2024   |  |
| <u>Denominator</u> : Patients 18-85 years of age who had a<br>diagnosis of essential hypertension <u>overlapping</u> the<br>measurement period with a <i>medical</i> visit during the<br>reporting period  |   |  |
| Exclusions to the denominator: Patients with evidence of<br>end stage renal disease (ESRD), dialysis or renal transplant<br>before or during the measurement period. Also exclude<br>patients with a diagnosis of pregnancy during the<br>measurement period. Exclude patients whose hospice<br>care overlaps the measurement period. Exclude patients<br>66 and older who are living long term in an institution for<br>more than 90 days during the measurement<br>period. Exclude patients 66 and older with advanced<br>illness and frailty because it is unlikely that patients will<br>benefit from the services being measured. |   |  |
| Measure Type   | Outcome   |  |
| ORH Required Reporting Frequency   | Biannually (Reported at six and 12 months)  |  |
| Data Source  |   |  |
| Collection Process and Calculation   |   |  |
| Data Limitations   |   |  |
| Measure - Numerator  | Baseline Value as of <b>07/01/2023</b>  | Target to be reached<br>by <b>06/30/2024</b> |
| <u>Numerator</u> : Patients whose most recent blood pressure is<br>adequately controlled (systolic blood pressure < 140<br>mmHg and diastolic blood pressure < 90 mmHg) during<br>the reporting period,  |   |  |
| Measure Type   | Outcome   |  |
| ORH Required Reporting Frequency   | Biannually (Reported at six and 12 months)  |  |
| Data Source  |   |  |
| Collection Process and Calculation   |   |  |

| Data Limitations      |   |
|-----------------------|---|
| Measure Description   | Preventive Care and Screening: Body Mass<br>Index (BMI) Screening and Follow-Up Plan<br>Percentage of patients aged <u>18 years and</u><br><u>older</u> with a visit during the reporting period<br>with a BMI documented during the most<br>recent visit or within the previous 12 months<br>to that visit AND, when the BMI is outside<br>normal parameters, a follow-up plan is<br>documented during the visit or during the   |
| Guidance              | previous 12 months of that visit.This performance measure, as a whole,<br>cannot be completed in a telehealth visit. The<br>only aspect that is allowable as a telehealth<br>visit is the documented follow-up plan with<br>the patient. Patient's self-reporting their<br>height and weight is not acceptable.<br>Report this measure for all patients seen<br>during the reporting period.<br>An eligible professional or their staff is<br>required to measure both height and weight.<br>Both height and weight must be measured<br>within 12 months of the current encounter<br>and may be obtained from separate visits. Do<br>not use self-reported values.<br>BMI may be documented in the medical<br>record at the health center or in outside<br>medical records obtained by the health<br>center.If more than one BMI is reported during the<br>measurement period, use the most recent<br>BMI to determine if the performance has<br>been met.<br>Document the follow-up plan based on the<br>most recent documented BMI outside of<br>normal parameters.<br>Documentation in the medical record must<br> |
| Measure - Denominator | presence of the BMI itself.Baseline Value asTarget to be reachedof 07/01/2023by 06/30/2024  |

| Denominator: Patients who were 18 years of age or older  | -  |                              |
|--|--|------------------------------|
| with at least one medical visit during the reporting   |  |                              |
| period.  |  |                              |
| Exclusions: Patients who are pregnant. Patients receiving  | Ţ  |                              |
| palliative or hospice care. Patients who refuse  |  |                              |
| measurement of height and/or weight. Patients with a   |  |                              |
| documented Medical Reason. Patients in an urgent or  |  |                              |
| emergent medical situation where time is of the essence  |  |                              |
| and to delay treatment would jeopardize the patient's  |  |                              |
| health status  |  |                              |
| Measure Type   | Quality/Process                                    |                              |
| ORH Required Reporting Frequency   | Biannually (Reporte                                | ed at six and 12 months)     |
| Data Source  |  |                              |
| Collection Process and Calculation   |  |                              |
| Data Limitations   |  |                              |
| Measure - Numerator  | Baseline Value as                                  | Target to be reached         |
|  | of <b>07/01/2023</b>                               | by <b>06/30/2024</b>         |
| Numerator: Patients with a documented BMI (not just  |  |                              |
| height and weight) during their most recent visit <b>or</b> during                                       |  |                              |
| the previous 12 months of that visit, <b>AND</b> when the BMI is   | 5  |                              |
| outside of normal parameters*, a follow-up plan is documented during the visit or during the previous 12 |  |                              |
| months of the current visit.   |  |                              |
| Measure Type   | Quality/Process                                    |                              |
| ORH Required Reporting Frequency   | Biannually (Reported at six and 12 months)         |                              |
| Data Source  |  |                              |
| Collection Process and Calculation   |  |                              |
| Data Limitations   |  |                              |
| Measure Description  | Preventive Care an                                 | d Screening: Tobacco Use:    |
|  | Screening and Cessation Intervention               |                              |
|  | Percentage of patients aged 18 years and           |                              |
|  | older who were screened for tobacco use one        |                              |
|  | or more times within 24 months <b>and</b> received |                              |
|  |  | ntervention if identified as |
|  | a tobacco user.                                    |                              |
|  | This measure is cal                                | culated using the            |
|  |  | iominator defined below.     |

| Guidance | Include in the numerator patients with a   |
|----------|--|
|          | negative screening <i>and</i> those with a positive                                  |
|          | screening who had cessation intervention if a  |
|          | tobacco user.  |
|          | If patients use any type of tobacco (i.e.,   |
|          | smokes or uses smokeless tobacco), the   |
|          | expectation is that they should receive  |
|          | tobacco cessation intervention (counseling   |
|          | and/or pharmacotherapy).   |
|          | If a patient has multiple tobacco use  |
|          | screenings during the 24-month period, use   |
|          | the most recent screening which has a  |
|          | documented status of tobacco user or non-  |
|          | user.  |
|          | If tobacco use status of a patient is unknown,                                       |
|          | the patient does not meet the screening  |
|          | component required to be counted in the  |
|          | numerator and has not met the measurement  |
|          | standard. "Unknown" includes patients who  |
|          | were not screened or patients with indefinite  |
|          | answers.   |
|          | The medical reason exception applies to the  |
|          | screening data element of the measure or to  |
|          | any of the tobacco cessation intervention  |
|          | data elements.   |
|          | If a patient has a diagnosis of limited life   |
|          | expectancy, that patient has a valid   |
|          |  |
|          | denominator exception for not being<br>screened for tobacco use or for not receiving |
|          | tobacco use cessation intervention   |
|          | (counseling and/or pharmacotherapy) if   |
|          | identified as a tobacco user.  |
|          | Electronic nicotine delivery systems (ENDS),   |
|          | including electronic cigarettes for tobacco  |
|          | cessation, are not currently classified as   |
|          | tobacco. They are not to be evaluated for this                                       |
|          | measure.   |
|          | Include in the numerator records that  |
|          | demonstrate that the patient had been asked  |
|          | about their use of all forms of tobacco within                                       |
|          | 24 months before the end of the  |
|          | measurement period.  |
|          | Include patients who receive tobacco   |
|          | cessation intervention, including:   |
|          | Received tobacco use cessation counseling  |
|          | services, or   |
|          |  |
|          | Received an order for (a prescription or a   |
|          | recommendation to purchase an over the   |

|   | counter [OTC] prod   | uct) a tobacco use                           |
|---|--|--|
|   | cessation medication or are on (usin   |  |
|   | tobacco use cessati  | on agent.                                    |
| Measure - Denominator                                       | Baseline Value as of <b>07/01/2023</b>   | Target to be reached<br>by <b>06/30/2024</b> |
| Denominator: All patients aged 18 years and older seen      |  |  |
| for at least two visits or at least one preventive visit    |  |  |
| during the reporting period                                 |  |  |
| Measure Type  | Quality/Process  |  |
| ORH Required Reporting Frequency                            | Biannually (Reported at six and 12 months  |  |
| Data Source   |  |  |
| Collection Process and Calculation                          |  |  |
| Data Limitations  |  |  |
| Measure - Numerator   | Baseline Value as of <b>07/01/2023</b>   | Target to be reached<br>by <b>06/30/2024</b> |
| Numerator: Patients who were screened for tobacco use       |  |  |
| at least once within 24 months before the end of the        |  |  |
| reporting period AND if identified as a tobacco user,       |  |  |
| received tobacco cessation intervention *                   |  |  |
| Evaluations: Decumentation of modical reason(s) for not     |  |  |
| Exclusions: Documentation of medical reason(s) for not      |  |  |
| screening for tobacco use OR for not providing tobacco      |  |  |
| cessation intervention for patients identified as tobacco   |  |  |
| users (e.g., limited life expectancy, other medical reason) | Quality/Dragoss  |  |
| Measure Type  | Quality/Process  |  |
| ORH Required Reporting Frequency                            | Biannually (Reported at six and 12 months)   |  |
| Data Source   |  |  |
| Collection Process and Calculation                          |  |  |
| Data Limitations  |  |  |
| Measure Description   | Screening for Clinical Depression and<br>Follow-Up Plan<br>Percentage of patients aged 12 years and<br>older screened for depression on the date<br>of the visit or 14 days prior to the date of |  |
|   |  |  |
|   |  |  |
|   |  |  |
|   |  |  |
|   | the visit using an a   | • • • •                                      |
|   | standardized depression screening tool   |  |
|   | AND, if screening  | was positive, had a                          |

|          | follow-up plan documented on the date of the visit.  |  |
|----------|--|--|
| Guidance | <ul> <li>Use the most recent screening results.</li> <li>The follow-up plan must be related to a positive depression screening.</li> <li>Documentation of a follow-up plan "on the date of the visit" can refer to any countable visit, NOT only a medical visit.</li> <li>The depression screening must be completed on the date of the visit or up to 14 days prior to the date of the visit or up to 14 days prior to the date of the visit.</li> <li>The depression screening tool and must be reviewed and addressed in the office of the provider on the date of the visit.</li> <li>If the screening result is positive, a follow-up plan must be documented on the date of the visit. A follow-up plan could be additional evaluation, referral, treatment, pharmacological interventions.</li> <li>Document the screening tool used in the patient health record. Each standardized screening tool provides guidance on whether a particular score is considered positive for depression.</li> <li>Follow-up for a positive depression screening must include one or more of the following: 1) Additional interventions designed to treat depression, such as behavioral health evaluation, psychotherapy, or additional treatment. 2) Referral to a provider for further evaluation for</li> </ul> |  |

| Measure - Denominator   | Baseline Value as of 07/01/2023            | Target to be reached by 06/30/2024 |
|---|--|------------------------------------|
| Denominator: All patients aged 12 years and older with at least one medical visit during the reporting period   |  |                                    |
| <u>Exclusions</u> : Patients with an active diagnosis for<br>depression or a diagnosis of bipolar disorder. Patient<br>refuses to participate. Patient is in an urgent or<br>emergent situation where time is of the essence and to<br>delay treatment would jeopardize the patient's health<br>status. |  |                                    |
| Situations where the patient's cognitive capacity,<br>functional or motivational may impact the accuracy of<br>results.   |  |                                    |
| Measure Type  | Quality Process                            |                                    |
| ORH Required Reporting Frequency  | Biannually (Reported at six and 12 months) |                                    |
| Data Source   |  |                                    |
| Collection Process and Calculation  |  |                                    |

| Data Limitations |  |
|------------------|--|
|------------------|--|

| Measure - Numerator   | Baseline Value<br>as of<br>07/01/2023      | Target to be<br>reached by<br><b>06/30/2024</b> |
|---|--|---|
| <u>Numerator</u> : Patients screened for depression on the date of the visit or up to 14 days prior to the date of the visit using an age-<br>appropriate standardized tool AND if screened positive for depression, had a follow-up plan documented on the date of the visit |  |   |
| Note: Patients who are already participating in ongoing<br>treatment for depression will not be included in the universe<br>count.  |  |   |
| Measure Type  | Quality Process                            |   |
| ORH Required Reporting Frequency  | Biannually (Reported at six and 12 months) |   |
| Data Source   |  |   |
| Collection Process and Calculation  |  |   |
| Data Limitations  |  |   |

#### VII. Budget and Budget Narrative (15 Points)

The budget and budget narrative are a separate attachment and should be completed within the Excel document. Follow the instructions within each tab. Once complete, upload the Excel attachment to the REDCap survey.

#### Please note that there are multiple tabs to complete.

• **Personnel** – Complete this section only if you are requesting funds to support a staff position and must clearly align to community need, access to care or performance measures.

- Line-Item Budget Complete the entire line-item budget if you are requesting operating funds. If you are only requesting MAP and/or BH funds, complete the first table only.
- **Budget Narrative** Complete this section if you are requesting any operating funds. The narrative must clearly align to community need, access to care or performance measures. Each description should show the calculations for all budget line items and must clearly justify the need for these items. Ensure that all line items from the budget tab are included in the narrative.